# Hi Life!

A Hong Leong Group e-newsletter November 2014 (Issue 10)

## HIGHLIGHTS



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# Live

# The St. Regis Singapore Unveils New Bentley Flying Spurs

The St. Regis Singapore has unveiled the new Bentley Flying Spurs with exquisite luxury and craftsmanship for unrivalled stately experiences. The newly enhanced distinctive fleet comes complete with refined comfort and latest state-of-the-art technology. It is the ultimate high luxury sedan with unparalleled performance.

Embellished with plush comfort, elegant interiors and exclusive features, the new Bentley Flying Spur is lavishly designed, providing guests with a heightened sense of travelling in style.

"At The St. Regis Singapore, creating memorable bespoke experiences is part of our St. Regis brand legacy. Refreshing our Bentleys with an exclusive new look and cutting-edge technology will elevate our guests' travel experiences with its latest features" said Mr. Frank Beck, Managing Director of The St. Regis Singapore.

Guests can expect new features which include touch-screen infotainment, mobile connectivity including Wi-Fi, a Rear Seat Entertainment suite and a new hand-held Touch Screen Remote which allows rear-cabin occupants to control an extensive range of features from the comfort of their seat.

"The new Bentley Flying Spur offers the finest craftsmanship that brings about the highest expression of personalisation for our guests," said Mr. Beck.

Since its opening in 2008, The St. Regis Singapore is the only hotel in Singapore to commission a fleet of Bentley cars for guests' transportation.



Bentley Motors Regional Director Mr. Steve Reynolds (right) handing the keys of the customised Bentley Flying Spur W12 to St. Regis Singapore Managing Director Mr. Frank Beck.

# Get Fit With Yoga Guru, Tara Stiles

W Hotels Worldwide announced the launch of its first ever fitness programme, FIT with Tara Stiles, rolling out to all 45 of the W brand's cutting-edge hotels and resorts around the world.

Tara is the founder and owner of the movement 'Strala Yoga' that started in New York City in 2008.

Media and talent activation programmes were created to engage journalists and talents about the specially curated in-room workout designed specifically for the needs of the W traveller (hangover remedies, jetlag cures and getting amped for a night out in town).



Yoga guru Tara Stiles doing her stretches by the poolside at W Singapore - Sentosa.

## Millennium Biltmore's Bugis Street Brasserie Turns One



Millennium Biltmore Hotel's Bugis Street Brasserie kitchen staff and servers pose with Vice President-Operations North America Colin Wang (1st from left, middle row), General Manager Wanda Chan (1st on left, front row), Chef Horace He (4th from right), Restaurant Manager Staci Flores (2nd from left, middle row), and Director of Sales & Marketing Tommy Chow (3rd from left, middle row).

# Grand Millennium Sukhumvit Launches U.S West Coast Food & Wine Promotion



Grand Millennium Sukhumvit (GMS) recently organised a "U.S. West Coast Food and Wine Promotion" together with the United States Department of Agriculture from the US Embassy in Bangkok. Held at the Atelier restaurant, the promotion featured premium sirloin beef, king crab, lobster, chesses and California wine from the south of America. Pictured here at the promotion's opening ceremony from left: Master Sommelier Parani Chitrakorn; GMS Director of Marcoms Sukrita Chomdhavat; General Manager Mr. Thomas Christiansen; US Agricultural Attaché Mr. Rey Santella; GMS Executive Chef Pierre Andre Hauss; and GMS Master Indian Chef Saranvanan Subramanee.

## Millennium Xiamen Is Designated Caterer For International Buddhist Fair



Millennium Harbourview Hotel Xiamen is proud to be the designated five-star hotel to provide catering service for the 9th annual Xiamen International Buddhist Items and Crafts Fair, a 5-day event held in October. The hotel was chosen because of its rich experience in catering for exhibitions, as well as its high-quality of food, beverage and service. Over the past eight years, China Xiamen International Buddhist Items & Crafts Fair has become the one of the world's largest Buddhist exhibitions, showcasing crafts and events such as Buddhist Painting and Calligraphy shows. Pictured here is the hotel's F&B team behind the Millennium Vegetarian Delicatessen Counter. The hotel provided quality dining services for exhibitors and visitors inside the exhibition hall.

# Work

# **VIPs And Dignitaries At ONE UN New York**



ONE UN New York General Manager Paul Wong (right) with Indonesia President Susilo Bambang Yudhoyono and his wife during UNGA.



Paul Wong with Singapore Foreign Minister K. Shanmugan (right) at the opening of the new Singapore Embassy in New York.



Paul Wong with the President of Iran Hassan Rouhani (right) during UNGA.

ONE UN New York with a name inspired by the hotel's illustrious neighbour, and physical address at One United Nations Plaza took center stage during the 69th session of the United Nations General Assembly (UNGA) from September 21 - 27.

This year, 22 permanent missions from around the world selected ONE UN New York as their hotel of choice providing both the security and proximity needed for a safe and productive stay during this annual conference.

These delegations included 8 Presidents and 10 Foreign Ministers with many others delegates, staff and security teams.

The 69th session of the UNGA took place at the UN Headquarters. Topics that were discussed include sustainability development, climate change and renewable energy.

# First Asian Developer To Adopt Large-Scale Prefab Construction Technology



CDL's 636-unit EC development at Canberra Drive will utilise some 3,300 prefab building modules in its construction – possibly the world's largest application of PPVC for a large-scale residential project.

At the launch of the annual Singapore Construction Productivity Week in October, Guest-of-Honour Ms. Grace Fu, Minister, Prime Minister's Office, Second Minister for the Environment and Water Resources, and Second Minister for Foreign Affairs, urged stakeholders of the construction value chain to make a quantum leap in productivity.

The key, she highlighted, is for industry players to embrace game-changing technologies such as the use of Prefabricated Prefinished Volumetric Construction (PPVC), citing CDL's plans to implement this.

