



**JUNE 2023**  
**ISSUE 75**

A Hong Leong Group  
E-Newsletter

*highlights*

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## **CDL Remains Resilient Across All Business Segments: Q1 2023 Operational Update**

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Occasion:  
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Hotels and  
Resorts UK  
Celebrates  
King's  
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For Two  
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**Celebrating The  
Stars Of  
Copthorne Hotel  
Aberdeen At  
The Oscars Staff  
Party**



live



## Grand Millennium Kuala Lumpur Unveils Stylish Revitalised Classic Rooms And New Family Room Category

*The newly refurbished Classic Rooms offer timeless elegance with contemporary comfort.*

Situated in the heart of the Golden Triangle, Grand Millennium Kuala Lumpur recently unveiled its revitalised Classic Rooms, offering a luxurious and relaxing sanctuary amidst the hustle and bustle of the throbbing metropolis.

Each 40-sqm room comes with a classic contemporary and stylish design, providing a comfortable respite for discerning travellers. Clean designs are complemented with classic style furniture and equipped with every modern convenience of contemporary living.



*Ms Joyce Low, the first guest to check in to the new Classic Room, welcomed by Mr Peter D. Gibbons (right), General Manager, and Mr Collin Chan (left), Director of Sales & Marketing at Grand Millennium Kuala Lumpur.*

Nestled in the shopping and entertainment hub, Grand Millennium is not only about its ideal location. Its core values are its staff and the service excellence they provide, which form the backbone of the hotel.



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“We know there's more to see in Kuala Lumpur than your room, but that doesn't mean it can't feel like a destination on its own. With sleek furnishings which are refreshed and updated for a modern classic approach, the blend of modern colour palette pairing with classic furnishings and traditional accessories gives a good juxtaposition of warm and neutral whilst maintaining a bright and airy feel”, commented Mr Collin Chan, Director of Sales & Marketing.

The hotel has also launched its new Family Room category. Parents can look forward to the luxury of space when travelling with their children. These rooms span 55 sqm, fitted with a King-sized bed and a single bed, ensuite bathroom completed with bathtub and a separate shower.



*With the new Family Room category, parents can enjoy greater comfort and convenience when travelling with their children.*

“Grand Millennium Kuala Lumpur has embarked upon a continuing renovation programme, thus giving it a modern face lift whilst keeping its core essence of timeless elegance, offering a seamless blend of Asian hospitality and Western comfort in keeping with the Grand Millennium brand,” shares Mr Peter D. Gibbons, General Manager.





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## South Beach Supports I Light Singapore With Creative Student Art Installations

*Check out i Light Singapore 2023 from 1 – 25 June and be mesmerised by the two unique art installations at South Beach.*

South Beach is proud to support i Light Singapore 2023, organised by Urban Redevelopment Singapore (URA), for the very first time!

As Asia's leading sustainable light festival, i Light Singapore illuminates Marina Bay with a constellation of light artworks to transmit waves of excitement and interactions. A New Wave, the theme of i Light Singapore 2023, calls for innovative light art installations that reflect the energy of blue to inspire connections in the city, refresh people's senses and immerse visitors in new realms.

South Beach Consortium believes in supporting our next generation and this is demonstrated through the showcase of the art installations by tertiary institutions at South Beach.

For this year's i Light Singapore festival, South Beach has selected the installation, **Bleached**, by students from Nanyang Technological University School of Art, Design and Media. The concept of corals and seaweed resonates with South Beach's history as it was sea facing before the land reclamation programme.



In this installation, visitors are invited to wander through an illuminated seascape adorned with 'seaweed' and 'corals'. These are made from either seaweed bioplastics developed by the artists themselves, or upcycled from single-use plastics collected by JW Marriott Singapore South Beach. The 'reefs' turn white temporarily when they sense movement and contact — alluding to the fate of marine ecosystems facing the threat of degradation of coral bleaching caused by global warming, providing a stark reminder of how our actions can impact the environment.

*Bleached by Berenice Chao Zong Xin and Nicky Josephine Tjandra, National Technological University School of Art, Design and Media (Singapore). At South Beach Avenue, Level B1M (beside Akira Back).*



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The second art installation, Show III is conceptualised by students from James Cook University and Nanyang Academy of Fine Arts. Inspired by a belief that showers are the perfect settings for self-contemplation, Show III is an invitation to unwind outdoors by soaking in its calming blue light, with the company of a composed soundscape and virtual water droplets. The act of showering without water serves as a reminder for visitors to re-evaluate their water usage and at the same time, aims to provide an alternative environment where one can be free of worries in the bustle of the city. It reflects the importance of mental wellness in the context of our hustle and bustle lifestyle living in an urban environment.

