

*highlights*



**Hong Leong Foundation Celebrates  
Silver Sports Day With Over 80  
Elderly Residents From Senior Homes**

**80RR Fosters An  
Inclusive  
Environment  
With Laos On  
Singapore  
Fintech**

**Millennium  
Hotels Helps To  
Inspire Strength  
Of Human  
Spirit**

**Traditional Lion  
Dance  
Performance At  
MHR London  
Hotels**

**The One-Stop  
Shopping  
Destination In  
Patong, Phuket**



## Glitz And Glamour At CDL's Diamond Jubilee Staff Dinner

*CDL Executive Chairman Mr Kwek Leng Beng (6th from left), CDL Group CEO Mr Sherman Kwek (5th from left), CDL Group COO Mr Kwek Eik Sheng (5th from right), CDLHT CEO Mr Vincent Yeo (4th from right), along with members of the CDL Board and Management team, led the celebratory toast for CDL's 60th anniversary with employees.*

City Developments Limited (CDL) kickstarted its 60th Anniversary celebrations on 6 January 2023 with a Gatsby-themed dinner at Orchard Hotel Singapore. Over 500 staff, including representatives from CDL's overseas offices, subsidiaries, and associates, were dressed to a tee in shiny, shimmery, and swanky outfits.

Gracing the special occasion was CDL Executive Chairman Mr Kwek Leng Beng, his wife Mrs Cecilia Kwek, as well as CDL Board members.

Celebrating CDL's achievements, Mr Kwek expressed his pride at being closely involved in the company's growth journey since the late Hong Leong Group Founder, Mr Kwek Hong Png acquired a stake in CDL in 1969.

"Looking back at the past six decades, CDL has grown from a local residential developer to a global presence of 104 locations in 29 countries, with a wide portfolio of residential, hospitality, commercial, retail and office real estate, whilst continuing expanding. Very few Singapore companies can match our scale and global footprint," he noted. Mr Kwek added that in serving CDL over the past 60 years, he has upheld the fundamental principles of fairness and prudence, which he had observed from the late Founder. He also expressed his confidence in the commitment and support shown by all employees, which will enable CDL's continued growth as a successful, innovative and strong global company.

Mr Sherman Kwek, CDL Group Chief Executive Officer (CEO), also took to the stage to deliver his opening remarks. He recalled the humbling experience during CDL's Townhall in January 2022, where he spoke about the company's challenges over the past few years. He said, "We have battled through three years of living under the shadow of COVID-19, which majorly disrupted our operations and severely tested our mental resolve. We had to also deal with the fallout from a sizeable investment. But that's the amazing thing about the human spirit. Just when you think you can't deal with the pain and the stress, when you feel that the odds are too great to overcome, if you reach deep within, you will find the courage and determination to push on. And that's what everyone here has done. We have adapted to the new normal and emerged stronger."

He added, "Nothing will ever hit you as hard as life. And you will get knocked down at times. But what's important is that you don't stay down and you get back up again. That's what makes a true champion. And you have all proven yourselves to be champions."





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He also reflected on the past 10 years since CDL's 50th anniversary celebration in 2013 and shared key accomplishments in line with the Group's GET (Growth, Enhancement and Transformation) strategy. He said, "Change is the only constant in life. Only by breaking out of our comfort zones and pushing ourselves to adapt and innovate will we remain relevant as the world evolves and changes at a rapid pace. In 2018, we rolled out a new organisational structure to tightly integrate and align CDL's core businesses and areas of responsibilities. We got rid of the silo mentality of separate departments and put in place the necessary structure to enhance operational efficiency and performance. The effects of this reorganisation have translated to quicker turnarounds for sales launches and a more holistic view of our investment property portfolio. To future-proof our business, innovation is another key lever. Only with creativity can we empower and enable business breakthroughs."

Looking ahead, the Group will continue to evolve and transform for the future under the guidance and counsel of the Executive Chairman and the Board of Directors, and with the firm support and commitment of all employees. "We may conceptualise the grandest plans and visions, but it is all of you that turn them into reality," he said.



First row, from left to right: CDL Lead Independent Director Mr Philip Lee, CDL Executive Chairman Mr Kwek Leng Beng, Mrs Cecilia Kwek, CDL Independent Non-Executive Director (INED) Mr Daniel Desbaillets. Second row, from left to right: CDL INED Mr Chong Yoon Chou, CDL Group CEO Mr Sherman Kwek, CDL INED Mrs Carol Fong, CDL INED Mrs Wong Ai Ai, CDL Group CFO Ms Yiong Yim Ming, CDL GGM Mr Chia Ngiang Hong, CDL Group COO Mr Kwek Eik Sheng.

To celebrate the invaluable contributions of its people, CDL Group General Manager (GGM) Mr Chia Ngiang Hong was presented with a special recognition award for his steadfast dedication to CDL over the past 40 years.



CDL Executive Chairman Mr Kwek Leng Beng (right) presented the Special Recognition Award to CDL GGM Mr Chia Ngiang Hong (left). Comprising a sculpture by artist Adi Gunawan, titled "The Winner", it depicts a professional bull rider dressed in boxing gear and sitting atop a bull. The artwork reflects Mr Chia's strength and exuberance in supporting CDL's triumphs and challenges over the past 40 years.

Other highlights that evening included air sculpture dancers and LED butterfly kites during the opening act, the Long Service Awards presentation and exciting performances by a jazz band and a mentalist, as well as an impromptu rendition of Frank Sinatra all-time favourite “My Way”.



CDL Group CEO Mr Sherman Kwek (left) presented the Long Service Award to CDL Group CFO Ms Yiong Yim Ming (right) for her 15 years of contribution to the company.



Decked out in roaring 20s glam, the three pairs of best-dressed contestants put their best foot forward for a group photo with CDL Group CEO Mr Sherman Kwek (third from left).



In line with the Gatsby theme, a jazz band with Karen Xavier on vocals entertained with familiar tunes like "La Vie En Rose", "Moon River" and "New York, New York".



Over 500 staff gathered for a group photo at CDL's Diamond Jubilee Dinner to commemorate the company's achievements over the past 60 years.





## Millennium Hotels Helps To Inspire Strength Of Human Spirit

MHR supports 8th edition of Singapore of the Year Award 2022

*Pictured above with SOTY 2022 winner Mr Anson Ng (7th from left) and other finalists: Singapore President Madam Halimah Yacob (centre); SPH Media Editor-in-Chief Mr Wong Wei Kong (far left); MHR SVP of Global operations and Partnership Mr Andy Tan (3rd from left); UBS Asia-Pacific President Edmund Koh (5th from left); ST Editor Jaime Ho (9th from right); SIA public affairs VP Mr Siva Govindasamy (4th from right), Raffles Hotel Singapore's director of rooms Ms Grace Kiong (2nd from right) and manager Patrick Fisher (far right). (Photo credit: The Straits Times)*

Global hotel group Millennium Hotels and Resorts (MHR) remains a long-term supporter of the Singaporean of the Year Awards (SOTY). Organised by The Straits Times (ST) and presented by UBS Singapore, SOTY is given yearly to a Singaporean individual or group that made an impact by improving lives or showing resilience in the face of adversity.

Currently in its eighth year, the awards recognise those who exemplifies outstanding strength of the human spirit for the year 2022. MHR has been supporting the awards since its inception by way of room stays for the winner and finalists. The winner gets a five-night stay at any of MHR's global properties while the remaining finalists received a three-night stay.

Other sponsors include airline partner Singapore Airlines (SIA), UBS and Raffles Hotel Singapore.

According to Singapore President Madam Halimah Yacob who was the guest-of-honour at the awards, some of the finalists, even while battling their own health issues, chose to help and support others afflicted with the same conditions.

Mr Andy Tan, SVP of MHR Global Operations and Partnership who represented MHR at the awards, said he was very moved by the stories shared by the finalists and hopes these Singapore stories will continue to serve as inspiration and motivation to help local communities.



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THE STRAITS TIMES  
SINGAPOREAN OF THE YEAR 2022

PRESENTED BY UBS

MILLENNIUM  
HOTELS AND RESORTS



Andy Tan, SVP of MHR Global Operations and Partnerships (left) and Singapore President Madam Halimah Yacob (centre).

This year's SOTY award was presented to Mr Anson Ng, who dedicated more than 20 years of his life to the less fortunate in Singapore. He founded a charity that feeds the needy. He started helping out at old age homes and hospices more than 20 years ago, befriending seniors and cooking for the terminally ill. He also strives to fulfil the final wishes of the elderly and helps to pay for the funerals of strangers who cannot afford it.

In addition to his five-night stay with MHR, Mr Ng was also awarded a trophy and S\$20,000 in cash, while the other finalists received S\$5,000 each. The prize money is sponsored by UBS, which has supported the award since its inception.



Video of Andy Tan, SVP of MHR Global Operations and Partnerships receiving Token of Appreciation for the sponsorship from Singapore President Madam Halimah Yacob



## Hong Leong Group Companies Post FY 2022 Results

CDL posted its highest-ever record net profit of \$1.3 billion in 2022 – highest-ever since inception. Speaking at results briefing are: Executive Chairman Mr Kwek Leng Beng (centre), Group Chief Executive Officer Mr Sherman Kwek (second from left), Group Chief Operating Officer Mr Kwek Eik Sheng (second from right), Group General Manager Mr Chia Ngiang Hong (far right) and Group Chief Financial Officer Ms Yiong Yim Ming (far left).



Designed by renowned Japanese architecture firm Nikken Sekkei, the apartment units of the iconic Newport Residences offer spectacular views of the city and the sea. Pictured here is the Sky Pool.

### City Developments Limited

City Developments Limited (CDL) achieved record earnings with net profit after tax and non-controlling interest (PATMI) of S\$1.3 billion for the full year ended 31 December 2022 (FY 2022), the highest-ever since the Group's inception in 1963.

The stellar performance was boosted by a bountiful year of divestment gains, including the record sale of Millennium Hilton Seoul and the gain on the deconsolidation of CDL Hospitality Trusts (CDLHT) from the Group following the distribution in specie of CDLHT Units in 1H 2022, as well as the completion of the collective sales of Tanglin Shopping Centre and Golden Mile Complex in 2H 2022 where the Group owns share values and strata areas. The assets were held at book value over a long period of time, resulting in significant capital gains. This is a testament to the Group's ability to extract value at the most opportune time, enabling strong capital recycling.

The Group's revenue increased 25.4% to S\$3.3 billion for FY 2022. Property development remained the biggest contributor, accounting for 42% of FY 2022 revenue, led by three strong-performing Singapore projects – Amber Park, Haus on Handy and Irwell Hill Residences. Spurred by the continued recovery and restored confidence in





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global travel, the Group's hotel operations segment reported an outstanding performance with a 58.1% increase in revenue and a 91% growth in revenue per available room (RevPAR).

As at 31 December 2022, the Group has a sizeable war chest with cash reserves of S\$2.4 billion, and cash and available undrawn committed bank facilities totalling S\$4.1 billion.