"CDL will be the first developer in Asia to introduce the PPVC method in a large-scale residential development, an Executive Condominium (EC) project at Canberra Drive. The EC, which comprises about 600 apartments in eight 10 to 12-storey blocks, will be constructed using some 3,300 room-sized units – likely the largest application of PPVC in the world," she noted.

In the use of PPVC, prefabricated (prefab) building modules are hoisted into position and assembled in a Lego-like manner.

CDL Deputy Chairman Mr. Kwek Leng Joo said, "As an established developer committed to innovation and green

practices, CDL has continuously explored using sustainable designs and construction technologies to develop buildings in a productive, safer, and eco-friendly manner. The extensive use of PPVC for this EC project is ideal due to its modularity of units, which we have embraced from the design stage.

"Productivity is expected to increase by more than 40% and will save some 55,000 man days, compared to using conventional construction methods. The project should complete four months ahead of schedule with the adoption of this game-changing technology," he said.

The stringent quality control in factories ensures uniform and superior quality of prefabricated components, enhancing overall building quality. Prefabrication of the building modules in factories also means less waste generated and fewer workers onsite, in turn leading to cleaner worksites and enhanced worksite safety through fewer accidents and less down time.

Over the years, CDL has continuously explored sustainable innovations to construct buildings in a simpler, faster and better way. Since early 2000s, CDL has started using drywalls for internal partition walls, and prefabricated bathroom units in its new condominiums.

In 2013, CDL introduced a ground-breaking Prefabricated Modular System to construct the CDL Green Gallery at the Singapore Botanic Gardens, where six building modules were pieced together onsite in less than 24 hours. This method was not only quick to build, it also significantly minimised onsite environmental impact. This successful test-bed has enabled CDL to now apply PPVC on a large scale at its upcoming EC at Canberra Drive.

# **China Yuchai Delivers National V Compliant Diesels**

China Yuchai International Limited (CYD) said the company's main operating subsidiary, Guangxi Yuchai Machinery Company Limited (GYMCL), has supplied the first units of its new YC4FA130-50 light-duty diesel engines for transit buses in Shanghai. The new diesels are compliant with National V emission standards, CYD said.

The YC4FA130-50 engines are four-cylinder, four-stroke, light-duty diesel engines. This new diesel models also expands the company's portfolio of diesel engines that are compliant with the stricter National V emission standards which were implemented in the major cities of Beijing and Shanghai in 2013 and 2014 respectively, GYMCL said.

The new engines are to be used in the model SXC6720G5 transit buses produced by Shanghai Wanxiang Automobile Co., Ltd. Shanghai Wanxiang designs, manufactures and sells transit, tour, electric and hybrid buses with an annual capacity of approximately 5000 units. Beginning in 2006, Shanghai Wanxiang entered into a joint venture with Zyle Daewoo Bus Corp., a bus manufacturer headquartered in South Korea, to build advanced buses.



China Yuchai staff working on new YC4FA130-50 light-duty diesel engines that are compliant with National V emissions standards in Beijing and Shanghai.



The first units of the four-cylinder, four-stroke engines have been supplied to transit buses in Shanghai.

# Copthorne King's Hosts Penang Investment Seminar and Dinner & Dialogue



The Penang Investment Seminar and Dinner & Dialogue was recently held at the hotel October. Organised yearly by the Penang Investment & Tourism Office (PITO), the seminar focuses on investment climate and business opportunities available in Penang. Pictured here is Chief Minister of Penang Mr. Lim Guan Eng (left) with Executive Director of Copthorne King's Hotel Mr. Yeoh Cheng Kung (right).

# Congratulations

# Kwek Leng Beng Clinches Top Honours As "Best Travel Entrepreneur Of The Year"

Hong Leong Group Singapore is proud to announce that its Executive Chairman Mr. Kwek Leng Beng has clinched top honours as "Best Travel Entrepreneur of the Year" at the TTG Travel Awards 2014.

The "Best Travel Entrepreneur of the Year" award is a new accolade that honours an individual who sets new standards for his organisation's brand and contributes to areas in the travel industry such as sustainability, training and education.



Under the leadership of M&C Chairman Mr. Kwek Leng Beng, M&C has expanded from one hotel in the 1970s to more than 120 hotels worldwide today.

"I am very proud to be conferred the prestigious TTG Travel Entrepreneur of the Year. This honour would not have been possible without the support of many capable people who work with me as a team," said Mr. Kwek who is also Executive Chairman of City Developments Limited (CDL) and Chairman of London-listed Millennium & Copthorne Hotels plc (M&C).

"As an entrepreneur, I am determined to continue to acquire and build hotels that meet the latest needs and trend of our guests," he said.

The annual awards ceremony organised by TTG Asia, a regional travel trade publication, recognises leaders in the Asia-Pacific travel sector. The event was held earlier this month in Bangkok, Thailand.

This achievement is the latest hospitality-related award for Mr Kwek. Among the accolades are "Tourism Entrepreneur of the Year" and "Outstanding Contributor to Tourism" by Singapore Tourism Board in 1997, and the "Asian Hotelier of the Decade" in 2000 by Jones Lang LaSalle Hotels and Arthur Andersen.

He was conferred Honorary Doctorates from Johnson & Wales University (Rhode Island in US) in 1998, and Oxford Brookes University (UK) in 2000 for his work in international hospitality.

Mr. Kwek started with one hotel in the early 1970s. Under his leadership, M&C has expanded to become one of the largest hotel owner and operator in the world with nearly 35,000 rooms in more than 120 hotels across 24 countries, with many M&C hotels in gateway cities. M&C's latest hotel acquisitions – the 87-room high-end boutique Boscolo Palace Roma in Rome, 480-room Novotel New York Times Square, and 158 all-suite Chelsea Harbour Hotel in London – were all acquired within three months from December 2013.