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*Show III by Chen Jiawen, Nanyang Academy of Fine Arts (Singapore) and Lai Ling Ling, James Cook University (Singapore). At South Beach Main Entrance (next to JW Marriott Singapore South Beach drop-off point).*

Be part of a new wave of creativity and explore stunning light art installations across South Beach and other locations that are sure to make for amazing photos from **1 – 25 June 2023**. Don't miss out on this unforgettable experience!



## Get Creative And Choose How You Play At M Social Suzhou

Explore your artistic side  
at the Purple Clay  
Handicrafts class.

*Try your hand at the Purple Clay Handicrafts class and choose from one of the attractive packages for a memorable stay at M Social Suzhou.*

Be inspired at M Social Suzhou as we bring you on a creative and personalised journey to experience the rich culture of Suzhou.

Join us at our Purple Clay Handicrafts class held every afternoon, perfect for families and friends who wish to spend quality time together while exploring their creative side and learning more about the Chinese culture and heritage.

Choose from one of the packages below for an indulgent vacation at M Social Suzhou:

- **“So Cial We” Offer**  
1 night at Social Room, 1 Purple Clay Handicrafts class (2 adults, 1 child), 2 buffet breakfasts, and late check-out until 2 PM.
- **Dream It, Book It!**  
1 night at Social Room/Social Lake Room/Signature Lake Room/Stylish Suite, 1 Purple Clay Handicrafts class (2 adults, 1 child), 2 buffet breakfasts, dinner for 2 adults and 1 child under 4 years old (Buffet Dinner on Friday to Sunday, Set Menu for Monday to Thursday), late check-out until 2 PM and enjoy My Millennium double points.
- **Family Offer**  
1 night at Family Suite, 1 Purple Clay Handicrafts class (4 adults, 2 children), 4 buffet breakfasts, dinner for 4 adults and 2 children under 4 years old (Buffet Dinner on Friday to Sunday, Set Menu for Monday to Thursday), and late check-out until 4 PM.

Book online [here](#). For more information, please contact +86 512 6295 8888, or e-mail: [reservations@msocialsuzhou.com](mailto:reservations@msocialsuzhou.com).





## A Royal Occasion: Millennium Hotels And Resorts UK Celebrates King's Coronation

To mark the momentous event, MHR hotels across England such as Millennium Gloucester Hotel (pictured here) welcomed guests with celebratory decorations, customised food and beverage menus and special treats.

On 6 May 2023, King Charles III was crowned alongside Queen Consort Camilla on a historic day of pageantry at Westminster Abbey, London, where the ceremony was officiated by the Archbishop of Canterbury. The royal couple rode in a procession from Buckingham Palace to Westminster Abbey, cheered on by the enthusiastic crowds.

The coronation of King Charles III was the first event of its kind in the United Kingdom since 1953 — a gap of almost 70 years. With many eager to be a part of this memorable occasion, demand for hotel rooms in London increased and May 2023 hotel bookings in London were at their highest for the weekend of the coronation.

Millennium Hotels and Resorts (MHR) in the United Kingdom got into the spirit of things and welcomed guests with festive decorations, special dining menus and promotions, and fun treats and activities to mark the occasion.

Check out some of the highlights below!



Guests at Millennium & Copthorne Hotels at Chelsea Football Club were greeted with a colourful display at the reception counter (left) and received custom-baked Coronation biscuits (right).





The bar at Copthorne Hotel Merry Hill-Dudley all decked out for the occasion (left). Guests could also purchase the adorable Charlie the Royal Cophorne Bear and his faithful guardsman Alfred (right).



The Chelsea Harbour Hotel & Spa spared no efforts in preparing memorable dining experiences for its guests, such as the celebratory touches at breakfast (left & centre) and the delightful King's Tipple Tea (right).



A call for champagne! The vibrant and celebratory atmosphere at Copthorne Hotel Slough-Windsor.

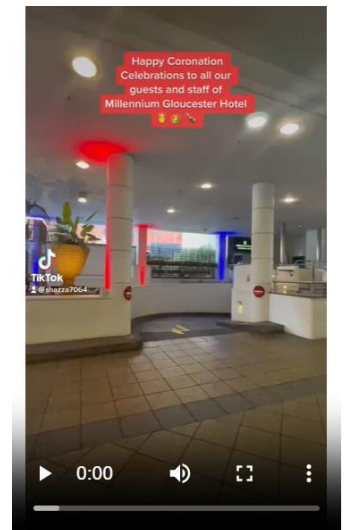




*The friendly Copthorne Hotel Newcastle reception desk all ready to welcome guests over the coronation weekend (left). The hotel also prepared a special Royal Afternoon Tea (right) and a Union Jack Cocktail.*



*Guests could celebrate with a pint at the well-decorated Humphrey's Bar at Millennium Gloucester Hotel.*



*Enjoy an inside look at how Millennium Gloucester Hotel celebrated the King's Coronation.*



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## Hong Leong Finance Celebrates 62nd Anniversary With Fixed Deposit And Depositor Referral Promotions

*Build up your savings with this special fixed deposit promotion to commemorate Hong Leong Finance's 62nd anniversary.*

### 62nd Anniversary Fixed Deposit Celebratory Promotion

Attention all savers! Hong Leong Finance (HLF) is proud to celebrate 62 years of providing financial stability and growth to our valued customers. To commemorate this milestone, we are excited to offer an exclusive fixed deposit promotion that promises to boost your savings with attractive interest rates.