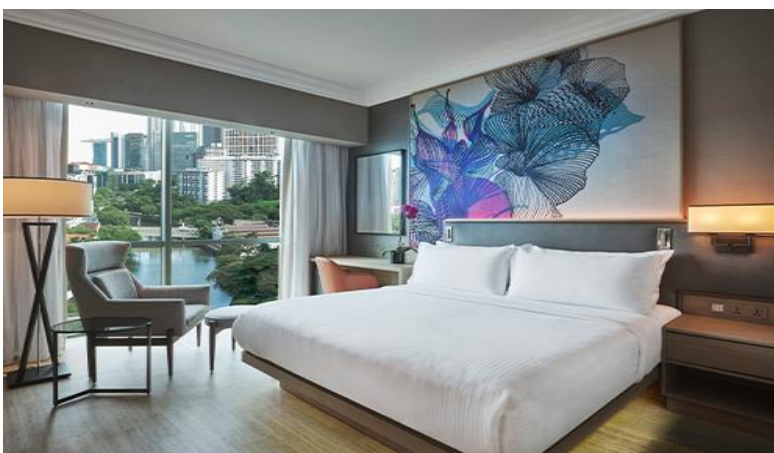
For FY 2022, the Board is recommending a final ordinary dividend of 8.0 cents per share and a special final ordinary dividend of 8.0 cents per share. Together with the special interim ordinary dividend of 12.0 cents per share paid in September 2022, the total cash dividend for FY 2022 amounts to 28.0 cents per share (FY 2021: cash dividend of 12.0 cents and 20.2 cents from the distribution in specie of CDLHT Units, totalling 32.3 cents).

Mr Kwek Leng Beng, Executive Chairman of CDL, said, "The Group is pleased to deliver a sterling set of results for FY 2022, driven by prudent divestments and strong operational performance from our core business segments. Notably, our hotel operations made an outstanding rebound, having recovered in most markets to pre-pandemic levels. Riding on the return of corporate travel and unabated pent-up demand for leisure travel, our hospitality segment will continue to strengthen and is poised to be a star performer for the year ahead. A key focus for our hospitality portfolio will be to accelerate plans for asset optimisation, alignment to the Group's sustainability goals and driving growth.

This year marks CDL's Diamond Jubilee. Over the past 60 years, the Group has weathered many economic storms, property cycles and unprecedented disruptions, but we have always tackled the odds head-on and successfully emerged stronger. We will continue to apply this same discipline and tenacity to bring CDL to greater heights."

Mr Sherman Kwek, Group Chief Executive Officer of CDL, said, "Amidst all the challenges and disruptions we have faced over the past three years, we have continued to steadfastly execute on our Growth, Enhancement and Transformation (GET) strategy that we unveiled in 2018, growing our traditional development and investment portfolio, both locally and overseas, as well as expanding strongly into the living sector to bolster our recurring income and create potential fund management opportunities. We have embraced capital recycling and unlocked latent value via well-timed divestments and various asset enhancement initiatives. All the while, we have been managing our capital prudently, reducing our gearing and strengthening our cash. While market uncertainties persist, CDL will continue to display discipline, agility, resilience and innovation so as to deliver sustainable growth and maximise long-term shareholder value."

For CDL's full FY2022 results, click [here](#).



*Refurbishment for 529 rooms at Grand Copthorne Waterfront Hotel in Singapore will take place in phases, with 28% completed in January 2023. Pictured above is the Grand Deluxe Waterfront Room.*

#### CDL Hospitality Trusts

CDL Hospitality Trusts (CDLHT) experienced positive momentum in rate growth across all the portfolio markets driven by the continued recovery in global travel in second half of 2022 following the easing of pandemic-related travel restrictions and restoration of public confidence.





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On the back of accelerated global travel recovery with most countries treating the coronavirus as a stable endemic situation, most of CDLHT's portfolio markets experienced robust performance growth in FY 2022. Driven by higher revenue achievement, NPI increased by 43.7% or S\$37.6 million year on year to S\$123.7 million for FY 2022. The higher NPI was largely attributed to the Singapore portfolio and UK hotels, which increased collectively by S\$43.3 million year on year (including a S\$3.5 million inorganic contribution from Hotel Brooklyn) for the reporting year. These increases were offset by lower NPI from the New Zealand Hotel, which declined by S\$11.2 million year on year.

Total distribution to Stapled Securityholders (after retention for working capital) for FY 2022 was S\$69.7 million and DPS was 5.63 cents, representing an increase of 32.6% and 31.9% yoy respectively. On a same-store basis, excluding the capital distribution of S\$12.5 million in FY 2021 from sale proceeds of past divestments, total distribution and DPS for FY 2022 would have improved by 74.0% and 72.7% year on year respectively.

As at 31 December 2022, CDLHT's total portfolio value increased by 6.2% or S\$163.7 million year on year to S\$2.8 billion, mainly due to the Singapore portfolio, the inclusion of Hotel Brooklyn and construction progress of The Castings.

CDLHT'S portfolio comprises 19 operational properties, including a total of 4,821 rooms and a retail mall, and one Build-to-rent project in the pipeline with 352 apartment units. The properties include six hotels in Singapore, a retail mall – Claymore Connect, two hotels in Perth, Australia, two hotels in Tokyo, Japan, three hotels in United Kingdom, one hotel in Munich, Germany, one hotel in Florence, Italy, one hotel in Auckland, New Zealand and two resorts in Maldives.

For CDLHT's full FY 2022 results, click [here](#).



*Hong Leong Finance saw an annual net profit of S\$130.9 million in FY 2022, an increase of 54.3% from FY 2021. The Group enjoyed robust growth in loans and an uplift in its asset yields, which outpaced a higher cost of deposits amid the ongoing interest rate hike.*

#### Hong Leong Finance

Hong Leong Finance (HLF) has seen an annual net profit of 54.3% increase from FY 2021 to S\$130.9 million in FY 2022, as net interest income gained 36.1% to S\$242.2 million. The Group's full-year fee and commission income grew 46.3% to S\$16.4 million on more lending activities. In the half year ended on 31 December 2022, HLF achieved an 113.7% increase from the same period in FY 2021, a rise in net profit to S\$85.8 million, from S\$40.1 million in FY 2021.

In 2022, the Group recorded strong loan growth and an uplift in its asset yields, which outpaced a higher cost of deposits amid the ongoing interest rate hikes. Earnings per share stood at 38.28 Singapore cents for the half-year period ended 31 December 2022, up from 17.93 Singapore cents the same period in the previous year.

Net allowances for loans and other financial assets were lower at \$0.9 million for the second half-year period, due to lower allowance for credit-impaired loans than in the same period last year.

The Group is recommending a final dividend of 13.25 Singapore cents per share, up from the 8.25 Singapore cents per share in FY 2021.



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The Group expects 2023 will be a year of normalisation amid cyclical headwinds. Hong Leong Finance Chairman, Mr Kwek Leng Beng, said the group will continue to focus on sourcing strategic opportunities, accelerating digital adoption and innovation, and exercising financial prudence.

For HLF's full FY 2022 results, click [here](#).



*Hong Leong Asia's Integrated Prefabricated and Construction Hub (ICPH) is a state-of-the-art facility that will significantly reduce noise and dust pollution for a safer and more controlled factory environment.*

#### Hong Leong Asia

Hong Leong Asia's (HLA) posted attributable net profit of S\$54.5 million for the full year ended 31 December 2022 ("FY2022"). Group revenue was S\$3.9 billion, a decrease of 21.3% year-on-year, impacted by the diesel engines unit ("Yuchai") but partially offset by revenue growth from the building materials unit ("BMU") in Singapore and Malaysia ("Tasek").

HLA's 2022 profitability was impacted by a lower volume of engine sales in China as well as higher input costs across BMU in Singapore and Malaysia.

Revenue of Yuchai declined 26.3% year on year to S\$3.3 billion, with reportable segment profit after tax of S\$67.0 million, representing a decline of 21.8% year on year. Lower sales volume negated improved gross margins and reduced expenses. The total number of engines sold by Yuchai in FY2022 decreased 29.7% to 321,256 units compared with 456,791 units in FY2021, with the rate of decline in engines sold moderating in the second half of FY2022. COVID-19 restrictions impacted the markets for commercial vehicles as well as marine and power generation engines in China.

The BMU revenue increased 24.3% year on year to S\$585.4 million, with reportable segment profit after tax of S\$45.6 million, representing a growth of 61.9% year on year as construction activities in Singapore recovered and drove demand for concrete and precast products as well as profit contributions from an associate, BRC Asia Limited (20% equity stake). While the operating environment for Tasek had improved, operations remained challenging with weak concrete volumes as well as higher input costs and tight credit conditions.

HLA shared that it will focus on strengthening its capabilities to execute new growth strategies, improving supply chain resilience, and strengthening its market position. It is also working closely with partners to develop solutions and increase innovation efforts with customers to address climate change issues. With a conservation balance sheet and net cash position, the Group is cautiously optimistic that its business will perform satisfactorily in 2023.

The Board of Directors has proposed a first and final dividend of S\$0.02 per share, subject to shareholders' approval at the forthcoming annual general meeting on 26 April 2023.

For HLA's full FY 2022 results, click [here](#).





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## CDL Is Committed To A Gender Equal Workplace

*50% of CDL's HODs are women, including members of our senior management team: Group Chief Financial Officer Ms Yiong Yim Ming (centre, left), Head of Property Development Ms Lee Mei Ling (centre, right), Head of Global Asset Management Ms Callie Yah (left) and Chief Sustainability Officer Ms Esther An (right).*

City Developments Limited (CDL) joins 483 other companies as a member of the 2023 Bloomberg Gender-Equality Index (GEI), a modified market capitalisation-weighted index that gauges the performance of public companies committed to reporting gender-related data. This reference index measures gender equality across five pillars: leadership and talent pipeline, equal pay and gender pay parity, inclusive culture, anti-sexual harassment policies, and external brand.

This year, CDL is one of six Singapore companies to be listed, marking the sixth consecutive year the company has been recognised on the index since its inauguration in 2018.

The 2023 GEI reaches globally to represent 45 countries and regions, including firms headquartered in Luxembourg, Ecuador, and Kuwait for the first time. Member companies represent a variety of sectors, including financials, technology, and utilities, which continue to have the highest company representation in the index from 2022.

Mr Sherman Kwek, CDL Group Chief Executive Officer, said, "CDL is honoured to be included on the 2023 Bloomberg GEI for the sixth consecutive year. This is a testament to our long-standing commitment to fostering a workplace culture that embraces diversity and inclusion, ensuring equal opportunity and growth for all. With a majority female workforce, we believe in empowering women and people from different backgrounds to harness diverse perspectives and nurture their strengths. Diversity and inclusion provide a powerful lever to enhance our human capital and performance."

At CDL, women comprise a significant 69% of its workforce, with 50% of Heads of Departments being females. With a workforce that is majority female, empowering women and supporting their pursuit of career and personal development is fundamental to CDL's corporate sustainability strategy. In September 2022, CDL signed the G20 Alliance for Empowerment and Progression of Women's Economic Representation, also known as the G20 Empower 2022. The G20 Empower aims to accelerate women's leadership and empowerment in the private sector. As an advocate, CDL will share organisational best practices and participate in global advocacy to advance women's economic empowerment and representation.