# Second-Time Winner At Sustainable Business Awards 2014

CDL recently took top honours for the Sustainable Business Awards in the Large Enterprise segment at the Singapore Sustainability Awards 2014 held in October

The award celebrates CDL's role as a forerunner of Corporate Social Responsibility and its position at the forefront of Singapore's built environment in all aspects – from award-winning buildable and universal designs, to quality construction and innovation, and internationally acclaimed best practices in sustainable development.

The Singapore Sustainability Awards is an initiative of the Singapore Business Federation (SBF). Currently in its fifth season, the annual Awards showcases the most innovative and impactful sustainable practices and green solutions among organisations in Singapore.

In 2010, CDL was the inaugural winner of the Seng (right) for a group photo. Outstanding Sustainability Award at the Singapore



Taking home top honours for the Sustainable Business Awards in the Large Enterprise segment, CDL Chief Sustainability Officer Ms. Esther An (centre) receives the award trophy from Mr. Lee Yi Shyan, Senior Minister of State, Ministry of Trade and Industry and Ministry of National Development (left) and poses alongside SBF Chairman Mr. Teo Siong Seng (right) for a group photo.

Sustainability Awards, which was co-presented by the SBF and Local Global Exhibition and Trade, with KPMG as the knowledge partner. The Outstanding Sustainability Awards was renamed as the Sustainable Business Awards in 2011.

# Hong Leong Finance Shines At The Singapore Banking Industry's Excellent Service Awards



A picture of pride (from left): Senior Customer Service Assistant Ms. Cindy Choo; HLF Branch Manager Mr. Wembley Tee, ABS Director Mrs. Ong Ai Boon; HLF President Mr. Ian Macdonald; Branch Manager Ms. Cecilia Chay.

Hong Leong Finance (HLF) was a picture of pride at the recent Association of Banks in Singapore's (ABS) Excellent Service Awards (EXSA) ceremony, when three of its nominated staff scooped the Silver awards for service excellence. This is the first time Singapore's largest finance company participated in the awards, and a first for all three of its nominees to win. Hence making the achievement that much sweeter.

The EXSA is organised by the ABS and supported by SPRING Singapore. The national awards recognise individuals from Singapore's banking industry who provide outstanding customer service. It seeks to develop service models for staff to emulate and create service champions in the industry.

"HLF is built on a culture of timeless values where mutual respect and perceptiveness are embraced by our staff in our service towards our customers and colleagues. We do what is right for our customers and our colleagues, and that is central to HLF's continuing success. By providing the right solutions and giving customized financial advice, we give our customers a reason to keep smiling. I congratulate our winners, Cecilia, Wembley, and Cindy for their dedication and going beyond the call of duty," said HLF President Mr. Ian Macdonald. **Ms. Cecilia Chay** and **Mr. Wembley Tee**, both Branch Managers of HLF Tampines Grande Branch and Rivervale Mall Branch respectively, received glowing praises from customers for their personal and warm service, professionalism and efficiency. **Ms. Cindy Choo**, a Senior Customer Service Assistant at HLF's main branch was commended for her great service attitude and friendly disposition.

All three are recipients of the HLF Star Service Award, a company-wide biannual awards presentation that rewards and recognises staff for their service achievement. Since the introduction of HLF Star Service Award in 2004, nearly 235 staff members have received the awards. As of June 2014, HLF has a total staff strength of 675.

## Millennium Alaskan Anchorage Is The "Spirit of Alaska"

Millennium Alaskan Hotel Anchorage recently received the "Spirit of Alaska" award at the annual Alaska Travel Industry Association (ATIA) annual tourism convention in October 2014.

The Award is presented to an individual or business that has demonstrated exceptional efforts to support a local community, charity, or other organization outside the travel industry.

The hotel was nominated by Covenant House Alaska, a nonprofit charity for homeless youth, for their ongoing support of and partnership with their organization. The hotel speaks weekly at their jobs skills training class, has hired over 15 formerly homeless youth, and provides dinner on a monthly basis.

"What makes our relationship with Millennium Alaskan Hotel Anchorage such a "stand-out" partnership can be summed up in three parts: exemplary hotel leadership dedicated to truly facilitating change within the Anchorage community, a deep passion for our youth and the untapped possibilities that our youth possesses, and an unfaltering willingness to come to our aid with creativity, open hearts and amazing spirit," said representatives from Covenant House.



ATIA Chairman Mr. Scott Habberstad presents Millennium Alaskan Anchorage General Manager Ms. Carol Fraser with the "Spirit of Alaska" award.

# Millennium Hotel Rotorua Wins "Best Hotel On Tour"



Beaming with pride: Millennium Rotorua General Manager Ms. Pipiana Whiston receiving the "Best Hotel On Tour" award from AAT Kings Global Managing Director Anthony Hayes.

Millennium Hotel Rotorua beat 35 other hotels and won the "Best Hotel on Tour 2013/2014" by AAT Kings, Australia's largest tour operator. Millennium and Copthorne Hotels New Zealand has a long history with AAT Kings and has built a strong relationship with its tour directors and drivers.

The criteria for this award came from a mixture of tour questionnaires completed by AAT King's guests and feedback from their Tour Directors and Tour Drivers. Some of the categories rated include favourite overall hotel, location, service, and food and beverage.

During his speech, AAT Kings General Manager of NZ Mr. Bruce Gentry akins Millennium Hotel Rotorua to "coming home". He credited that to the warm hospitality of Millennium Rotorua General Manager Ms. Pipiana Whiston who never fails to ensure that all crew and guests feels welcome at the hotel.

In her acceptance speech, Ms. Whiston shared the award with the hotel team and thanked them for a job well done. She also particularly acknowledged Kelly Park from reservations, Norrie Areli and Tim Goshen, porter and Yuri Ponstijn, Front Office Manager for making sure everything is right - from the beginning to the end of every guest's experience.