For a limited time, HLF is offering up to S\$62,000 in fixed deposit amounts with interest rates up to 3.10% p.a., higher than the current market average. With a minimum deposit of S\$20,000, you can enjoy higher returns on your savings for a fixed term of three months.

#### Interest Rates (% per annum)

Deposit Amount	3-month
S\$20,000 to < S\$35,000	3.05%
S\$35,000 to < S\$50,000	3.08%
S\$50,000 to S\$62,000	3.10%

Published rates are as of 10 May 2023.

Whether you're looking to save for a short-term goal or want to diversify your investment portfolio, this promotion is a great way to get started.

But hurry, this promotion is only available for a limited time. Don't miss out on this incredible opportunity to grow your savings with HLF and start earning interest right away.

Find out more [here](#).





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## Be Rewarded with Hong Leong Finance's Depositor Referral Promotion



Share with your loved ones the benefits of saving with Hong Leong Finance and stand a chance to win attractive prizes.

From now to 9 November 2023, refer your loved ones to start deposit relationship with Hong Leong Finance and be rewarded. Both of you will receive a S\$10 reward (cash credit or shopping voucher) each for every successful referral when your loved ones open a Fixed Deposit or savings account with a minimum deposit of S\$500. The more you refer, the more you will be rewarded. Start referring now!

Be the most active referrer and win S\$300 – there are a total of three prizes to be won!

That is not all. On the HLF Celebrations Referral Card that you pass to your loved ones, pen a creative and heartwarming greeting to them and capture a picture of the greeting in a social media post with hashtag #HLFHuatAh. Both you and your loved one could walk away with up to S\$1,288 cash prize if your greeting is one of the three winning entries. Winning greetings that are not put up on social media will still be entitled to S\$1,000 cash prize.



Share with your loved ones the benefits of saving with Hong Leong Finance to grow their wealth. Our savings accounts and fixed deposits offer attractive interest rates, with straightforward terms and no complicated investment or loans and spending requirements. Spread the delights of saving to meet your loved ones' aspirations. Refer them today!

Find out more [here](#). Promotion ends on 9 November 2023.



## Deyaar Partners MHR To Expand Hospitality Portfolio With Millennium Talia Residences In Dubai

*Strategically situated at a convenient location in Al Furjan, one of Dubai's most popular and vibrant districts, Millennium Talia Residences is poised to set a new standard of hospitality living within the community.*

Deyaar Development PJSC (Deyaar), one of the leading real estate developers and service providers in Dubai, has announced the launch of Millennium Talia Residences, exquisitely designed and luxuriously furnished hotel apartments operated by Millennium Hotels & Resorts.

The project will be Deyaar's second release in Al Furjan out of a total project portfolio worth AED 300 million, and their fourth property managed by Millennium Hotels & Resorts, after Millennium Atria Business Bay, Millennium Mont Rose at Dubai Science Park and Millennium Al Barsha.

Millennium Talia Residences offers fully furnished apartments with impeccable services such as concierge, food & beverage room service and housekeeping among many more other services. Apartments at Millennium Talia Residences come with lifestyle and exclusive amenities such as access to a state-of-the-art swimming pool, fully equipped gymnasium and a leisure club.

It comprises a wide range of spacious and fully furnished hotel serviced apartments, offering one- and two-bedroom units. Featuring elegantly designed interiors, serene aesthetics, refined textures, integrated smart home solutions and a kitchen fitted with branded appliances, Talia Residences is designed to deliver a unique community living experience at the heart of a thriving neighbourhood.

Mr Nasser Amer, Vice President of Sales at Deyaar Development PJSC, said: "We are delighted to announce the launch of Millennium Talia Residences, the second development within Deyaar's portfolio at Al Furjan. Backed by our valued partnership with Millennium Hotels & Resorts, we are confident that Talia Residences will elevate the standard in the serviced hotel apartments segment with its exceptional lifestyle services and high-quality amenities. This is a project that reinforces Deyaar's legacy in shaping an urban environment that creates lasting benefits for our customers and the community."

Commenting on the launch, Mr Fahad Abdulrahim Kazim, CEO of Millennium Hotels & Resorts, Middle East & Africa said: "We are delighted to extend our partnership with Deyaar, a pioneering and dynamic developer, to operate their first Hotel Apartments in Al Furjan. With such an exciting high quality residential development, we aim to create a memorable lifestyle experience for all residents. Dubai remains one of the most dynamic and desirable residential markets globally and we are pleased to play a supporting role in the growth of this sector."