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*Hong Leong Finance saw an annual net profit of S\$130.9 million in FY 2022, an increase of 54.3% from FY 2021. The Group enjoyed robust growth in loans and an uplift in its asset yields, which outpaced a higher cost of deposits amid the ongoing interest rate hike.*

Recognising that creating and expanding opportunities for women is fundamental to its growth, CDL established an internal Diversity and Inclusion Task Force in 2017 to promote diversity and inclusion within the workplace and the wider community. In the same year, CDL adopted a formal Board Diversity Policy, which sets a clear framework for promoting diversity on its Board. Currently, two (or 22.2%) of nine directors on CDL's Board are women – Mrs Carol Fong and Ms Tang Ai Ai. CDL is presently formalising a new Diversity, Equity and Inclusion (DEI) Policy, reaffirming its commitment to DEI amongst its employees.

CDL maintains its outreach amongst women in the community through its Women4Green network, a platform dedicated to encouraging and inspiring women to create a financially, environmentally and socially sustainable future. Since its inception in 2017, CDL has partnered with inspiring women leaders and environmental champions, including Dr Jane Goodall and Dr Sylvia Earle.



*Through our Women4Green platform, we engage and inspire women to create a financially, environmentally and socially sustainable future. One of our Women4Green events in 2022 included the celebration of International Women's Day 2022 at the Singapore Sustainability Academy with a dynamic fireside chat featuring Ms Herry Cho, Managing Director, Head of Sustainability and Sustainable Finance at SGX.*

In June 2022, CDL emerged top in Singapore for gender equality at work based on research findings published in Equileap's dedicated Gender Equality in Asia-Pacific (APAC) Special Report 2022 Edition commissioned by Sasakawa Peace Foundation. Focused on APAC's key developed economies, the report provides a status update on gender equality in businesses across the region, offering key insights per market and sector on specific issues ranging from gender pay gap to paid parental leave policies.

Earlier this month, CDL maintained its position as the world's top real estate management and development company and ranked 28th on the 2023 Global 100 Most Sustainable Corporations in the World. CDL also remained Singapore's most sustainable company for the fifth consecutive year and has been the first and only Singapore company to be included in the Global 100 for 14 consecutive years since 2010.





## 80RR Fosters An Inclusive Environment With Laos On Singapore Fintech

*First delegation visit to 80RR Fintech Hub SG with delegates and representatives from Blockchain Association Singapore, Meta Bank and 80RR.*

80RR Fintech Hub SG (80RR) kicked off the year 2023 by co-hosting its first delegation visit Meta Bank and Blockchain Association Singapore (BAS) from Laos.

This visit welcomed esteemed guests from the Laos government, including Prof. Boviengkham Vongdara, Minister of the Ministry of Technology and Communication, Mrs. Khankeo Lamaningao, Deputy Governor of the Bank of Laos P.D.R, and other Laos delegates.



*Sharing session during the visit – (Left to Right) Special industry speakers Mr Hao Wang, Chief Financial Officer from Meta Bank, Mr Chia Hock Lai, Co-Chairman of Blockchain Association Singapore, Mr Daniel Lee from Banking Circle and Mr Steven Hu from Standard Chartered Bank having a dialogue with the Laos Delegates at 80RR Event Space.*

A sharing session was also hosted where valuable insights were shared on the fintech and blockchain landscape in Singapore and the potential for blockchain technology in transforming the economy of Laos was discussed.



## French Travel Associations Held Annual Board Meetings At M Social Paris Hotel

*M Social Paris fosters synergy with Association Française du Travel Management (AFTM) and the Global Business Travel Association (GBTA) (chapter France) and gear up for corporate travel in France.*

The Association Française du Travel Management (AFTM), French largest B2B association in business travel with a community of 6,000 corporate contacts and 800 travel managers, Global Travel buyers, Travel Purchasing directors had its quarterly board meeting on 17 January 2023. Attendees were the President of AFTM and the Global Travel managers of Geodis, Orange, Technip, Metro, Cap Gemini, Bouygues, Decathlon and Business A.

Global Business Travel Association (GBTA), with around 200 members in France, booked its last quarterly board meeting at the M Social Paris Hotel on 9 January 2023. Participants were the President of GBTA France (Director Category Travel – Cap Gemini), the Global Travel managers of Thales, Laboratoire Servier, Areka Consulting and L'Oréal. As well as the General Manager of CDS Groupe and the Senior Director Enterprise Customers CWT in France.

While reviewing their corporate and MICE objectives in travel management and exploring new related areas to support travel managers in businesses across France, Europe or the wider world, these client events were a great opportunity to raise awareness of the MHR brand and its Parisian hotel, as well as generating a concrete ROI for Millennium Hotels and Resorts. New invitation bids are expected from Metro, Geodis, Decathlon (launching of new hub in Singapore), and more accepted properties in existing RFP's (Orange, Technip, Thales).



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meals & deals



## Crustaceans Galore And Iftar Fiesta At M Hotel Singapore

For shellfish lovers and our beloved friends who will be celebrating Ramadan, we have the perfect feast curated just for you at M Hotel Singapore.



Sharing session during the visit – (Left to Right) Special industry speakers Mr Hao Wang, Chief Financial Officer from Meta Bank, Mr Chia Hock Lai, Co-Chairman of Blockchain Association Singapore, Mr Daniel Lee from Banking Circle and Mr Steven Hu from Standard Chartered Bank having a dialogue with the Laos Delegates at 80RR Event Space.

### Crustaceans Galore at Café 2000

Crustaceans Galore at Café 2000

Experience Crustaceans Galore at Café 2000 this month with a myriad of shelled selections such as Alaskan Snow Crab Stick with Kernel Corn Salad, Baby Crawfish & Alaskan Snow Crabs, Boston Lobster on Ice and Manhattan Clam Chowder.

Other highlights include Ramen in Rich and Creamy Tonkotsu Broth, Norwegian Smoked Salmon Platter, Baked US Rock Oyster, Roasted Beed Prime Ribs, Lamb Chop, and Green Tea Chocolate Lava Cake.

Available from 1 to 31 March 2023

Lunch

Monday to Friday: Adult \$48++ | Child \$24++



*meals & deals*

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*Saturday: Adult \$58++ | Child \$29++*

*Sunday Brunch: Adult \$68++ | Child \$34++*

*Dinner*

*Tuesday to Thursday & Sunday: Adult \$68++ | Child \$34++*

*Friday & Saturday: Adult \$78++ | Child \$39++*

Book a table [here](#).



*Sharing session during the visit – (Left to Right) Special industry speakers Mr Hao Wang, Chief Financial Officer from Meta Bank, Mr Chia Hock Lai, Co-Chairman of Blockchain Association Singapore, Mr Daniel Lee from Banking Circle and Mr Steven Hu from Standard Chartered Bank having a dialogue with the Laos Delegates at 80RR Event Space.*

### **Iftar Fiesta at The Buffet Singapore**

M Hotel Singapore is delighted to launch Ramadan promotions at The Buffet Restaurant, the first Halal Chinese-style steamboat restaurant in Singapore City Centre, for the third successive year in a row.

The dining experience comes with an extensive menu of fresh seafood, premium meat choices, live prawn station, a dazzling display of hand-crafted desserts, alongside signature Asian dishes and a series of house-dipping sauces by Chef Boz.

Only for the month of Ramadan, look out for Chef's specials such as Bubur Lambuk, Oxtail Asam Pedas, Rendang Tok Itik, Salai Masak Lomak, Nasi Impit with Chicken Rendang Minang and many more!

Highlights for the weekend buffet spread include The Roast Leg of Lamb with Assorted Sausages at our carving station. Each diner will also receive a complimentary Half Rock Lobster during the weekends of this special month.

*Available for dinner daily from 15 March 2023 to 21 April 2023*

*Sunday to Thursday: Adult \$58++ | Child \$29++*

*Friday & Saturday: Adult \$68++ | Child \$34++*

Book a table [here](#).

*\* Information correct at time of print.*





## A Splashing Good Time At JW Marriott Singapore

Take a dive into the newly reopened Fish Pool at The NCO Club with captivating mermaid performances!

### **Fish Pool at The NCO Club**

Fish Pool is an electrifying raw bar showcasing premium seafood. Set against the iconic diving pool centerpiece, whet your palates in a haven for seafood lovers with a menu of sashimi, crudo and ceviche complemented by an imaginative list of cocktails inspired by the tropics. Also on the menu nightly are captivating mermaid performances by Syrena – Singapore's first mermaid. Immerse in a beguiling display as Syrena wields her charm underwater, in an Olympic standard 3.85m deep pool.

*Friday & Saturday*

*6.00pm to 10.30pm*

*Book your seats at \$58++ per person inclusive of two raw bar dishes and mermaid performance.*

For reservations, please visit <https://www.thencoclub.com/fishpool/> or email [dining.reservations@thencoclub.com](mailto:dining.reservations@thencoclub.com)

*\* All information is correct at time of print.*

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## Surf & Turf And Elegant Afternoon Tea At Orchard Hotel Singapore

Surf and turf with Orchard Hotel Singapore at the Chargrill Steak and Seafood buffet at Orchard Cafe or enjoy an elegant afternoon tea with free-flow dessert bar at Bar Intermezzo this month.



### **Chargrill Steak & Seafood Buffet at The Orchard Cafe**

Seafood and grill, this might just be the best pairing yet! Indulge in a decadent variety of selections including Australian Beef Steak, Korean Beef Kalbi, Dill Marinated Fish, Prawn, cooked to juicy perfection over our charcoal grill, and more!

*Enjoy 50% off second diner  
From \$72*

Reserve a table [here](#).

More information [here](#).





*meals & deals*

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### **High Tea Semi-buffet at Bar Intermezzo**

Presenting an elegant High Tea Semi-Buffer experience amidst an intimate setting, featuring exquisite hot and cold savoury dishes, free-flow dessert bar, complimentary glass of Prosecco and more. Highlights include Unagi Kabayaki Quiche, Hokkaido Scallop Crudo, free-flow dessert bar, and a complimentary glass of Prosecco per person.

*\$100 for 2 pax*

For reservations, call +65 6739 6668 or email [intermezzobar.ohs@millenniumhotels.com](mailto:intermezzobar.ohs@millenniumhotels.com).

More information [here](#).



*\* All information is correct at time of print.*



## Celebrate The Holy Month Of Ramadan At Copthorne Lakeview Hotel, Dubai

This Ramadan, Copthorne Lakeview Hotel, Dubai invites guests to celebrate the traditions of the special month, with a feast of authentic flavours, lasting from dusk till dawn. Perfect for families and friends, the property embodies the spirit of the holy period with a warm and welcoming atmosphere.



### Iftar Buffet

Enjoy mouth-watering dishes at the All-day Dining Restaurant, serving an Iftar Buffet from sunset to 9.00pm for just AED 169 per person, while children below 12 years can dine for AED 85. Break your fast with sweet dates and a variety of beverages, followed by a selection of hot and cold favourites including Cheese Samosa, Zaatar Fatayer, Chicken Pastilla, Smoked Salmon and Cold Cuts platters, Lamb & Plum Tajine, Kebah Bilaban among others.

The buffet will also feature live cooking stations with the Chef's signature Lamb Ouzi served with oriental rice & topped with dry nuts and caramelised onion as well as Lamb Kofta, Chicken Kebab and an assortment of desserts, for a sweet ending.