# Grand Millennium Al Wahda Scores For Favourite Abu Dhabi Restaurants

Grand Millennium AI Wahda was recently announced a winner with two awards for its restaurants. Porto Bello snagged the "Favourite Italian Restaurant" while Toshi scored as "Favourite Pan-Asian Restaurant".

The awards were presented by What's On Awards Abu Dhabi 2014, a best-selling entertainment magazine that celebrates the best restaurants, leisure and entertainment the UAE.

The annual ceremony, now in their 13th year, is a mixture of public-voted awards, plus four special awards chosen by the What's On team.



(L-R): Grand Millennium Al Wahda Mr. Atef Elias, Porto Bello Manager Ms. Angelique, Director of Sales Ms. Archana Kawatra, and Italian Chef Georgy Danilov took home the coveted awards for restaurants Toshi and Porto Bello at the glittering annual ceremony.

# Ramos Tenic, Millennium Gloucester's Head Concierge Nominated For Golden Keys Concierge Award

Ramos Tenic, Head Concierge, Millennium Gloucester Hotel & Conference Centre, was one of just 18 London concierges nominated for the 9th annual Morris Golden Keys Concierge Award 2014.

Selected by an independent panel working within set criteria by which the candidates were assessed, such things as involvement in training and education of prospective members of the Society, initiatives at their hotels, and charitable fundraising were part of the decision process.

The Awards Ceremony was held at The Royal Horseguards Hotel on 13 October. Although Ramos was not announced overall winner, his dedication and loyalty to the Millennium Gloucester, as well as to the Company over 20 years, together with his total professionalism and the fact that his entire team has stayed with him since his appointment as Head Concierge, makes him a winner to us!



Millennium Gloucester's Head Concierge Ramos Tenic recognised as one of London's best at the 9th annual Morris Golden Keys Concierge Awards 2014.

# Georgia Edwards, Employee of The Month, Millennium Madejski Reading



Millennium Madejski Reading receptionist Ms. Georgia Edwards is a sterling example of the Millennium & Copthorne service.

Ms. Georgia Edwards, a receptionist with the Millennium Madejski Reading was recently named "Employee of the Month" for going out of her way to help a hotel guest find a lost teddy bear for his daughter.

Here is an excerpt of the Thank-You note from the appreciative guest, Mr. Ed Fletcher.

"I just wanted to send a huge thank-you to Georgia, the trainee receptionist at Millennium Madejski Reading. I left a small teddy bear in my room, and only realised it when I got home. This little fella means a huge amount to my family, and a little girl would not have spoken to me for a very long time had I lost him. Georgia took my anxious call, and called back soon after to tell me that staff from Housekeeping had found our teddy, and that he would be waiting for me at the reception when I go back to the hotel.

All I can say is that I think Georgia really gets the job. She could have said she was too busy to deal with such minor matters. However, she realised how much it means to me, and went out of her way to keep my relationship intact with the smallest member of my family.

If ever anyone deserved an Employee of the Month Award, it's you."

Well done, Georgia!

# Play

# Alaska's Beer And Bacon Festival



Bacon-eating contestants (left image) face off in front of more than 600 festival attendees and the local press (right image).

Millennium Alaskan Hotel Anchorage put together two of Alaska's favourite things for an end-of-summer celebration, and hosted the 2nd Annual Millennium Beer & Bacon Festival on the hotel grounds on the shore of Lake Spenard. The hotel partnered with 5 local breweries and 12 outside caterers to create the summer's most talked about event in town.

Attendees were given souvenir logo glasses along with drink tickets which they

use to collect beer samples from the vendors. Each brewery served their freshest brewed summer ales, and caterers competed for the coveted Best Bacon Dish Award, won by local coffee-house, Café Del Mundo, with bacon, espresso, and stout ice cream sandwiches.

Millennium Alaskan Hotel provided bacon-themed food and drink specials, including bacon-wrapped halibut, a local's favorite. Along with hours of live music, dance shows, face painting, ATV rides, and prize giveaways by event sponsors Harley-Davidson and Yamaha, the festival culminated in the best entertainment of all: the official bacon-eating contest, won by none other than the hotel's own server, Jeff Leddy.

Contestants were given plates of 50 pieces of bacon, with the first to finish crowned the Bacon King. After months of preparation, Mr. Leddy won by a wide margin, taking home the Bacon King title along with many bacon-themed prizes. Attendees competed for the Best Bacon Costume Award, with two life-size bacon costumes taking the cake.

General Manager Carol Fraser founded the festival in 2013 along with Food & Beverage Director Patrick Cashman and Bar Supervisor Jason Swircenski. After a test-run last year, the festival doubled in size with over 600 attendees and twice as many brewers and vendors this year.

So why beer and bacon? Ms. Fraser said she believes beer and bacon are Alaska's two favorite food groups, and judging by the size of this year's festival, she is right. The hotel staff looks forward to turning the festival into one of Anchorage's most popular annual events.



Bacon-eating contest winner and Millennium Anchorage employee Jeff Leddy with his golden crown as the Bacon King.

# **Celebrity Sightings**



Korean celebrity and international ambassador for skincare brand SK-II, Lee Yeon Hee was recently at the Embassy Room and Knickerbocker Suite of The St. Regis Singapore for interviews with The Straits Times Urban and Her World magazine. She was in Singapore for the unveiling of SK-II's Change Destiny Garden festive collection, and also held a meet-and-greet session with fans.



Mediacorp artistes Ms. Chris Tong (left) and Mr. Romeo Tan (right) recently shot some scenes at Pontini restaurant at Grand Copthorne Waterfront (GCW) for Singapore Channel 8 television drama series, "百岁大吉 Good Luck". The hotel offered light appetisers to the crew during the filming. Pictured here with them is GCW Marketing Communications Manager Ms. Jennifer Yeo (centre).