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The project's location between Sheikh Zayed Road and Sheikh Mohammed Bin Zayed Road offers convenient access to public transportation, Dubai's business districts and major tourist attractions. Al Furjan is seamlessly connected to some of Dubai's best-known malls, education and healthcare facilities, entertainment hubs, beaches, parks and more.



## CDL Remains Resilient Across All Business Segments: Q1 2023 Operational Update

*In March 2023, the Group completed the acquisition of the 23-acre St Katharine Docks, a landmark freehold mixed-use marina estate in Central London for £395 million (approximately S\$636 million) or £751 psf (S\$1,209 psf) on the existing net lettable area.*

The CDL Group achieved a resilient performance across all its business segments for the first quarter ended 31 March 2023 (Q1 2023).

### Key Highlights in Q1 2023

#### Completed Projects in Singapore:

- Piermont Grand (820-unit EC in Punggol) in January
- Haus on Handy (188-unit condo near Orchard Road) in April

#### Project Launch in Singapore:

- **Tembusu Grand** (638-unit condo in Katong, prime District 15) in April; sold 357 units (56%) as at 18 May at an average selling price of \$2,465 per square foot (psf)

#### Acquisitions:

- **St Katharine Docks** (23-acre waterfront estate in London, UK) in March
- **Sofitel Brisbane Central** (416-room 5-star luxury hotel in Brisbane, Australia) in March
- Two Private Rented Sector (PRS) projects (totalling 201 units in Osaka, Japan) in April

#### Hotel Opening:

- **M Social Suzhou** (294-room hotel in Suzhou, China) in April





All unit types at Tembusu Grand were well-received by homebuyers, with the two-bedroom, two-bedroom plus study and three-bedroom units being the most popular. 357 units (56%) have been sold. Pictured here is the 50-metre Infinity Lap Pool. (Artist's Impression)



The luxury lifestyle M Social Suzhou hotel is located in Hong Leong City Center, the Group's integrated development next to Jinji Lake in Suzhou Industrial Park.

## Singapore Property Development and Investment Properties

In Q1 2023, the Group and its joint venture (JV) associates sold 88 units with a total sales value of S\$213.2 million (Q1 2022: 188 units with a total sales value of S\$477.9 million). The decrease in the units sold year-on-year (y-o-y) was due to the absence of a new launch during the period and the Group's substantially sold inventory.



The Group will be launching The Myst, a 408-unit project at Upper Bukit Timah Road, in 2H 2023. The development is a mere 5-minute walk to Cashew MRT station. (Artist's Impression)

On 26 April, the Government announced another round of property cooling measures. As the market will need time to absorb the measures, the Group rescheduled the preview for Newport Residences, originally slated to commence on 29 April. The rare 246-unit freehold project is part of the 45-storey Newport Plaza, a mixed-use development located at Anson Road (the site of the former Fuji Xerox Towers), at the nexus of the CBD and the Greater Southern Waterfront District. The Group will monitor the market conditions closely and launch the project at the appropriate time.



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In the near term, the Group expects the latest property cooling measures to impact projects with a higher proportion of foreign demand, typically high-end/luxury properties in prime districts. The Group expects minimal impact on the mass and mid-tier segments where most buyers are locals and Singapore Permanent Residents, as evidenced by the three recent launches that took place after the cooling measures were announced.

For its investment properties, the Group's commercial portfolio continued to register strong committed occupancy of 94.3% and 97.6% for its office and retail portfolios respectively.

### **Hotel Operations**

The Group's hotels registered a global Revenue Per Available Room (RevPAR) growth of 65.4% to S\$131.2 for Q1 2023 (Q1 2022: S\$79.3), fuelled by the strong recovery from Asia and Australasia.

In Asia, the Group's Singapore hotels recorded an 88.9% y-o-y increase in RevPAR, mainly due to higher average room rates. For the Rest of Asia, as travel restrictions were gradually lifted, these hotels recorded a stellar 150.2% y-o-y RevPAR growth propelled by the strong performance in Taipei and Beijing.

The Australasia's tourism sector is on a recovery path. Its hotels achieved strong RevPAR growth of 126.8% to S\$112.5 in Q1 2023 due to higher occupancy and room rates.

### **Outlook**

Despite the challenging global outlook and geopolitical tensions that continue to impact businesses globally, the Group is confident of weathering through the uncertainties and maintains a lookout for suitable investment opportunities. The recent property cooling measures in April serve as a continued reminder that the Group should not be overly reliant on a specific country or asset class. The Group's geographically diversified portfolio across its various business segments enables it to maintain stability while embracing growth. The Group will continue to execute its Growth, Enhancement and Transformation (GET) Strategy and stay nimble, forward-looking and adaptive to changing market conditions.

Read more [here](#).