*All through Ramadan, from Sunset – 9.00pm  
AED 169 per person & AED 85 per child*

For reservations, please  
email [h1026.fb01@millenniumhotels.com](mailto:h1026.fb01@millenniumhotels.com) or WhatsApp  
or call +971 54 306 4082





*meals & deals*

### **Suhoor**

Taking place from 9.00pm until 1.00am, savour an exceptional Suhoor meal comprising of a platter of mix mezze with your preferred flavour of Shisha at just AED 120 or a Suhoor tray, served at the table. Promising a wholesome meal to keep guests energised through the day, the menu comprises of delicious treats from cold mezze platters to mixed crunchy bites as well as main dishes like Chicken Biryani, Lamb Majbous, Foul Mudammas and delicious, sweet treats.

Complete the evening with lively tunes of the Oud player and Ramadan themed background music and beautiful views of the lake, as families and friends get together to reflect and reinforce their commitment to their faith.



### *A la carte Suhoor*

*All through Ramadan, from 9.00pm – 1.00am*

### *Suhoor and Shisha*

*All through Ramadan, from 9.00pm – 1.00am*

*AED 120 per person*

*AED 70 per tray without Shisha*

For reservations, please

email [h1026.fb01@millenniumhotels.com](mailto:h1026.fb01@millenniumhotels.com) or WhatsApp

or call +971 54 306 4082

### **Come for Iftar and Stay the Night**

This Ramadan, turn your Iftar into a staycation when you dine with us. For every two Iftars, get a complimentary night stay at Copthorne Lakeview Hotel.

Stay includes:

- All taxes and TDF
- Complimentary Wi-Fi in the room
- Complimentary late check out

Terms and Conditions:

- Promotion is for room stay only
- Subject to hotel availability
- Advance bookings required
- Valid during the month of Ramadan

*AED 169 per person*

For more information, please visit: <https://www.millenniumhotels.com/en/destinations/mea/uae/dubai/copthorne-lakeview-hotel/>

For reservations, please email [h1026.res@millenniumhotels.com](mailto:h1026.res@millenniumhotels.com).

*\* All information is correct at time of print.*



*meals & deals*

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## Suhoor And Iftar At Bab Al Qasr Hotel, Abu Dhabi

Enjoy a fantastic array of Suhoor and Iftar this Holy month of Ramadan in Bab Al Qasr Hotel, Abu Dhabi!

### **Iftar:**

Discover Ramadan culinary treasures at the Bab Al Qasr Hotel! Our Chefs will take guests on an enchanting culinary Iftar journey with an appetizing mix of tantalizing traditional Ramadan flavours served in a convivial atmosphere.

*Sunset to 9.00pm  
AED 349 per person*

### **Suhoor:**

For Suhoor in Abu Dhabi look no further than an evening under the tranquil evening sky while savouring Arabic cuisine and mouth-watering desserts accompanied by the aromatic scent of fruity hubbly bubbly at Bab Al Qasr Hotel.

*Available daily, 10.00pm to 2.00am.  
AED 249 per person (Suhoor Buffet with Ramadan drinks Excluding Shisha)*

For more information and bookings, please call +971 2205 30026 or +971 5699 22078 or email [restaurants@babalqasr.com](mailto:restaurants@babalqasr.com)

Advance reservation is required.



# Hi Life!

*meals & deals*

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### **Fresh Basil - Dining in the Dark**

Not being able to see the food you will consume is definitely a unique experience! Try this unique dining experience with a special one at the Fresh Basil that promises you a one-of-a-kind tailored made experience in full darkness serving you a 3-course mysterious menu.

*Monday to Saturday, 7.45pm*

*AED 399 per person*

For more information and bookings, please call +971 2205 30026 or +971 5699 22078 or email [restaurants@babalqasr.com](mailto:restaurants@babalqasr.com)

Advance reservation is required.

*\* Information correct at time of print.*



## The Lions Graced Hong Leong Finance Main Branch

*(Left to right) Sia Nam Chie, SVP of Risk Management, Legal & Compliance, David Thong Weng Choong, SVP of Shared Services, Jeffery Toh, SVP of Corporate & Consumer Business, Ang Tang Chor, President of Hong Leong Finance, Joan Yeo Poh Nguok, Chief Financial Officer, Pauline Tan, SVP of Branch Operations, Leong Chee Wah, SVP of Credit Control, Corporate Finance & ORD, Lim Wei Leon, SVP of Transformation & Innovation, Joyce Tay, SVP of Audit and Levin Teo, FVP of Human Resources.*

To usher in the Year of the Rabbit, Hong Leong Finance welcomed a traditional Lion Dance Performance on 27 January 2023 at Hong Leong Finance Main Branch Lobby.

The Lions were welcomed by the President and senior management of Hong Leong Finance, followed by an auspicious Southern Lion Dance performance. Fun fact: There are two distinctive types of Lions that will perform during Chinese New Year – Northern and Southern Lions. The Southern Lions that performed have a single horn, and their dance focuses on Wushu movements. Most Southern Lions dancers are also skilled Kung Fu masters; The Northern Lions are more playful in nature and resemble Fu Dogs – mythical lion-like protectors. The Northern Lions dance emphasises on acrobatic dance and balancing on giant balls.

After the performance and “Cai Qing” (採青), which represents plucking fortune, the Lions presented an auspicious scroll to the President of Hong Leong Finance.

Colleagues who placed a pair of mandarin oranges and angpaw on their desks also received the Lion's auspicious blessings for good luck and a bountiful new year.



*The Lions performed “Cai Qing” (採青), which represents plucking fortune, the Lions presented an auspicious scroll to the President of Hong Leong Finance.*





## MHR Chinese New Year Luncheon At Grand Shanghai

*Millennium Hotels and Resorts top management and Chairman, Mr Kwek Leng Beng (3rd from right), at the annual MHR Chinese New Year Luncheon.*

On 2 February 2023, Millennium Hotels and Resorts Singapore offices gathered at Grand Shanghai for the annual Lo Hei Luncheon to thank the staff for a year of hardwork.

The staff at the Chinese New Year luncheon tossed to a prosperous new year before enjoying live singing performance throughout and sumptuous lunch which includes Double-boiled Baby Abalone Soup, Steamed Soon Hock, Pan-fried Nian Gao and more.

Here's to a successful 2023 ahead!



play



## The Heritage Hotel Manila's Year End Celebration

*The Heritage Hotel Manila's Exco team celebrated the hotel's success at the Year End Celebration Party happened on 13 January 2023. (Left to Right) Director of Engineering Engineering, Ramon Perez, Director of Finance, Jeffrey Villablanca, Director of Human Resources, Juancho Baltazar, General Manager, Farid Schoucair, Director of F&B, Czarina Gandollas, Front Office Manager, Jona Joy Santos, and Director of Sales and Marketing, Lee Flores.*

The Heritage Hotel Manila's Exco team celebrated the hotel's success at the Year End Celebration Party happened on 13 January 2023. (Left to Right) Director of Engineering Engineering, Ramon Perez, Director of Finance, Jeffrey Villablanca, Director of Human Resources, Juancho Baltazar, General Manager, Farid Schoucair, Director of F&B, Czarina Gandollas, Front Office Manager, Jona Joy Santos, and Director of Sales and Marketing, Lee Flores.



*A round-up video journaling all the events that The Heritage Hotel Manila hosted in 2022.*

Amusing games and raffle prizes kept the crowd on their feet. For the interdepartmental competition, the departments were divided into three groups. The first group was from the Front Office, Engineering, Housekeeping, & Laundry departments. The second group was Finance & GPHC, Sales & Marketing, & Security department. Lastly, the third group was from the Food & Beverage Team. It was teamwork and camaraderie at its best.



*The Finance &GPHC, Sales & Marketing and Security departments won the third place at the interdepartmental competition.*

Finance & GPHC, Sales & Marketing, and the Security departments performed a mix of singing & dancing that was inspired by different movies. The performance ended with them singing and dancing to “Flashlight”, a song from Pitch Perfect. They were awarded third place!



*The Front Office, Engineering, Housekeeping and Laundry departments won the second place at the interdepartmental competition.*

Front Office, Engineering, Housekeeping, and Laundry departments performed a piece inspired by different Disney movies like Aladdin, and Beauty and the Beast. They also took inspiration from the Greatest Showman, ending with a message of equality by raising a rainbow flag. The team bagged second place in the interdepartmental competition.





*The champion of the interdepartmental competition: Food & Beverage team.*

Lastly, the Food & Beverage Team performed a piece that was mainly inspired by the musical “Mamma Mia!”. The team was very precise, from the lip-syncing to the costumes, everything was perfect to the them. Because of that, they brought home the bacon and won first place in the interdepartmental competition. Congratulations!



*The winner of the “Star of the Night”: Castquin Castro from Front Officer (3<sup>rd</sup> from left) in his shining sequin suit inspired by Philippines’ Master Showman German Moreno; Cecille Bernardo from GPHC (4<sup>th</sup> from left), in her Maleficent costume.*

Everyone dressed up in their movie-themed outfits, but two stood out from the crowd and were awarded the “Star of the Night”. The male “Star”, Castquin Castro from Front Office, wore a shining sequin suit inspired by the Philippines’ Master Showman German Moreno. The female “Star”, Cecille Bernardo of GPHC, stride down the ballroom with her all-out Maleficent costume!

Everyone’s effort to dress up made the event extraordinary and enjoyable. A gathering like this will surely motivate the employees for a fruitful 2023 ahead!



## South Beach Singapore Celebrates The Year Of The Rabbit

*The South Beach office community posing with a 'Heng Heng' Prosperity Bag of Mandarin Oranges on 17 January 2023.*

Hopping into the Year of the Rabbit in 2023, South Beach, Singapore wishes its office community great fortune and joy with a 'Heng Heng' Prosperity Bag of Mandarin Oranges on 17 January 2023.



*Snaking line was spotted after lunch hour at the lobby of South Beach where eager members of the office community were queuing up for their Prosperity Bag.*

Eager faces were seen after lunch hour, lining up to grab their Prosperity Bag as the concierge offer them their new year blessings in big smiles.





*Prosperity Bags that were given away on the day.*

The Office Community was delighted and happy. One of the members of the community, Ms Linda Lim, Senior General Admin Officer from Commonwealth Bank, remarked that it was a pleasant surprise from South Beach, Singapore and that the Prosperity Bag is beautiful.



*Lion Dance performance at South Beach Tower and South Beach Avenue on 30 January 2023.*

During Lunar New Year, the buzz and lively atmosphere is one that can't be missed. On 30 January 2023, South



Beach, Singapore, together with South Beach Consortium General Manager, Ms Samantha Tan and City Developments Limited Group General Manager, Mr Chia Ngiang Hong, had lion and dragon dance at South Beach Tower and South Beach Avenue, to welcome all the Office Community and retail tenants back to operation, wishing everyone with an abundance of wealth and prosperity.



*South Beach Consortium General Manager, Ms Samantha Tan (5th from right) and City Developments Limited Group General Manager, Mr Chia Ngiang Hong (4th from right) welcoming the office community and retail tenants back to operation.*



## Taste Of Thailand At Grand Millennium Muscat

*The Grand Millennium Muscat team, Thai Master Chef Sirlak Suksamran and her team, and Thai performers at the Thai Food Festival that took place at the hotel from 10 to 31 January 2023.*

The Thai Food Festival at Grand Millennium Muscat took place from 10 to 31 January 2023 and was a resounding success. Thai Master Chef Sirlak Suksamran and her team showcased their expertise in authentic Thai dishes, featuring the rich flavours of Thailand with the most sought-after live street food stations, cooking classes, and Thai entertainment.



