



MILLENNIUM
HOTELS AND RESORTS

MILLENNIUM HOTELS AND RESORTS DEPLOYS ROBOTIC SOLUTIONS TO ITS SINGAPORE PROPERTIES

Get your eggs cooked by AUSCA, the world's first robot chef, in six Singapore hotels by end November 2018



Above (L-R): AUSCA the robot chef deployed at Copthorne King's Hotel Singapore and M Social Singapore respectively

Singapore, 30 October 2018 – Following the highly successful launch of 'AUSCA', the world's first Autonomous Service Chef Associate, at M Social Singapore in 2017, **Millennium Hotels and Resorts** (MHR), the hotel arm of property giant City Developments Limited (CDL), is pleased to deploy AUSCA to the group's five other Singapore properties—**Orchard Hotel Singapore, Grand Copthorne Waterfront Hotel Singapore, M Hotel Singapore, Studio M Hotel Singapore** and **Copthorne King's Hotel Singapore**—by end November 2018.

AUSCA was first introduced to the hospitality industry in November 2017 as the world's first robot chef prototype, where he prepared eggs for guests of M Social Singapore as part of the hotel's breakfast offering. AUSCA was launched with the support from Singapore Productivity Centre's Hotel Productivity Centre Applied Research initiative, and was developed by Kurve Automation with industry guidance from Republic Polytechnic, School of Hospitality.

AUSCA has since gone through six upgrades over the last 12 months, with enhancements made to the speed and variation of eggs he can prepare. The first AUSCA prototype could prepare eggs—either sunny-side up or omelette style—at an average time of 2 minutes 30 seconds. The current version offers guests the choice of sunny-side up and omelette at an improved time of slightly more than a minute, and allows guests to choose from a selection of toppings for their omelette.

The latest version of AUSCA is currently deployed at *M Social Singapore, Studio M Hotel Singapore, Copthorne King's Hotel Singapore* and *M Hotel Singapore*. He will be launched at *Grand Copthorne Waterfront Hotel Singapore* on 12 November 2018, and *Orchard Hotel Singapore* by end November 2018.

This exciting deployment comes after the rollout of **AURA**, the group's front-of-house Autonomous Service Delivery Robot, to the group's properties in Singapore, including *M Social Singapore, Orchard Hotel Singapore, Grand Copthorne Waterfront Hotel Singapore, M Hotel Singapore* and *Studio M Hotel Singapore*.



Commenting on this move, Mr Tan Kian Seng, Interim Group Chief Executive Officer at Millennium Hotels and Resorts, says, “As a group, we saw robotic solutions like AUSCA and AURA as a way to increase productivity, help optimise operations, and elevate guest experiences to a new level. Given M Social Singapore’s size and millennial demographic, it was well-suited for such a new technology to exist first. The intention is now to incorporate these innovative robotic solutions into the rest of our Singapore properties before a global roll out.”

For further information and hotel reservations, visit www.millenniumhotels.com.

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MILLENNIUM & COPTHORNE HOTELS PLC

Millennium & Copthorne Hotels PLC (LSE: MLC), listed on the London Stock Exchange since 1996, is a global hotel company, which owns, asset manages and/or operates a worldwide portfolio of over 130 hotels across four distinct global collections— Leng’s Collection, M Collection, Millennium Collection and Copthorne Collection—throughout Asia, Australasia, Europe, the Middle East and North America. Millennium Hotels and Resorts (MHR) was established as a global brand by Millennium & Copthorne Hotels PLC to provide a common marketing and operating platform across its portfolio. Founded on the philosophy of genuine hospitality, this dynamic hospitality group has an outstanding reputation for excellence, taking pride in exceeding the needs of its business and leisure travellers. The strategic localities of its properties in key gateway cities such as London, Paris, Dubai, Abu Dhabi, Doha, Singapore, Beijing, Shanghai, Seoul, Taipei, Hong Kong, Kuala Lumpur and Thailand make MHR the perfect address to conduct your business or indulge yourself while on holiday.

Visit www.millenniumhotels.com for more information.

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