## Delivering An Exceptional Experience At M Social Suzhou

Mr Patrick Chmielewski, General Manager of M Social Suzhou, speaks with lifestyle magazine Grand Hotels.

*The industrial chic Sky Lounge on the 25th floor of M Social Suzhou reflects the modern and cutting-edge design throughout the hotel*

Suzhou is a city with a mild climate and a long history known as the "paradise on earth". It is not only a famous city with historical and cultural significance in China, but also one of the important central cities in the Yangtze River Delta. The long history has nurtured the charming *Wu* culture, and the establishment and development of the High-tech Development Zone and the Suzhou Industrial Park have promoted the rapid development of Suzhou's economy. In recent years, the Suzhou municipality has actively transformed and innovated to add new elements to its ancient cultural heritage.

Suzhou is thus the ideal launch pad for Millennium Hotels and Resorts' first M Social Hotel in China. The bold and stylish lifestyle hotel was opened on 26 April, offering guests a refreshing and elevated travel experience.

In a recent interview with lifestyle magazine Grand Hotels, Mr Patrick Chmielewski, General Manager of M Social Suzhou, shares what makes the striking hotel a standout.



*An elevated hotel experience: Mr Patrick Chmielewski in the stunning Mega Cool Suite.*



*The luxurious bedroom of the 409-sqm Mega Cool Suite. The suite also features a 100-inch wall-mounted TV, a cozy open bathroom, a large display kitchen, a bar, and panoramic views of Jinji Lake.*





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"The excellent location of M Social Suzhou makes it the community hub for social life, meeting the accommodation needs of various consumer groups. The Suzhou International Expo Center and Suzhou Culture and Arts Center can be reached on foot from the hotel, which is an ideal location for organising meetings and events.

Being adjacent to the soon-to-be-unveiled Suzhou Contemporary Art Museum and Ferris Wheel allows young people who love art to spend more time taking photos, tasting food, and leisurely meander through the streets to appreciate the charm of Suzhou. Moreover, M Social is also next door to the future Suzhou Metro Line 8, which takes you directly to the Suzhou Railway Station. Whether it is a business trip or a leisure one, we hope to support our guests with all possible conveniences and provide them with a happy and unforgettable experience," shares Mr Chmielewski.

He continues, "Humans are social animals, and we all long to find a sense of belonging and establish connections with others. Young people often crave recognition and the freedom to express themselves, so we want to create an inclusive, multicultural, and mutually respectful atmosphere for them, a place where people can gather and share good experiences. That is the very first aspiration of M Social... We are committed to creating a comfortable and relaxing environment for our guests. I hope that every guest who comes to our hotel is able to make new friends and spend a wonderful time here."

Read Mr Patrick Chmielewski's interview [here](#). For more information on M Social Suzhou, click [here](#).



## A Memorable Picnic Day With Friends And Family At Millennium Resort Hangzhou

*With this new picnic basket service by Millennium Resort Hangzhou, guests have all they need to enjoy a relaxing day out with friends and family.*

Guests at Millennium Resort Hangzhou can now enjoy an unforgettable picnic adventure with its newly launched picnic basket, now available for customers to enjoy a relaxing day out in the great outdoors.

The picnic basket comes with a variety of food and drink options, including sandwiches, salads, fruit platters, and different types of beverages. It also comes equipped with comfortable camping seating and tableware, making it ideal for family outings, casual hangouts with friends, or even informal business discussions.



*Picnic in style with the comfortable seating provided and a variety of delicious food and drinks.*

With this convenient service, guest can enjoy a leisurely picnic on the hotel's lawn under the shade of the umbrella, while soaking in the beautiful scenery.

Available at Millennium Resort Hangzhou until 10 October, from 10:00 am to 17:00 pm.

*\* Information correct at time of print.*



## Indulge In JW Marriott Hotel Hong Kong's Scrumptious Glutinous Rice Dumplings

*The indulgent Man Ho Dried Abalone Glutinous Rice Dumpling features the finest ingredients and is a favourite with customers.*

Celebrate Dragon Boat Festival with the signature glutinous rice dumpling gift sets presented by the Michelin starred Man Ho Chinese Restaurant at JW Marriott Hotel Hong Kong.

Bringing back two popular flavours and introducing one new flavour, all three distinctive options boast the authenticity of the traditional specialty, making a self-indulgent treat or a delightful gift for loved ones.

A Cantonese classic and favourite in the shape of a parcel, Man Ho Dried Abalone Glutinous Rice Dumpling showcases the commitment of Executive Chinese Chef Jayson Tang in handpicking the finest ingredients. Delicately wrapped in the aromatic bamboo leaves are South African dried abalone, top notch conpoy and shiitake mushroom from Japan, premium pork belly cut, Korean organic chicken thigh meat, high quality Hunanese lotus seeds, salted egg yolk, green beans, as well as glutinous rice which absorbs the complex flavours of all the ingredients. The made-in-Hong Kong and preservative-free Yuan's soy sauce is meticulously used for seasoning to enhance the aroma and umami flavours.

