

For Immediate Release

Media Statement by Millennium Hotels and Resorts to address the spread of the Wuhan virus

Singapore, 24 January 2020 – Millennium Hotels and Resorts (MHR) has stepped up precautionary measures on preventing the spread of the coronavirus.

Our staff have been briefed on the guidelines provided by the local health authorities. Front desks are equipped with infrared thermometers to conduct mandatory temperature checks on all guests. Staff and guests who are unwell with any symptoms of fever, flu or respiratory problems are asked to consult a doctor immediately. For overseas guests, our hotel teams will assist to call in a doctor.

Measures include staff briefings to reinforce the rules and practices of good personal hygiene, provision of medical masks and gloves for staff and guests, as well as hand sanitisers that are placed at guest contact areas such as hotel lobbies. Special attention has also been placed to sanitise public contact points such as elevator buttons, reception counters and conference/meeting rooms. The cleaning of guest rooms have also been stepped up.

Daily meetings are conducted to review the situation; we are in constant communication with staff and guests to keep them updated and to advise them on appropriate measures to take.

We remain vigilant and will work closely with the authorities for the health and safety of all stakeholders.

MHR is the hospitality arm of Singapore-listed property giant City Developments Limited (CDL). The global hotel company owns, manages and operates over 145 hotels across some 80 locations worldwide. Both CDL and MHR are members of Hong Leong Group.