*The performers greeted the guests at the restaurant the Thai "Wai". Thai usually welcome guests with a prayer-like gesture with the hands placed together in front of the chest and the head slightly bowed forward – this is called "wai"*





*The Thai performers showcasing their crafts with traditional Thai umbrella painting. Umbrellas in Thailand are an important symbol of royalty and a representation of protection from suffering and harm in Buddhism.*

The a la carte menu of well-known Thai dishes was popular among guests during lunch and dinner.



*The performers showcasing some of the Thai dishes that Thai Master Chef Sirlak Suksamran has improvised during the event.*

The cooking classes provided guests with the chance to learn new cooking techniques and explore ingredients that are commonly used in Thai dishes.

The event received great responses from both Omanis and expatriates.





play



## Traditional Lion Dance Performance At MHR London Hotels

*The Chelsea Harbour Hotel & Spa welcomed the Lion Dance troop at the hotel lobby on 27 January 2023.*

Our London hotels celebrated Chinese New Year with traditional Lion Dance performances for the guests.



*Guests dining at The Bugis Singapore Restaurant enjoying the Lion Dance performance.*

At The Bailey's Hotel, guests were treated to an engaging Lion Dance performance as they interacted with the Lion while indulging in the new menu at The Bugis Singapore Restaurant.

The restaurant has recently undergone a full interior renovation and features an upscale bar.

The kitchen is helmed by Head Chef Michael Sui Kong Sui, born and raised in Hong Kong, where he developed his talent and love for cooking. Upon moving to London, Sui continued his passion and expertise of fine Asian Cuisine for the UK. A fusion of fine Asian food, choose from Nyonya Assam Fillet Seabass, Golden Fragrance Kam Heong Chicken or Sliced Angus Beef with Black Bean Sauce, to name a few. The Singapore Favourites menu offer a delicious array from Laksa, Penang Char Kway Teow or Bak Kut Teh. Guests end of their meals with traditional Malaysian dessert, Sago Gula Melaka or Chinese dessert, Tang Yuan in Red Bean Soup.



play

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*Lion Dance performers posing with colleagues from Millennium Hotel Knightsbridge London after the performance.*

Millennium Gloucester Hotel London, The Chelsea Harbour Hotel and Millennium Hotel Knightsbridge London and Millennium and Copthorne Hotels at Chelsea Football Club also celebrated the festivity with Lion Dance at the lobby of the hotels, surrounded by guests and colleagues.



*The Lion Dance performance at Millennium and Copthorne Hotels at Chelsea Football Club hotel lobby on 23 January 2023.*





## Weekend Market At Beijing Riviera Country Club

*A Chinese calligrapher writing words of blessings for the charity sale that took place at the Weekend Market.*

With covid restrictions lifted in China, Riviera Country Club kicked off the Weekend Market this February. A myriad of clothings, jewelleries, lifestyle products, food and beverage were available at the Weekend Market.



Other than the Weekend Market, residents and guests can also dine at the clubhouse's wide range of restaurants and cafes.

*One of the stalls selling jewelleries at the Weekend Market.*





*play*

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This is the start of the many events that Riviera Country Club had planned for community this year.

*The Weekend Market that happened in February, first of many events that are slated to take place at the Riviera Country Club.*



## Hong Leong Foundation Celebrates Silver Sports Day With Over 80 Elderly Residents From Senior Homes

*The elderly beneficiaries and staff volunteers from Hong Leong Group posed for a group shot at the Hong Leong Foundation Silver Sports Day charity event held on 7 February.*

On 7 February 2023, more than 80 elderly beneficiaries from three senior homes (Adventist Home for the Elders, Kheng Chiu Loke Tin Kee Home, and St John's Home for Elderly Persons) displayed their physical and mental prowess in a customised "Silver Sports Day" challenge with Hong Leong Foundation at M Hotel Singapore. This event marked the Foundation's return to its first physical event since 2019.

50 staff volunteers from across the Hong Leong Group of companies, including City Developments Limited, Hong Leong Holdings Limited, Millennium Hotels and Resorts, Hong Leong Finance, Hong Leong Asia and Hong Realty, assisted the senior residents and cheered them on as they participated in the activities.



*A senior resident from St John's Home for Elderly Persons posing for the camera.*

Inspired by the recently launched 2023 Action Plan for Successful Ageing in Singapore, the senior residents, aged 60 to 100, were challenged to a series of group tasks that tested their mobility, motor control and hand-eye coordination, specially customised by Decadance Co, a socially conscious contemporary dance company that aims to bring the benefits of contemporary dance to positive ageing.





*Senior residents from the homes participating actively and enjoying themselves during the Silver Sports Day.*



From the comfort of their seats, the seniors danced, juggled props, and learnt new exercise movements to pumping beats like reggae and rock 'n' roll. They were also taught simple breathing and rhythmic exercises to boost mental health and build healthier, active lifestyles. The ballroom was filled with the senior residents' cheers and laughter.



*Ms Edeline Tiong, GM of M Hotel Singapore, serving the sumptuous lunch to the senior residents from Adventist Hpme for the Elders*



*It's karaoke time! A senior resident enjoying the singalong session during lunch*

The fun continued through lunch where the seniors enjoyed a sumptuous buffet served by the volunteers and a lively karaoke session. Each senior also received a goodie bag with a set of tea tins, a tea strainer, an umbrella, and Mandarin oranges to celebrate the festive season.





“Due to the pandemic that curtailed physical events and in-person visits to residential care homes in the past few years, many seniors told us they missed the social interaction with our volunteers and longed to explore new places and activities outside the homes. We have also missed them and wanted to welcome them back with gusto. Seeing them again engaging and enjoying the activities has made this extra rewarding for all of us,” said Mr Kwek Eik Sheng, a governor of Hong Leong Foundation who was among the volunteers and senior management at the event today. Mr Kwek is also CDL’s Group Chief Operating Officer.

*Mr Kwek Eik Sheng, a governor of Hong Long Foundation and CDL’s Group Chief Operating Officer, serving food to a senior resident from Kheng Chiu Loke Tin Kee Home.*



*The volunteers bidding goodbye to the senior residents after a morning of fun exercises, interaction, and feasting.*

Established in 1980, Hong Leong Foundation is the charity arm of Hong Leong Group Singapore. It is a regular supporter of education, welfare, the elderly, heritage and the Arts. This event is part of Hong Leong Foundation’s annual outreach to the silver community for over 40 years. The Foundation also made cash contributions of over S\$470,000 to 3,131 beneficiaries under the Singapore’s Ministry of Social and Family Development’s ComCare Long-Term Assistance scheme in 2022.



## Supporting Mental Wellness Through Art With A Roving Exhibition At South Beach

*In partnership with ThisConnect, Masks of Singapore Exhibition at South Beach Singapore displayed 572 photos of masks created by people from all walks of life in Singapore.*

Mental wellness is a growing focus today and South Beach recognises the importance for everyone to have an outlet to express themselves safely.

In partnership with ThisConnect, a ground-up community that advocates for mental wellness through art, South Beach, Singapore has displayed a total of 572 photos of masks created by people from all walks of life in Singapore. This roving exhibition was displayed from 2 January to 1 February 2023 at the South Beach Tower Lobby, level 1, and the masks were created prior through a 3-hour workshop that incorporated life coaching principles while using art as a medium. Participants were guided through an introspective self-discovery process that engaged their awareness at a deeper level to gain a deeper understanding of who, what and where they are right now and where would they like to be in their lives.



*572 photos of Singaporeans expressing themselves through the masks they created (left). A Singaporean wearing the expressive mask that he had created at the 3-hour workshop (right).*

With Singaporeans from all walks of life capturing their true self through the masks, this exhibition sought to explore the deeper conversations that underpin the mental health struggles that many people are battling consciously and unconsciously.





## Caring For The Environment And The Community At Millennium Place Barsha Heights, Dubai

*The Millennium Place Barsha Heights, Dubai team working on their organic vegetable garden, one of their various initiatives to support the environment.*

Millennium Place Barsha Heights in Dubai demonstrated their commitment to the environment and the community by participating in various activities such as organic vegetable gardening, recycling, and supporting the needy through a donation.

The organic vegetable garden at the hotel provides fresh vegetables for employees and the community and helps to improve their health and well-being, while contributing to the long-term sustainability of the environment.

The team at Millennium Place Barsha Heights also took the initiative to reduce waste through recycling. A total of 3,470 litres of cooking oil and other recyclable items such as cardboards, tin cans, milk bottles, newspaper and scrap metal among others that weigh a total of 34,063 kilograms.

To support the low-income and vulnerable, they also made a donation to Al Ihsan Charity Association. The donated items included bedding, towels, kitchen items and more. This donation will help those in need and make a positive difference in the local community.



care



## MHR Promotes Act Of Giving With Change For Charity Initiatives

*Partner organisations recognised for their efforts in sustainable philanthropy at the Change for Charity Pledge Ceremony, hosted by Mr Masagos Zulkifli, Singapore's Minister for Social and Family Development (front row, 6<sup>th</sup> from left). MHR was represented by Mr Andy Tan, SVP of Global Operations and Partnership (front row, 1<sup>st</sup> from right).*

In celebration of its 40th anniversary, Community Chest Singapore has partnered 25 businesses across eight industries to launch Change for Charity, a meaningful initiative to rally corporate companies, community partners and the public in adopting sustainable philanthropy practices to meet the needs of the social service sector.

These organisations will incorporate a giving mechanism into their business models and enable the public to donate conveniently and regularly. In addition, the government will provide a matching grant of \$0.50 for every dollar donated, and an additional \$0.50 for every dollar matched by the businesses to their customers' donations.

As one of the earliest partners to join the Change for Charity initiative, Millennium Hotels & Resorts (MHR) will be tapping on multiple touchpoints across its six hotels and 18 restaurants in Singapore to reach out to customers and encourage the spirit of giving.

From 13 February to 31 December 2023, MHR customers can donate at the point of purchase of room and dining, as well as through conversion of reward points to donations via the My Millennium and À La Carte Rewards membership programmes. MHR will also donate S\$10 per day for every room that does not require changing of bed linens, and SGD\$1 for each diner at its buffet restaurants.

The 25 organisations were recognised for their efforts in sustainable philanthropy at the Change for Charity Pledge Ceremony held on 13 February, hosted by Mr Masagos Zulkifli, Minister for Social and Family Development and Second Minister for Health.

“As a trusted leader of the travel and hospitality industry, Millennium Hotels and Resorts has a responsibility to drive change and create sustained social impact in the communities that we serve. Partnering with ComChest's Change for Charity initiative gives us the added platform to maximise our impact through outreach efforts and encourage more acts of giving by using our hotels and restaurants as positive vehicles of change,” said Mr Andy Tan, SVP of MHR Global Operations and Partnership, who represented MHR at the Change for Charity Pledge Ceremony.