Man Ho Red Bean and Pork Glutinous Rice Dumpling harmoniously blends sweet and savoury flavours. The supreme Japanese red beans are moderately sweet, perfectly complementing the pork belly seasoned with Yuan's soy sauce, salted egg yolk and chewy glutinous rice.

Man Ho Dried Abalone Glutinous Rice Dumpling and Red Bean and Pork Glutinous Rice Dumpling are presented in a pair for the gift set, priced at HK\$528 with a modest thermal bag and HK\$588 with an elegant gift box.

Guests looking for a unique indulgence can opt for the newly introduced Man Ho Hokkien Glutinous Rice Dumpling, paying homage to the indigenous Fujian "Bak Chang" recipe. The glutinous rice is stir fried with dark soy sauce, five spice powder and shallot oil for a glossy brown colour, peppery and savoury taste as well as enticing aroma. The rice dumpling is filled with shiitake mushroom, chestnut, minced dried shrimp as well as soft and tender pork belly seasoned with Yuan's soy sauce. Enjoy it like a native with the Hokkien sweet and chilli sauce.

The gift set with two Man Ho Hokkien Glutinous Rice Dumplings is presented in either a modest thermal bag (HK\$368) or an elegant gift box (HK\$ 428).





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*Enjoy the sweet and savoury flavours of the Man Ho Red Bean and Pork Glutinous Rice Dumpling, available in a gift set with the Man Ho Dried Abalone Glutinous Rice Dumpling.*



*The newly introduced Man Ho Hokkien Glutinous Rice Dumpling pays homage to the indigenous Fujian "Bak Chang" recipe with its rich aroma and flavour.*

Orders can be made at the [JW eShop](#) and are available for pick up from 12 to 21 June 2023.

For enquiries, please call +852 2810 83 66 or email [jwmarriott.hk@marriotthotels.com](mailto:jwmarriott.hk@marriotthotels.com).

*\* Information correct at time of print.*



## New World Millennium Hong Kong Brings Diners On A Mediterranean Voyage

*Experience an exotic culinary journey with New World Millennium Hong Kong Hotel's Mediterranean Voyage Buffet.*

New World Millennium Hong Kong Hotel's Café East brings diners on a Mediterranean Voyage to savour the best of the Riviera. A full spread of signature creations from Italy, Turkey, Greece, Spain and Portugal takes the spotlight at its dinner buffet from now to 31 August, along with some of the all-time favourites of the restaurant.

The culinary journey begins with a wide array of flavourful appetisers including Spanish Octopus Salad, Beef Carpaccio and French Pork Rillettes, as well as Vegetable Crudités with Mediterranean Hummus and other salad selections.

Hot dishes feature a host of tantalising seafood specialities, including French Steamed Clams with White Wine, Mediterranean Fish Fillet and Spanish Seafood Paella. Also recommended are the Portuguese Suckling Pig, Lamb Koftas and Italian Pork Involtini. Other favourites include Mulino Roast Chicken, homemade Pizza and Pasta.

To complete the culinary journey, diners are spoiled with a line-up of Mediterranean desserts ranging from Greek Milk Pie, Date Square and Turkish Delight (Lukum). The restaurant also offers Baklava, Syrian Bird Nest and Walnut Pistachio Tart for nut lovers.

Aside from the Mediterranean selection, a range of international fare are exquisitely prepared by our chefs, including unlimited servings of Seafood on Ice featuring Boston Lobster, Brown Crab, Mussel and Prawn, as well as Teppanyaki Wagyu Beef, Classic Roast Beef, Double-boiled Chinese Soup, Chocolate Lava Cake, Soufflé Pancake and more.

Available from 6:30 to 9:30 pm, the Mediterranean Voyage Dinner Buffet is priced at HKD738 for adults and HKD518 for children from Monday to Thursday, and HKD788 for adults and HKD548 for children aged three to 11 years old from Friday to Sunday and on public holiday.

All prices are subject to a 10% service charge. For enquiries or reservations, please call +852 2313 4222.

Find out more [here](#) and check out the Epicure-exclusive "buy-two, get-one-free" buffet offer, available until 30 June 2023.

*\* Information correct at time of print.*

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## Unwind With A Tranquil Riverside Afternoon Tea At Grand Millennium Shanghai Hongqiao

*Take a break from the city bustle and unwind with a quiet afternoon tea by the river.*

Enjoy a relaxing afternoon by the river with a selection of sweet and savoury treats, accompanied by your choice of tea or seasonal drinks. Indulge in traditional Chinese snacks and an assortment of nuts and fresh fruits.

Take in the tranquil scenery and let the gentle sound of the flowing river soothe your soul. Grand Millennium Shanghai Hongqiao's afternoon tea is the perfect way to unwind and recharge, whether you're catching up with friends or simply enjoying some me-time. Come and join us for a delightful afternoon by the river!