Hong Kong singer-song writer Fang Da Tong or Khalil Fong recently stayed at Orchard Hotel Singapore (OHS) when he was in the country for his first full-length concert, Khalil Fong Soulboy Lights Up World Tour 2014. Pictured here is the singer with OHS Senior Sales Manager Ms. Charissa Chiam (left) and Assistant Director of Sales Ms. Candy Phua (right). They attended his concert where he performed some of his most popular hit such as Love,



Korean-born Mandopop singer Jiang Yu Heng (right) recently held his concert, Farewell World Tour, to commemorate his 30 years of music and bid farewell to his fans. Pictured here in the Juniper Room at Orchard Hotel Singapore, is the veteran singer with former Radio DJ Lin You (left) fielding questions during his press conference.



Grand Millennium Sukhumvit recently welcomed Thai celebrities and TV show hosts of "Intrend", a lifestyle variety show on Thai TV Channel 5, when they were at the hotel for the programme shooting. Pictured here from left are Ms. Sara Legge, Ms. Piyada Turongkakul, General Manager Mr. Thomas Christiansen, Ms. Rojanon Krajangwong, and Communications Director Ms. Sukrita Chomdhavat.

# **Endless Summer At W Hotel Singapore**

A monthly pool extravaganza held at the Wet Pool Deck featured an afternoon of fun and good vibrations. With smooth tunes and extra beats fueling the day with dynamic rhythms by the hotel's resident DJ, more than 200 guests and customers relaxed and recharged by the poolside, and were pampered with nibbles, free Haagen Dazs ice cream, cocktails as well as the beverage of the month, Veuve Clicquot.



More than 200 guests enjoyed an afternoon of fun and water with cool beats and smooth cocktails.

# Meals & Deals

# **Delicious Gourmet Delights At Chelsea Harbour**



#### **Brunch is Back**

Sit back and enjoy brunch (pictured left) at The Chelsea Riverside Brasserie with the launch of its tempting Brunch Menu. Relax and unwind with the calm harbour-side surroundings, alfresco terrace, and elegant views across the marina. Choose from an array of seafood, charcuterie, salads, roasts and desserts along with a refreshing glass of prosecco during Sunday Brunch. Promising a decadent and relaxed atmosphere, this will be a family-friendly affair with background music from the in house pianist and an area for the children to play.

Brunch is available every Sunday from midday to 3.30pm. Adults pay £49 per person including a glass of Prosecco. Children at £20 per person (6-12 years) and infants (0-5) and under eat free.



#### **Express Lunch**

Another gourmet addition is the new Express Lunch menu; perfect for anyone who requires an excellent lunch, fast! With the 20-minute guarantee, if you do not receive your main meal within 20 minutes of ordering, you can enjoy your main meal for free! Offering delicious gourmet food beside the marina that conveniently fits in with your schedule, this selection of culinary delights is designed to be quick, delicious and satisfying.

'The Express Lunch' at The Chelsea Riverside Brassiere (pictured left) from £14 per main course, £18 for 2 courses or £22 for 3 courses.\* Offer subject to availability and terms & conditions apply.

For more information and reservations, please contact The Chelsea Harbour Hotel at www.thechelseaharbourhotel.co.uk, 0207 823 3000, or reservations.chelseaharbour@millenniumhotels.com.

## Hairy Crabs At Grand Millennium Beijing



The prized roe and tender meat of Hairy Crabs are now available from October 15 to November 30 at Grand Millennium Beijing. Please contact 010 8587 6888 ext 3013 or <u>www.grandmillenniumbeijing.com</u> for more information.

# JW Marriott Offers A Hawaiian Culinary Adventure



An authentic Hawaiian spread awaits at The Lounge at JW Marriott Hotel Hong Kong

The Lounge at JW Marriott Hotel Hong Kong is presenting delicious Hawaiian fare to the sumptuous buffet menus for supper and Sunday brunch, from 13 to 22 November 2014.

Well-known for its strong and refreshing flavours, and abundance use of fresh ingredients, diners can look forward to an array of authentic dishes prepared by Guest Chef, Guy Higa from Kaua'i Marriott Resort, Hawaii. Culinary highlights include Kaua'i coffee-rubbed rack of lamb; spicy lobster and mango maki Rolls; Oio fishcake; Limu Ahi Poke (seaweed and tuna tartar) and Kalua pork (slow-cooked pork) with sweet potato and cabbage; as well as a selection of tantalising desserts like pineapple upside down cake and coconut-glazed sweet potato.

In addition, Chef Guy will also partner with Head Chef, Sven Wunram of Flint

Grill & Bar to present an exclusive five- course set dinner menu for one night only on 19 November. The menu will feature delicious dishes like grilled beef tenderloin prepared with wasabi miso butter; seared salted and dried duck breast; and chocolate lau lau (flourless cake).

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### **New Master Creations At Hua Ting**

Award-winning Master creations this month. Catch these signature classics with a twist at Hua Ting from November 2014. For reservations and information, please contact (65) 6739 6666 or email <u>huating.ohs@millenniumhotels.com</u>.

# New Menu Unveiled at Grand Copthorne Waterfront's Pontini



Pontini's new Italian menu is sure to tempt the taste buds of even the most seasoned connoisseur.

Starting 1 November 2014, Pontini's Chef Daniele Sarno will be wooing the discerning diner's palate with new creations such as home-cured Scottish salmon with green apple purée, fennel and glacier salad with aged balsamic vinegar pearls, grilled Meditteranean blue fin tuna steak, baby vegetables salad, Italian corn lettuce and apple balsamic vinegar, cold capellini in tomato fondue, smoked eel, caviar and chives, and Chitarra pasta with Mediterranean octopus ragout, roasted tomatoes sauce and parsley.

Delight in the stuffed and braised corn fed chicken thigh, roasted rosemary "Ratte" potatoes with sauteed Girolle mushrooms and foie gras creamy sauce and also the vialone nano rice with Italian saffron infusion, green asparagus and parmesan cheese. Guaranteed to tempt the taste buds

of even the most seasoned connoisseur! For enquiries and reservations, please call (65) 6233 1100 or email dining.gcw@millenniumhotels.com.