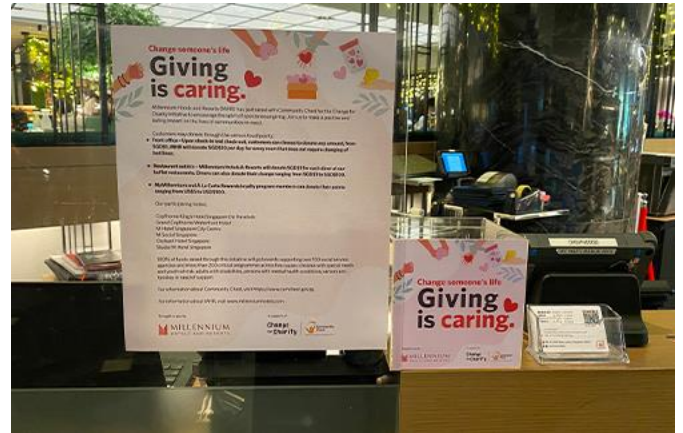


# Hi Life!

care



A partnership between the public and private sectors to drive change in the community: (left to right) Minister for Social and Family Development Mr Masagos Zulkifli, MHR SVP of Global operations and Partnership Mr Andy Tan, and Chairman of Community Chest Mr Chew Sutat.



Customers can donate conveniently at the hotel front desk and at restaurants across MHR hotels in Singapore



Mr Andy Tan interviewed at Copthorne King's Hotel Singapore by MediaCorp Channel 8 on MHR's integrated efforts to support Change for Charity.



A guest at Copthorne King's Hotel Singapore making a contribution to Change for Charity after enjoying her lunch at the Princess Terrace restaurant.



## CDL Ushers In Good Fortune With Elderly Beneficiaries

*Bright smiles abound as elderly beneficiaries 're-united' with City Sunshine Club volunteers to celebrate Chinese New Year.*

Led by CDL Group General Manager (GGM) Mr Chia Ngiang Hong and hosted by Mrs Cecilia Kwek, wife of CDL Executive Chairman Mr Kwek Leng Beng, volunteers from City Sunshine Club (CSC) – CDL's employee volunteer platform, were excited to usher in the Chinese New Year with 60 elderly beneficiaries from Henderson Senior Citizens' Home, NTUC Health Active Aging Centre (Bukit Merah View) and Kembangan Chai Chee Senior Activity Centre.

Held at the Grand Copthorne Waterfront Hotel Singapore's Grand Shanghai restaurant on 31 January 2023, this festive gathering has been organised since 2003 for Henderson Senior Citizens' Home beneficiaries. Lo Hei (tossing of yusheng – a raw fish salad dish traditionally served during Chinese New Year) was one of the highlights that afternoon. The "reunion" lunch was nostalgic as we could once again, continue with this tradition after a three-year disruption due to the pandemic, during which CSC catered festive lunch bento sets from Millennium Hotels and Resorts, delivered to residents of Henderson Senior Citizens' Home. The much-awaited festive celebration brought much joy to the elderly who were all smiling brightly and their eyes sparkled with eagerness as the programme unfolded.

Besides a sumptuous spread, the elderly beneficiaries were treated to a medley of songs by performers at Grand Shanghai, along with a special rendition of the classic Chinese song "The Moon Represents My Heart" by CDL GGM Mr Chia and Ms Helen Tan, Co-Chairman of Henderson Senior Citizens' Home. At the end of the luncheon, the beneficiaries were presented with mandarin oranges and red packets, jointly gifted by CDL and Mrs Kwek to usher in the New Year with good health and blessings for them.

Initiated in 1999, CSC is CDL's dedicated employee volunteer platform to nurture a spirit of volunteerism among employees and cultivate an engaged workforce. CSC has been providing CDL employees with opportunities to engage meaningfully with community partners in providing support to the less fortunate through a wide range of programmes. In 2022, despite the prevailing COVID-19 restrictions, CDL employees achieved over 680 volunteer hours with participation rate of 47%.





Elderly beneficiaries received mandarin oranges and red packets, jointly gifted by CDL and Mrs Kwek. Pictured are: Mrs Cecilia Kwek (in red) accompanied by her daughters-in-law, Charmaine and Melanie; CDL GGM Mr Chia (second from left); and CSC President, Ms Foo Chui Mui (far left).



Rounding up the performance segment were CDL GGM Mr Chia and Co-Chairman of Henderson Senior Citizens' Home Ms Helen Tan who led everyone in a singalong of the classic Chinese song, "The Moon Represents My Heart".



voices



## Most Popular General Manager In UAE Making A Difference In The Workplace

*Mr Nemo Acimovic, General Manager of Bab Al Qasr Hotel and Residences, has been recognised in Hozpitality's Best 30 Power List in Dubai as the 30 Most Popular General Manager in UAE for 2023 and in Hotelier Middle East as the General Manager Power 100 for 2022.*

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**Bab Al Qasr Hotel and Residences General Manager, Mr Nemo Acimovic has been an avid hotelier for over 33 years. He joined Millennium Hotels and Resorts in 2016, and had led the teams from Millennium Corniche Abu Dhabi, Millennium Plaza Hotel Dubai, and MHR UAE. He was recently named the Hozpitality's Best 30 Power List in Dubai as the 30 Most Popular General Manager in UAE for 2023 and Hotelier Middle East as the General Manager Power 100 for 2022.**

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**Q. Tell us more about yourself and your role as a General Manager at Bab Al Qasr Hotel?**

I am a hotelier with over 33 years of experience in the hospitality industry, including 16 years in the GCC region. I am passionate about continuing to grow and develop in my field, and also strive to set trends in the industry. Cycling is an important hobby, and I enjoy the opportunity to spend quality time with my family, who also share my enthusiasm for the sport.

**Q. Share with us your thoughts on winning the recent Hozpitality's Best 30 Power List in Dubai as the 30 Most Popular General Manager in UAE for 2023 and as Hotelier Middle East, General Manager Power 100 for 2022.**

I was filled with joy and elation upon receiving the recognition. I could not have achieved this without our team's hard work and dedication at Bab Al Qasr Hotel and Residences. This is a testament to the collective effort that we have put in together.

**Q. What is Human Capital Development and what has been integrated into the hotel?**

Human Capital is an essential element in any company's economic activity. The employees of a company are the essential foundation for its success or failure. A higher Human Capital enables employees to not only perform their job tasks more effectively but to also innovate new solutions and proactive strategies for crisis management, a key factor in the hospitality industry. Higher Human Capital also increases efficiency in job performance.





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We have introduced various methods to integrate, advance and retain human capital at Bab Al Qasr Hotel and Residences.

We send our colleagues to task forces within the country and, if an opportunity arises, outside the country as well. Additionally, we encourage colleagues to cross-train in other departments where they can build a career and graduate or undergo post-graduate training in specialised areas. We recently had our housing team colleague Kavin who graduated in the HR & Admin diploma course with a third place in the cohort which itself is a true example of our vision to develop our human capital.

We offer workforce coaching to help our colleagues develop their strengths, hone their leadership skills, and increase their performance by taking various courses. With the right guidance, our organisation can empower more individuals to reach their maximum potential.

Our organisation values ongoing learning and professional development. We achieve this through various on-the-job trainings, such as granting decision-making authority, enabling people to pursue side initiatives or pairing them with other colleagues to collaborate on projects. All of these opportunities provide our team with the tools necessary to take on more advanced roles within our organisation.

We foster an environment of creativity and innovation that we believe can lead to better employee engagement and problem-solving. Encouraging our employees to think outside of the box has the potential to unlock new possibilities.

We strive to create a diverse and inclusive work environment by seeking out individuals from a variety of backgrounds. We recognise the value of different life experiences and how they can contribute to a more comprehensive approach to problem-solving.

At Bab Al Qasr Hotel and Residences, we have seen a marked improvement in employee productivity and increased employee retention, due to the implemented measures.

**Q. What are some of the exciting initiatives that you have come up with that saw success for the hotel?**

We were able to significantly contribute to the COVID-19 national effort whilst focusing on human capital development, increased guest satisfaction, continuous innovation and digital transformation, while achieving a Gross Operating Profit of 40% and a Net Operating Profit of 30% during the past year.

To list down a few milestones:

- **Quarantine Operation**

During the pandemic we accepted the challenge of leading the Bab Al Qasr team in this high-risk exercise. This has enabled Bab Al Qasr Hotel and Residences to build a positive reputation in the UAE, assisting the Government in their efforts. I am proud that we have been able to successfully serve and discharge 22000+ patients and achieved this with great success, as this was a new experience for everyone in the hospitality industry.

The Bab Al Qasr Hotel and Residences was one of the pioneering establishments in Abu Dhabi to undertake a significant restructuring of their entire operational team using current staff in order to accommodate over 60 external personnel, including medical professionals, volunteers, and representatives from the Abu Dhabi Police.

Over 2 years and 10 months, our team provided a daily average of 1,500 meals prepared, 7,500 takeaway containers packed, and 100 meals tailored to special dietary requirements and individual preferences. In total, our team provided over 1.5 million meals during this period. We are proud to have been able to contribute to a national effort at a time of need and to be the first hotel to have offered an uninterrupted quarantine service from the very start.



- Improved guest satisfaction with the implementation of a guest engagement card  
To increase guest reviews on Trip Advisor, I collaborated with the quality champions to create a guest engagement card (in English and Arabic) with QR codes. After eight months we saw a significant improvement in our Trip Advisor ranking, moving from 66 to 18 out of #162. Additionally, I used the internal WhatsApp communication platform to recognise the colleagues who've been mentioned in the reviews and to foster healthy competition.
- Process improvements. - Internally developed BAQ Supervision App  
As part of its COVID-19 strategy, the hotel has implemented a performance-oriented approach to Housekeeping, which includes an interactive checklist with photographs. This application has been designed to encourage staff to exceed guest expectations and reward the best performers. Since its roll-out, the initiative has proven to increase the efficiency of the cleaning process, as well as reduce printing material by 20,000 pieces per year, which aligns with Bab Al Qasr's Go-Green Programme.
- Colleague recognition, engagement & development  
Internal Development of BAQ E-Learning Studio  
Due to the financial constraints of COVID-19, I initiated a project for the L&D team to create an interactive e-Learning studio without any financial investment. This platform, called the BAQ e-Learning Studio, is the first hotel-based L&D platform at the Millennium Hotels and has been taken as the flagship project to be implemented across the region, providing thousands of staff members in the group with more than 60 hours of training each year. This platform offers a variety of training formats, including video-based interactive learning, e-books, live and recorded programmes and more. It also serves as an internal portal where employees can be recognised for their learning efforts and celebrate learning events. We saw an impressive 89% participation in the first programme.

*Read more here:*

[https://www.hoteliermiddleeast.com/business/118776-bab-al-qasr-abu-dhabi-develops-learning-platform-to-upskill-staff?utm\\_source](https://www.hoteliermiddleeast.com/business/118776-bab-al-qasr-abu-dhabi-develops-learning-platform-to-upskill-staff?utm_source)

The first hotel in Abu Dhabi to get the entire Front Office team certified as Abu Dhabi Specialists

In order to further improve the guest experience, we took the initiative to have our entire front office team certified as Abu Dhabi Specialists. We were the first hotel in Abu Dhabi to boast a fully certified front office team, and with the Abu Dhabi Specialists programme, we are able to accurately provide relevant information about Abu Dhabi with the goal of promoting it as a global tourist destination.