*Enjoy a selection of traditional Chinese snacks, nuts and fresh fruits with your choice of tea or seasonal drinks.*

Promotion Price: CNY 228 net/set

Venue: 1F, O'Cafe

Time: 14:00 – 17:00 pm

For reservation, please call: 021- 6208 5888 ext. 71229

Grand Millennium Shanghai Hongqiao  
2588 Yan An Xi Road, Shanghai 201103, China

*\* Information correct at time of print.*



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## Celebrate Father's Day With Mister Beast Burger At Studio M Singapore

*Calling all burger-loving dads! Don't miss out on the indulgent Mister Beast Burger at MEMO Café this June.*

This Father's Day, it's time to treat your dad like a King!

Give dad a break and pamper him with a feast at Studio M Singapore! Try out MEMO Café Mister Beast Burger with half pint of beer at only \$35++.

Book a table with MEMO Café today!

Available exclusively from 12 June to 25 June 2023, 11:30 am till 8:30 pm. Find out more [here](#).

*\* Information correct at time of print.*

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## Pamper Your Hero The M Social Way At Beast And Butterflies

*Treat dad to a burger feast this Father's Day, with Beast & Butterflies' upsized Beast Mister Burger!*

Treat your hero in life with his favourite Burger & Beer at Beast & Butterflies this June!

We have created a King version of our Beast Burger – The Beast Mister Burger for your Dad, with 2 Juicy Wagyu Beef Patties, Crispy Double Grilled Back Bacon, Fried egg, Cheddar, Mushroom and more. Each of them comes with Fries and a glass of half-pint Tiger Beer at \$35++ only!

Bring your dad out with us for a Beastly Meal, available daily from 12 to 25 June 2023, 12 noon onwards!

Book a table [here](#) or call us to make a reservation at +65 6657 0018.

*\* Information correct at time of print.*



meals & deals



## A Delightful Gastronomic Journey On Father's Day At JW Marriott Hotel Hong Kong

*With the wide range of sumptuous dining experiences at JW Marriott Hotel Hong Kong, dad will be spoiled for choice on this special day.*

Fathers deserve as much love and appreciation as mothers do. This Father's Day, impress the man of the family with an unrivalled gastronomic journey at JW Marriott Hotel Hong Kong.

Dedicated experiences from an exquisite Father's Day cake, refined cocktails at Bar Q88, a Tomahawk Steak Dinner at Flint, Michelin-starred Cantonese fare at Man Ho Chinese Restaurant, to extravagant buffets at JW Café and The Lounge, guarantee to make Father's Day extra special.

### **Decadent Father's Day Special Cake**



Surprise your superhero with the luscious and bittersweet Grand Marnier Chocolate Cake (HK\$468) from Dolce 88. Blending the distinctive flavour of cognac and orange flavoured liqueur, the Grand Marnier crème balances perfectly with the zesty grapefruit juice, mascarpone mousse, and pistachio biscuit. Share the delicate sweetness with Dad and melt his heart on this special occasion.





*meals & deals*

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### **Innovative Cocktails at Bar Q88**

Raise a glass and say cheers to Dad at Bar Q88, an intimate haven offering a cosy respite from the hustle of daily life. Unwind with live music in the evening, tantalising bar bites and an extensive beverage selection from premium spirits and liqueurs, champagnes and whisky to craft beer and cocktails.

A drink to intrigue the bold cocktail lovers, “Black Diamond” combines espresso, tequila, Carpano Classico, Campari, black truffle honey and more. The bittersweet flavour is elevated by the 80% dark chocolate on the side.



For light and refreshing cocktails, sip on the dark rum-based “The Favourite Punch”, which exudes tropical notes with watermelon juice and lime juice, or the pink gin-based “My Fairy Lady” composed of blackberry jam, red dates and Pernod. The cocktails above are priced at HK\$150 per glass.

### **Delectable Tomahawk Steak Dinner at Flint**



Relish a steak night with your beloved meat-loving Dad at Flint and dive into a four-course Tomahawk steak dinner. Stimulate your palate with your choice of a refreshing starter and hearty soup, then satisfy the steak craving with the massive and scrumptious main course –Australian Stockyard Black Angus Beef Tomahawk. Grilled to perfection, the premium cut is irresistibly tender, juicy and flavourful.

The delicacy is served with fried chips, English asparagus, fricassée of wild mushrooms and truffle jus, ideal for two to share. Wrap up the feast on a sweet note with a handcrafted dessert.

A set dinner with other main courses is also available, spotlighting USDA Nebraska Ribeye, Roasted Lamb Rack with Ratatouille Roll, and Roasted Iberico Pork with Pumpkin Gnocchi.

The 4-course Tomahawk Steak Dinner at Flint is priced at HK\$1,900 for two persons.