# **Dining Delights At Copthorne King's**

#### **Traditional Taiwanese Fare at Tien Court**

Back by popular demand, reminisce in the authentic flavours of Taiwan as celebrity Master Chef Ho Tien Tsai brings you traditional dishes from his home town of Jiayi, Taiwan. Chef Ho will be whipping up Taiwanese home style dishes using original recipes from his mother. Highlights include steamed fillet of cod with pickled vegetables and pan-fried prawn cake with coriander.

Available in two set menus - Rejuvenation (S\$78++ per person) or Invigoration (S\$58++ per person). À la carte menu is also available.

For enquiries and reservations, please call 6318 3193/198, or email <u>tiencourt@millenniumhotels.com</u>



Reminisce in the authentic flavours of Taiwan as celebrity Master Chef Ho Tien Tsai brings you traditional dishes from his home town of Jiayi, Taiwan.

#### **Scintillating Specialties at Starscafé**

Treat your palate to our Chef's Monthly Creation every month. In November, you can look forward to Stewed Hungarian Baby Chicken (S\$22++), a popular dish in Eastern Europe. This comfort chicken dish is seasoned with paprika, garlic, majoram, caraway seeds and bay leaf.

Top up S\$5++ to enjoy a dessert of the day and a cup of freshly brewed coffee. For only S\$25++, you can savour high tea with a pot of TWG tea of a cup of coffee.

For enquiries and reservations, please call 6318 3186 or email <u>foodbev.cks@millenniumhotels.com</u>.



Treat your palate to Stewed Hungarian Baby Chicken from Eastern Europe this November at Starscafe.

## Sea Urchin Sensations At New World Millennium HK's Sagano



Enjoy a variety of tantalising sea urching dishes at Sagano of New World Millennium Hong Kong Hotel.

This November and December, discerning diners are invited to immerse themselves in a variety of tantalising sea urchin dishes at Sagano of New World Millennium Hong Kong Hotel.

Head Chef Masahiko Noka of Sagano specially imports fresh sea urchin from Hokkaido in Japan, Russia and Canada for diners to enjoy and explore. Diners may opt for sampling the Sea Urchin Sashimi to savour its appealing briny flavours and unparalleled creaminess, or Sushi Topped with Sea Urchin, handmade by Sagano's veteran chefs.

Alternatively, diners may try the nicely crafted sea urchin delicacies prepared by Head Chef Noka, using authentic recipes, ranging from the crispy Deep-fried Sea Urchin with Seaweed and Grilled Sea Urchin with Cheese and Vegetables, to the perfect seafood match Grilled Scallop with Sea Urchin and the light, refreshing Stewed Fresh Bean

Curd Skin with Sea Urchin. Last but not least, don't miss out on the Sea Urchin with Mashed Yam, a very authentic Japanese dish pampering your palate.

Available during lunch and dinner with free parking. For enquiries or reservations, please call (852) 2313 4215. Find the hotel on Facebook: <u>https://www.facebook.com/nwmhk</u>. Follow the hotel on Instagram: <u>http://instagram.com/newworldmillenniumhkhotel.</u>

## Journey Of Love Wedding Workshop

Come to Copthorne King's Hotel for a Wedding Workshop on 9 November 2014. The hotel takes pride in its dedication and attention to detail, and has wedding consultants to personally take care of every need so the happy couple can enjoy the joyous occasion.

The workshop is held on Level 2, Copthorne King's Hotel, from 2pm to 5 pm. Admission fee is S\$15 nett per couple.

For enquiries and registration, please call (65) 6318 3116 or email <u>catering.cks@millenniumhotels.com</u>.



Come to Copthorne King's as it celebrates a Journey of Love with its wedding workshop.

# **Stay And Discover Wonderful Indonesia**

Stay and Discover Wonderful Indonesia includes a two night stay at the Millennium Hotel Sirih Jakarta, a 4 hour city tour to Taman Mini Indonesia Indah or Beautiful Indonesia in Miniature Park, complimentary breakfast and free Internet.

For visitors who have little time to explore the Indonesian islands, Taman Mini is a good introduction to what this country has to offer in diversity and culture. The key highlight of the Park is the 26 exclusive replicas of traditional houses of chieftains found throughout the Indonesian archipelago from Aceh to Kalimantan, Sulawesi, Java and Papua.

The tour is available from Tuesday to Sunday. For inquiry and reservations, please contact 021-230.3636 ext. 1733 / 1616 or email: <a href="mailto:reservations.msj@millenniumhotels.com">reservations.msj@millenniumhotels.com</a>.



A fantastic offer for those looking for a fun day out exploring Jakarta and to experience Indonesia in a unique way.

# Chic Retreat At Millennium London Knightsbridge



Situated in West London's most affluent district, just a stone's throw away from Harrods and some of the city's major attractions, Millennium Hotel London Knightsbridge, is perfect for a high-end getaway. After a day out exploring your fashionable surroundings, retreat back to the hotel and enjoy a complimentary cocktail at the Tangerine Cafe Bar. For more information, please visit <a href="http://www.millenniumhotels.co.uk/millenniumknightsbridge/">http://www.millenniumhotels.co.uk/millenniumknightsbridge/</a>.

# Care

# CDL-Singapore Compact Young CSR Leaders Award Receives Record Entries



Guest-of-Honour, Mr. Lawrence Wong, Minister for Culture, Community and Youth and Second Minister for Communications and Information (6th from left), and CDL Deputy Chairman and Singapore Compact for CSR President, Mr. Kwek Leng Joo (5th from left), presented this year's winning teams, Clover (1st), A.C.M.E (2nd) and Tribus (3rd) with their prizes.