Five Minutes Fitness with Dean

Given the importance of staff well-being during the pandemic, and the difficulty of hosting physical gatherings, the team developed a video-based fitness programme, 'Five Minutes Fitness with Dean'. This was intended to promote physical exercises and a healthy lifestyle, despite busy schedules. The weekly videos were shared on the Bab Al Qasr WhatsApp group, where they were well received and many staff members were actively engaged in the exercises.

*Read more here:*

[https://www.linkedin.com/posts/nemo-acimovic-956b45b\\_babalqasr-millenniummea-millenniumhotels-activity-6714530582514159616-zsIS](https://www.linkedin.com/posts/nemo-acimovic-956b45b_babalqasr-millenniummea-millenniumhotels-activity-6714530582514159616-zsIS)

Abu Dhabi's first dine in the dark experience - Fresh Basil - Dining in the Dark

We are proud to have introduced our new and innovative project, Fresh Basil – Dining in the Dark, which seeks to set trends in the F&B industry and give guests a unique experience. By removing digital distractions, diners can focus on the taste, texture, fragrance, and sound of their meals, as well as the art of conversation. With this carefully crafted atmosphere, guests will be transported to a new world and discover the heightened social awareness that comes with complete darkness.

During the dining experience, guests will enjoy a three-course mystery set menu, one course at a time. Each





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delicious course has been created to entice the taste buds and awaken the senses through flavours that flow from dish to dish.

Within the first month of launching operations, the restaurant gained significant attention in Abu Dhabi, and the Return on Investment was realised immediately.

- Awards & recognition

I am proud that Bab Al Qasr Hotel & Residences has continuously been recognised with many awards during the past years. This is a testament to the purpose and passion our team leads, inspiring us to work collaboratively and creatively to achieve great results.

Awards:

- Winner 2022 Fact Dinning Awards, AD – Favourite International Restaurant, Fresh Basil – Dining in the Dark
- What's On Abu Dhabi Awards 2022 - Highly Commended Artisan Kitchen and Rosé Lounge Bar
- 2021 Best Hotel for Competitive Performance MEA
- Winner, 2021 Arabian Travel Awards as The Most Dedicated Team
- Winner 2021 Fact Dinning Awards, AD- Favourite ADD for AK Restaurant.
- Haute Grandeur Global Excellence Awards 2021, Bab Al Qasr Hotel & Residences has won an Excellence Award for:

- Best Luxury Hotel Apartments in the Middle East
- Best Mice Hotel in the Middle East
- Best Design Hotel in the United Arab Emirates
- Best Prime Location Hotel in the United Arab Emirates
- Best Male Spa on a Global Level
- Best Beauty Spa in the Middle East
- Best City Spa in the United Arab Emirates

#### **Q. What are your future plans for the hotel?**

The need for the hospitality industry to adopt sustainable travel practices has become increasingly important, particularly due to the recent emphasis on environmental initiatives. To ensure my hotel is able to remain competitive while providing an engaging and personalised guest experience, I would like to explore the following areas for a successful future:

- Removing single-use plastics from their dining centers and restaurants
- Monitoring the use of water and other valuable resources
- Sourcing foods from local farms
- Creation of more effective multi-purpose spaces that promote health and wellness for a more holistic guest experience
- Interactive walls and spaces
- Usage of AI tools for a better customer experience

#### **Q. Any last words for the readers?**

The hospitality sector in the GCC region is providing a great opportunity for growth, with stakeholders working together to create meaningful customer experiences, attract new markets, and connect with people. Despite global turmoil and a recession, the hospitality and tourism industry has consistently demonstrated its resiliency. In order to ensure its continued success, hospitality must remain mindful of its human touch and recognise the value of its colleagues in driving its future.



## Creating A United Spirit Through Hong Leong Group Sports & Recreation Club

*Pictured above: Ms Kwek Pei Xuan's hiking trip to Glendalough, Ireland in June 2022. She is currently in a fun self-discovery phase of her life and spends her free time focusing on well-being pursuits and travelling.*

Ms Kwek Pei Xuan, Head of Sustainability and Corporate Affairs at Hong Leong Asia (HLA) and President of the Hong Leong Group Sports & Recreation Club (HLGSRC), aims to increase engagement among colleagues at the Hong Leong Group Singapore of companies while promoting the Group's core values.



*Ms Kwek Pei Xuan (first row, 2<sup>nd</sup> from left) at the HLA Walk event.*

### **Q. Tell us more about yourself.**

Hi, I'm Pei Xuan – I joined Hong Leong Asia right before the pandemic and have since been supporting the company on its Sustainability Agenda. Previously, I worked in Marketing Communications in the hospitality sector and this was when I started to learn about environmental issues surrounding the built environment and hospitality sectors. That realisation was actually what led me to join the family business.



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Aside to that, I turn 32 this year and am finding my 30s to be a fun self-discovery period...so far! Generally, I'm quite a chilled-out yet curious personality and so, spend my free time focusing on well-being pursuits such as Yoga, Pilates, meditation and personal development. More recently, I've gotten a bit more ambitious and spend more time training in open-water swims as well as runs, participating in the Metasprint event after Chinese New Year. Ensuring a strong foundation to minimise injuries and maintaining my energy levels to sustain these activities has made me more curious about our unique body types and health issues. .

Other than health-related hobbies, I enjoy travelling too. I am always intrigued about different cultures and human behaviours stemming from this history of countries. Sometimes, you discover more of these little intricacies by interacting with the locals and integrating yourself into their way of life, more so than visiting historical monuments.

Spending time with family and friends is also an integral part of my life. I believe that having a strong personal support system is very important. I try my best to make time to balance work, family, and friends equally – it's still a work in progress!

#### **Q. What is HLGSRG and what is your role as a President?**

HLGSRG was established in 1978 to build a strong community spirit and social goodwill among staff across the Hong Leong Group Singapore of companies. The club was established by the late City Developments Limited Deputy Chairman Mr Kwek Leng Joo and the late Mr Neo Kim San, formerly a senior executive with Hong Leong Holdings Limited.

The club started with a ladies' Netball Team and registered it with the Singapore Netball Association in 1978. The team began competing with other businesses under the Association, such as Singapore Airlines and Singapore Petroleum. They saw how the interaction promoted a strong community spirit and social goodwill, and the committee of HLGSRG decided to recruit staff representatives across Hong Leong Group to help organise more events. The variety of sports gradually expanded to include squash, football, table tennis, and badminton which continued to drive community engagement within the group and also, a competitive drive amongst the employees!

Historically, the Club's biggest two key events have been the Hong Leong Olympics and Hong Leong Group Family Day highlighting the spirit of our Group's family values and the Club's agenda to drive connections throughout our subsidiaries.

I was approached by a fellow member of the club to take on the role of Vice President in November 2020 for additional support as well as with the aim to understand how we could better connect with the younger generation in our Group. In November 2022 at our latest AGM, I was handed over the role of President and am currently working with the committee to rethink our brand identity and aim to pull together a new vision and mission that we all can be proud of.



*Ms Kwek Pei Xuan (5<sup>th</sup> from right) with colleagues at the HLGSRG wine dinner event.*





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**Q. What is your vision for HLGSRC in 2023?**

In 2023, we are working towards developing a stronger alignment with our Group's core values while supporting the new goals across our subsidiaries, surrounding people and sustainability.

Hence, this year will be a year focused on the rebranding of HLGSRC. The internal core group is soon kicking off to brainstorm ideas on developing new propositions of activities and benefits we can offer as well as to test them out with our Group's employees, ranging in age groups.

As with any organisation, while we grow, we need to constantly understand our position and consider to refresh our approach and offerings if needed. For HLGSRC, we need to stay true to our roots but also capitalise on the strong network and stories that have been built to refresh our purpose. Eventually, HLGSRC should aim to reflect the voice and interests of our employees while continuing to drive a strong community spirit across the Group.

**Q. How can fellow colleagues support the initiatives by HLGSRC?**

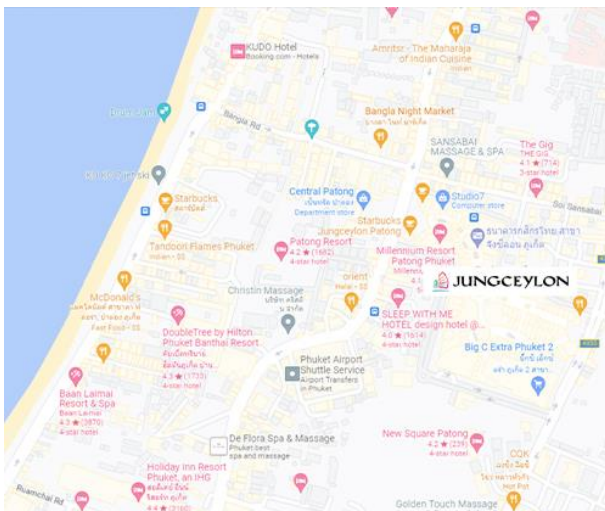
We are still working on enhancing our communication methods however, colleagues in Singapore can start by downloading the app, "myHLGSRC", to find out more and participate in our activities with their fellow colleagues. Meantime, I encourage everyone to be a little more curious about the history of HLGSRC – ask our older colleagues or look up our past sports activities! More updates will be shared about our rebranding exercise in the later half of the year.

**Q. What can we expect from HLGSRC in the upcoming months?**

More social events surrounding hands-on activities and group outings. The Hong Leong Olympics is also underway in planning which we encourage everyone to join in for pure fun and games such as with darts or to get a little more competitive with football or badminton. More information will be shared on the app and hence, do remember to download the app to ensure that you get updated with all latest updates.

*An oasis a few minutes' walk away from Patong Beach, Phuket, Jungceylon offers tourists and shoppers a wide varieties of shopping, food and recreational options. Jungceylon is the one-stop mall for tourists and locals alike for recreational and commercial needs.*

Conceptualised as the Oasis of Shopping in Patong, the first phase of Jungceylon's revamp was unveiled last December, ahead of Christmas and New Year, to welcome the return of both domestic and international tourists with a range of exciting new lifestyle attractions. With the revamp, Jungceylon reaffirms its position as a one-stop shopping destination encompassing fresh and immersive concepts that will enhance the shopping experience in this lively and convenient locale.



*Located a short 15-minute walk from Phuket's Patong Beach, Jungceylon will be one of the major malls in the area to attract*



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*tourists who are looking for a respite from the heat or a place to do their consolidated shopping.*

This major Asset Enhancement Initiative (AEI) of Jungceylon Mall looks towards an increase in the net lettable area with new-to-market concepts and a refreshed experiential trade mix. The AEI project comprises of a 4-storey retail mall and a 418-room hotel, located in the commercial area of Patong, Phuket Island with an approximate site area of 905,414 square feet and an approximate lettable/strata retail area of 752,115 square feet. The refurbishment of Millennium Resort Patong Phuket, is in tandem with the AEI works at the adjoining Jungceylon Mall.



*On 24 December 2022, Jungceylon participated in the Phuket Carnival 2022 with the “Jungceylon The Floral Caravan” - a caravan filled with flowers, butterflies and fairies.*

The reopening saw the return of key anchor tenants such as Robinson and SF Cinema. Big C Supermarket has remained open throughout the pandemic.