A record 50 team entries were received from various educational institutes in Singapore for this year's CDL-Singapore Compact Young CSR Leaders Award.

At the award presentation ceremony held at the sixth International Singapore Compact CSR Summit in October, Guest-of-Honour Mr. Lawrence Wong, Minister for Culture, Community and Youth and Second Minister for Communications and Information, congratulated the winners of the Award and said that he was heartened by the youths' interest in CSR.

"Through their involvement in the CSR projects, I hope our youths will learn how companies can operate responsibly and contribute to the community, and will continue to take this mindset with them when they enter the workforce," said Mr. Wong.

This is the fourth time the annual CDL-Singapore Compact Young CSR Leaders Award is held. The competition provides opportunities for youths to have a taste of putting CSR concepts into practice by proposing feasible CSR strategies for companies.

Organised jointly by CDL and Singapore Compact for CSR, the Award was conceptualised to engage future leaders and inculcate in them the importance of business sustainability in driving innovation and competitiveness.

# Heritage Hotel Manila Joins 2014 International Coastal Cleanup

Heritage Hotel Manila showed its commitment to the environment when staff and management joined in the annual 2014 International Coastal Cleanup to clean litter and trash along the Manila Bay coastline.

International Coastal Cleanup is a global event initiated by Ocean Conservancy since 1986 to involve people in the removing of trash and debris from beaches, coastal regions and surrounding areas throughout the world, identify the sources of debris, and change behavioural patterns that contribute to pollution.

Led by General Manager Mr. Eddie Yeo, the Heritage Hotel Manila team picked up trash and various litter along the Manila Bay Coastline. Manila City Mayor Joseph Estrada gave a speech during the event rallying volunteers from government, non-government organizations and the private sector to maintain a clean and safe environment.

The hotel also incorporates daily green practices such as recycling, digitization of paper documents, and use of LED lights to reduce carbon footprint.



Staff and management from Heritage Hotel Manila participated in the International Coastal Cleanup event, and helped to pick up trash and various litter along the Manila Bay Coastline.

# Wear It For Autism



.Held at Millennium Knightsbridge's Le Chinois Restaurant, the Wear It For Autism 2014 Charity Fashion Show drew several celebrities and well known fashion designers to the event.

Millennium London Knightsbridge recently hosted the Wear It For Autism 2014 Charity Fashion Show to help raise awareness and funds for the organisation, Wear It For Autism.

The event enabled a group of people that the charity supports to have a makeover and take centre stage at the fashion event. The hotel is also a fitting location as it is right on the fashion district of Knightsbridge on Sloane Street.

Held at the hotel's restaurant, Le Chinois Restaurant and Bar, the successful fashion event was attended by a number of celebrities and well-known figures, including Amy Winehouse's father, Mitch Winehouse, celebrity stylist and fashion designer Lewis-Duncan Weedon, Eastenders actress Nicola Duffett, former Strictly Come Dancing judge Arlene Phillips and British model and actress, Amy Willerton.

# **Grand Millennium Sukhumvit Runs For Charity**



More than 20 staff and management from Grand Millennium Sukhumvit participated in Bangkok's largest 17th Annual Charity Midnight Run. Hosted by BMW Thailand and Amari Watergate hotel, more than 7,000 international and local professional runners participated in the midnight event which gave them a choice of either the 6 or 12-kilometer routes.

# **Beijing Riviera Visits Orphanages**



This year alone has seen Beijing Riviera reach out to various people in need, and donate to different charities. Most of these are a result of proceeds raised from various activities hosted by the Beijing Riviera Country Club, such as tennis and golf tournaments. Pictured here are some of the Beijing Riviera residents at MengEn and GuangAi orphanage where food, clothing, milk powder and other necessities were donated to the children.

# **Copthorne Merry Hill Fundraises For Cancer Research**

A concept started by one hotel employee grew to become a hotel-wide initiative to raise funds for cancer research.

Diagnosed with breast cancer last year, Copthorne Merry Hill's Ms. Ginney Weaver from the Housekeeping Department wante do her part to raise awareness and money for cancer research.

Based on the "Ice Bucket Challenge" concept, she came up with her own version of the challenge with a slight twist, and the hotel came out in full force to support her. Some of the team members include Wedding Coordinator Sian, Sales Manager Hardip well as the Chef and Chairman of the hotel's staff committee Scott.

Dressed in fun costumes of superheroes and children's book characters such as Tigger and Mr. Incredible, the hotel team braved buckets of cold water poured on them.

Over £800.00 was raised and donated Macmillan Cancer Research, the charity of Ginney's choice.



Copthorne Merry Hill's Ginney Weaver came up with her own version of the Ice Bucket Challenge to raise funds for Macmillan Cancer Research.



Dressed in fun costumes, the hotel team including General Manager Matt Ward (dressed as the superhero, Mr Incredible) braved cold buckets of water to show their support for the cause.

# **M&C Middle East Raises Breast Cancer Awareness**



The team at Grand Millennium Al Wahda including General Manager Mr. Atef Elias (back row wearing a striped tie) adorned pink ribbons to show their support and celebrated the cause with a cutting of a pink cake.

Grand Millennium Al Wahda Hotel recently participated in the Breast Cancer Awareness campaign with Abu Dhabi Health Authority on its tailored campaign towards raising the early detection of the disease.

The hotel launched the community programme by inviting Dr. Saddiqa Al Shaika M.D from the health authority to provide education on breast cancer awareness, prevention, early detection of the disease, how to perform breast self-examination, and Mammogram screening.

The team at Grand Millennium Dubai's Jasmine Spa also lent their support and wore the pink ribbon to help raise awareness.

October is National Breast Cancer Awareness Month, and several organisations including women's foundations and hospitals are doing their part to promote cancer awareness by offering various services and programmes that highlight the cause.



To encourage and further raise the awareness, the Jasmine Spa team at Grand Millennium Dubai's Jasmine Spa also offered discounts and facial promotions to customers wearing the pink ribbon.

# Millennium Sirih Jakarta Celebrates 20th Anniversary With Blood Donation Drive



Millennium Sirih Jakarta celebrated its 20th anniversary with a Blood Donation drive (pictured above) together with the Indonesian Red Cross. More than 160 people including hotel staff and the public participated in the event. Lunch and coffee was provided to all who donated their blood, as well as a mug as part of the hotel's anniversary celebrations.

# JW Marriott Hong Kong Plants, Mows, Climbs And Raises HK\$28,530 For Hong Chi Charity

JW Marriott Hong Kong is a long-term supporter of Hong Chi Association, a non-profit organisation in Hong Kong that helps people intellectual disabilities. Below are some of their volunteering activities.



More than 42 staff associates from JW Marriott Hong Kong planted trees and mowed the lawn to help Hong Chi students learn about organic farming skills.



In this year's Hong Chi Climbathon, individuals and relay teams are challenged to climb 1,688 steps or 75 floors of the Central Plaza, one of Hong Kong's tallest buildings. The "Marriott Power Team" completed the race in 9 minutes and 19 seconds, coming in 3rd runner up in the competition out of 21 teams. This is the 10th consecutive year that the Marriott Hong Kong hotels have participated in this event.

Getting to Know You In each issue, we cast the spotlight on one of the business sectors that make up the global world of the Hong Leong Group

# **M&C SINGAPORE: ATTRACTING THE MICE MARKET**



The 1,245 sqm pillarless Grand Ballroom at Orchard Hotel Singapore, the largest among M&C's Singapore hotels, can be converted into three separate smaller ballrooms

Asia's robust economic growth has resulted in a thriving Meetings, Incentive Travel, Conventions and Exhibitions (MICE) sector in Singapore. According to the Singapore Tourism Board, the Republic hosted 3.5 million business visitors last year, up 3 per cent from 2012. In 2013, the MICE business meant revenues of about S\$5.5 billion (excluding sightseeing, entertainment and gaming expenditure) here.

The island is now the preferred MICE destination due to its vibrant city, the dynamic growth in Asia and the commitment of MICE industry partners. According to the (UIA) 2013 Global Rankings, Singapore was Top International Meeting Country for the third consecutive year and Top International Meeting City for the seventh consecutive year. The International Congress and Convention Association (ICCA) have named Singapore Asia's Top Convention City for the 12th straight year.

Millennium & Copthorne Hotels (M&C) has been in the very heart of this sector and has been very successful in attracting the MICE market with its well-located hotels. The Grand Copthorne Waterfront Hotel and Copthorne King's Hotel are located within the historic Singapore River - Robertson Quay precinct while Orchard Hotel is in the heart of premier shopping belt of Orchard Road. M Hotel is in the Central Business District (CBD). These hotels have more than 100,000 square feet of meeting space - one of the largest conferences and meeting spaces in Singapore.

The steady increase in the number of MICE events here and the increase in the number of hotels have meant increased competition and greater demands. Organisers now look at one-stop facilities with professional conference sales and operations team. M&C Singapore hotels are competitively positioned as preferred MICE venues with a team of dedicated MICE professionals. All the group's hotels offer versatile well-equipped function rooms



Grand Copthorne Waterfront has an adjoining Waterfront Conference Centre with 34 versatile meeting rooms covering 6,039 sqm, including a ballroom of 853 sqm and seating up to 900 guests theatre-style.

that have different characteristics to suit the needs of MICE event planners.

Each MICE event is unique and brings with it unique requirements and challenges for the hotel teams. One event held at the Grand Copthorne Waterfront Hotel was the Trans-Pacific Partnership Ministerial Meeting held in February this year. This event was attended by distinguished government officials from the 12 TPP countries which included Australia, Brunei Darussalam, Canada, Chile, Japan, Malaysia, Mexico, New Zealand, Peru, the United States, Vietnam and Singapore.



M Hotel Singapore has 32 fully furnished designer office suites complete with modern business and IT facilities on Level 8.

The TPP Ministerial Meeting entailed meticulous planning and attention to detail on a very tight timeline. The event was executed with precision and delivered with utmost attention to provide the highest level of service excellence. This included elaborate security and daily dietary planning to VIP accommodation assignment.

More recently, Grand Copthorne Waterfront hosted the 3rd bi-annual Africa Singapore Business Forum 2014 which saw an attendance of more than 600 delegates across 25 countries. Nearly 200 of the delegates stayed at the hotel during the 2-day forum which similarly required precision in service and security. The 574-room Grand Copthorne Waterfront's refurbished Waterfront Conference Centre has 34 versatile meeting rooms covering 6,039 sqm including a ballroom of 853 sqm and seating up to 900 guests theatre-style.



Copthorne King's Singapore has seven fully-equipped function rooms that can be easily configured to various meeting arrangements and wedding banquets.

Orchard Hotel Singapore with 656 rooms is the largest among M&C's Singapore hotels. Its pillar-less 1,245 sqm Orchard Grand Ballroom is also one of the largest such ballrooms in Singapore and can be converted into three separate smaller bedrooms. The 413-room M Hotel Singapore has 32 fully furnished designer office suites complete with modern business and IT facilities on Level 8, while Copthorne King's has seven fully equipped function rooms that can be easily configured to various meeting arrangements and wedding banguets.

Looking ahead, Singapore aims to differentiate itself by cocreating and developing a strong network of business events within Singapore's key industries such as biomedical and healthcare, banking and finance, infocomm technologies and environment and energy.

A host of quality events such as the recent Formula 1 Race and the 2014 WTA Championship Finals, and world-class attractions and facilities such as Gardens by the Bay, Marine Life Park, and the Giant Panda Forest will enable business travellers to complement leisure with business.

With this in mind, M&C Singapore hotels are well positioned to be the accommodation of choice, particularly for the MICE market.

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