The mall also houses many major international retail options such as American Eagle Outfitters, Samsung, Levi's, Playboy, Rip Curl, Robinson Department Store and more.

The mall is segregated into four zones: ***The Jungle***, ***The Bay***, ***The Garden*** and ***The Botanica***.



### **The Jungle: Amidst the Shady Trees**

The front building of Jungceylon, located along Patong Sai 2 road, is decorated in Tropical Resort style that blend in with the nature while exuding a relaxing atmosphere.



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*Situated on the basement floor of Jungceylon, shoppers are able to pick from a range of local and international cuisines at the Food Bazaar, such as Chinese, Japanese, Indian, Italian and Korean. Muslim tourists can choose from the Halal food selection as well.*



*The interior of Food Bazaar that is designed in a modern Chinese style.*



*Tourists queuing up to purchase Food Bazaar's cash card that will be used to purchase food within the area.*

Shoppers can choose from a myriad of international lifestyle fashion and accessory brands at the Street Fashion Zone, a variety of budget-friendly local street food or international cuisines at Food Bazaar, over 50 menus for takeaway food at Grab & Go or pamper themselves at Thairapy with relaxing spa treatments or traditional Thai massages.



*Shoppers can pamper themselves with relaxing spa treatment, traditional Thai Massage or shop for Thai souvenirs and spa products at Thairapy. This zone is slated to open mid-March this year.*

Shoppers can pamper themselves at the end of the day at the *Thairapy* zone with relaxing spa treatment, traditional Thai massage or shop for Thai souvenirs and spa products.

A new restaurant zone, LOVE EAT, decorated in the style of a courthouse, spans an area of over 3,000 square metres. This zone will introduce a unique “Digital Delicious” experience, where the real and virtual worlds meet – a first in Thailand under the EAT & PLAY concept. This zone will be serving innovative digital dining experiences that combine the science of fine dining cooking with the art of technology and the technique of blending information from real world and the virtual world. This sensory experience will showcase internationally recognised works across all dimensions.



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Grab & Go and Thairapy are slated to open mid-March this year.



### **The Bay: A Sense of Sea Breeze**

This zone is a semi-outdoor space with beach vibes, along with a gigantic canopy in the centre of the mall. The 20-meter life-sized Chinese Junk Boat located in the centre of the canopy is equipped with a stage for all kind of shows.



*The centrepiece of Jungceylon is a 20-metre life-sized Chinese Junk Boat where tourists and shoppers alike can enjoy performances and the nightly musical fountain and water screen show.*

Shoppers can enjoy the thrilling musical fountain and water screen show at 7.00pm and 9.00pm every night.

The Bay is also surrounded with famous restaurants, international fast-food stores and various food kiosks for the shoppers to fill their stomachs before or after shopping.

Also located in this zone is the Tourist Service Centre. The centre will be a new one-stop service centre for tourists, offering information and other services such as the booking of taxi services, airport shuttle bus, air ticket reservations, advance airline check-in, currency exchange services, mobile phone and internet SIM sales points, luggage storage services, and others.

The Bay will be open to the public in 2023.







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### **The Garden: A Green Gazebo Romance**

The Garden zone mimics the Sino-Portuguese style shophouses, decorated with classic gazebo, vibrant art and sculptures of flowers, trees, and butterfly decorations to create a garden-themed zone.

The Garden is going to be THE hangout for tourists with exotic international cuisines, lounge and wine bars congregated at one convenient location.



*The artist's impression of The Garden. The zone will be open to the public this year.*

The Garden will be open to the public in 2023.



### **The Botanica: The Colour of Flower Blooming**

This zone is adorned with a glass house and art sculptures, and is perfect for shoppers for a shopping spree.



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*The first floor of The Botanica where most of the major international retail outlets are located at.*

Major departmental stores, supermarket, retail outlets are mostly located here.



*The glasshouse in The Botanica zone is able to house events or atrium sales. (Left) A snapshot from a fashion atrium sale last year (Right) The Phase 1 opening party of Jungceylon.*



Families with children can also enjoy their time at SF Strike Bowl, Kidzoona-Japanese Kid Amusement and Adventure Fun Park that are located in this zone.

### **Exciting upcoming zone:**

#### Digital Amusement

Spread across more than 2,000 square metres of space, this interactive digital show is the first in Thailand. It will convey experiences through mixed reality and virtual world technology. Visitors can experience the fun and excitement in digital art through different concepts in each exhibition area. For instance, at the Culture Zone, Thailand's traditions, arts and culture will be showcased in a unique digital light show. There will also be zones for Art, Fashion, Adventure, Games, and more.



*congratulations / appointments*

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## CDL Appointed Kieran Twomey As Executive Vice President, Hospitality & Hotel Asset Management

*Mr Kieran Twomey has been appointed Executive Vice President, Hospitality & Hotel Asset Management. He was previously the Group Chief Operating Officer at Millennium Hotels and Resorts.*

City Developments Limited (CDL) has appointed Mr Kieran Twomey as Executive Vice President, Hospitality & Hotel Asset Management with effect from 6 March 2023.

Based in Singapore, Mr Twomey is responsible for asset management of Millennium Hotels and Resorts (MHR), and third-party managed hotels in Asia, UK and Europe. He will work with corporate and hotel leaders, as well as Owner's Representatives, to accelerate commercial growth, improve overall guest experiences and satisfactions, and achieve greater financial successes. Mr Twomey will follow and execute the Group's strategies and objectives to 'Get Things Done!'.

Mr Twomey has over 30 years of global hospitality experiences working in different capacities and locations for various international hotel chains. Between 2018 to 2020, Mr Twomey was the Chief Operating Officer of Millennium Hotels and Resorts.

We welcome Mr Twomey back to the CDL and MHR family!



## Tetra Hospitality & MHR MEA Appointed Fahad Abdulrahim Kazim As CEO

*Mr Fahad Abdulrahim Kazim will be overseeing the overall strategic growth of Tetra Hospitality and Millennium Hotels and Resorts MEA. He was previously a partner at KPMG Lower Gulf covering the dual role of Head of the Infrastructure & Real Estate Advisory Practice, as well as Head of Emiratization.*

Tetra Hospitality and Millennium Hotels and Resorts MEA (MHRMEA) has appointed Mr Fahad Abdulrahim Kazim as Chief Executive Officer. In his role, he oversees the overall strategic growth of Tetra Hospitality and its establishment as a leading regional hospitality company. Tetra Hospitality fully owns prime hotel assets in Dubai and Abu Dhabi and through Millennium Hotels & Resorts manages 50 hotels and 19,800 rooms across the Middle East and Africa, under different brands.

Mr Fahad has approximately 20 years of experience between the real estate industry and professional services. Prior to joining Tetra Hospitality Investment and Millennium Hotels and Resorts MEA, he was a partner at KPMG Lower Gulf covering the dual role of Head of the Infrastructure & Real Estate Advisory Practice, as well as Head of Emiratization.

Prior to joining KPMG, he has served in leadership roles with several leading real estate developers in Dubai. In his roles, he was instrumental in leading the overall growth as well as go-to-market strategies for many landmark developments. He was responsible for the entire life cycle of developments from project conceptualisation through to asset management across different asset classes, including residential, commercial, retail and hospitality. This included the launch of several mega projects including City Walk, Blue Waters, Bulgari Resort and Residences, Marsa Al Seef, among many others.

Mr Fahad started his career in PricewaterhouseCoopers between the UAE and US, first as part of the Audit team and later with the Transaction Services team, focusing on financial due diligence and valuation assignments, advising clients on buy/sell side transactions in real estate, with an emphasis on hospitality and retail industries.

Mr Fahad has also served on several prominent boards during his career including those of Emirates REIT, Dubai Parks & Resorts and Emirates Transport. Currently he is a member of the Advisory Board of The College of Business and Economics of UAE University.

Mr Fahad holds a bachelor's degree in accounting from Concordia University in Canada and is a Certified Public Accountant from the US.





*congratulations / appointments*

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City  
Developments  
Limited  
Welcomes  
Lilian Tan  
As Group Chief  
HR Officer

*Ms Lilian Tan is appointed as the Group Chief Human Resources Officer by City Developments Limited. She was a recipient of the SHRI Leading HR Leader Award in 2015 and 2019, and was conferred the Institute for Human Resources Professionals (IHRP) Master Professional in December 2021.*

City Developments Limited (CDL) has appointed Ms Lilian Tan as Group Chief Human Resources Officer. Ms Tan will also be joining the CDL Management Executive Committee (ExCo), and to help us put in place an inclusive culture across the network. Ms Tan will spearhead the People agenda of CDL Group, including all key subsidiaries such as Millennium and Copthorne, as well as other related business functions in her role. The CDL Board said that the appointment is appropriate and beneficial for the CDL Group.

Ms Tan will provide thought leadership in articulating, developing, and implementing strategies, frameworks, and approaches in building people strategy practices, working with the CDL ExCo to develop a well-defined culture. She will be reporting to the Group Chief Executive Officer.

Prior to joining CDL, she was with SATS Limited, specialising in human capital and corporate administration roles from 2010 to 2022. Ms Tan was appointed an interim Chief Corporate Officer role covering Enterprise Risk Management, Corporate Safety, Corporate Administration and Property in 2021. Prior to joining SATS, Lilian held various senior Human Resources appointments in KPMG Consulting Asia Pacific, Singapore Computer Systems Limited, and Singapore Telecommunications Ltd. She was a recipient of the SHRI Leading HR Leader Award in 2015 and 2019. She was conferred the Institute for Human Resources Professionals (IHRP) Master Professional in December 2021.

Ms Tan holds a Bachelor of Business Administration from Texas A&M University.



*congratulations / appointments*

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## Anthony Jayasekera Promoted To VP, Global Digital Marketing, CRM & Platforms

*Mr Anthony Jayasekera has been promoted to Vice President, Global Digital Marketing, CRM & Platforms. He has over two decades of work experience in Digital Marketing, eCommerce, and Information Technology in hospitality industry.*

Millennium Hotels and Resorts (MHR) has promoted Mr Anthony Jayasekera to Vice President, Global Digital Marketing, CRM & Platforms with effect from 1 January 2023.

In YTD December 2022, MHR reported USD 64 million in Brand.com revenues, which was 17% Brand share of Retail revenues and a 34% growth on Brand.com revenues compared to 2019 (USD 20 million growth) under Mr Jayasekera direction.

In the new role, Mr Jayasekera will drive MHR's CRM project which is crucial to drive MHR's revenues. He will also be working in tandem with the IT Security team to help keep CRM & Brand.com data safe and secure. Anthony and team will be working towards a USD 85 Million (excluding cancellations) and a 25% Brand share of Retail in 2023.

Mr Jayasekera's work experience spans over two decades in Digital Marketing, eCommerce, and Information Technology knowledge domains, largely in the hospitality industry. As a software engineer by profession, he had effectively led senior management roles driving Digital and Platform innovations in key hospitality chains such as Minor Hotels, Crown Resorts and Aitken Spence Hotels.

Mr Jayasekera holds an MBA & MIS(Hons) from University College of Dublin, Ireland and is certified for AI Strategy by MIT.