### **Michelin-starred Cantonese Fine Dining at Man Ho**

Immerse yourself in modern elegance at the Michelin-starred Man Ho Chinese Restaurant and spoil Dad with a one-of-a-kind dining experience. The thoughtfully crafted 8-course lunch menu features signature dim sums, Crispy Roasted Suckling Pig, Deep fried Lobster Claw with Shrimp Mousse, and Double boiled Conch with Maca and Bamboo Pith.





*meals & deals*

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The resplendent 8-course dinner menu entices discerning fathers with lavish dishes crafted with luxurious ingredients. Chilled Lobster Fillet and Salmon Roe with Mayonnaise freshens up the palate; Double boiled Kanto Sea Cucumber Soup with Conch and Maca is comforting and nourishing; Braised South African Dried Abalone with Goose Web is rich in umami flavours; Braised Tiger Prawn with Cognac and Seaweed Sauce has a remarkably complex flavour profile.

The Father's Day 8-course Lunch Menu is priced at HK\$688 per person (minimum 4 persons) and the 8-course Dinner Menu is priced at HK\$1,288 per person (minimum 4 persons). Both menus are available on 18 June 2023 at Man Ho Chinese Restaurant.

### **Popular Dinner Buffet with International Specialties at JW Café**

Ideal for families and large group celebrations, the sought-after dinner buffet at JW Café will enchant every appetite. The epicurean feast on Father's Day begins with unlimited top notch seafood such as fresh lobster, brown crab, red crab or blue crab, sea whelk and fresh sashimi including 5 to 6 head South African abalone, scallops, akagai, amberjack, botan shrimp and more.



An expansive spread of international hot entrées offers the signature Braised Fish Maw, Abalone and Sea Cucumber; Braised Goose Web with Pomelo Skin; Typhoon Shelter-style Fried Mud Crab; Wok-fried Potato Garoupa; Wok-fried Scallops and Squid in XO Sauce; Double boiled Fish Maw and Sea Whelk Soup with Young Coconut; Roasted US Prime Rib and Herb-crusted Lamb Rack. Do not miss the homemade cakes and sweet treats on the dessert table.

The Father's Day Dinner Buffet is available on 17 and 18 June, priced at HK\$968 per adult and HK\$678 per child.

### **Delightful Dinner Buffet in a Cosy Ambiance at The Lounge**

The floor-to-ceiling windows with panoramic city views and spacious dining area at The Lounge create a relaxing ambience for a cosy Father's Day celebration.



The dinner buffet presents a plethora of gastronomic delights, from flown-in seafood such as fresh lobsters and snow crab legs, sumptuous cheeses and cold cuts, to a sashimi station serving scallops, akagai amberjack, hamachi, and amaebi as well as made-to-order maki rolls with sesame salmon or spicy tuna.

Asian food staples include Braised South African Abalone and Fish Maw, Siu Mei such as Peking Duck, Barbecued Pork and Roasted Pigeon, Wok-fried Crab with Spring Onion and Ginger, Steamed Scallop with Golden Garlic, Clams Poached in Sake and Poached Rice in Seafood Broth with Shrimp and Giant Grouper.



*meals & deals*

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Western favourites include Braised Beef Cheek with Red Wine, Roasted Ribeye, Roasted Lamb Rack and Sous-vide Salmon. Complete the dinner with a myriad of desserts and ice cream.

The Father's Day Dinner Buffet is available on 18 June, priced at HK\$638 per adult and HK\$438 per child.

Check out the Father's Day promotions [here](#).

The above prices are subject to a 10% service charge. For enquiries call +852 2810 8366 or email [jwmarrriott.hk@marriotthotels.com](mailto:jwmarrriott.hk@marriotthotels.com). Menu items and prices are subject to change without prior notice.

*\* Information correct at time of print.*





## Heating Up The Courts At HLGSRC's Olympic Tennis Tournament

*The winners of the Olympic Tennis Tournament: (left to right) 2nd place, Mr Jacky Angriawan (City Developments Ltd); 1st place, Mr Paul Kitamura (CDL Hospitality Trusts); 3rd place, Mr Jeremy Koh (Hong Leong Finance).*

The Hong Leong Olympics 2023 continued with an adrenaline-filled Olympic Tennis Tournament on 18 May 2023 at the Grand Copthorne Waterfront Hotel Singapore.

Four staff competed in the Men's Singles event. After 26 sets of high-powered serves and exhilarating rallies, the first place went to Mr Paul Kitamura, Head, Asset Management at CDL Hospitality Trusts, undefeated Men's Singles champion in the Hong Leong Olympic Tennis Tournament since 2016!

Congratulations to our winners:

- 1st place (3 points): Mr Paul Kitamura (CDL Hospitality Trusts, under M&C REIT Management Limited)
- 2nd place (2 points): Mr Jacky Angriawan (City Developments Ltd)
- 3rd place (1 point): Mr Jeremy Koh (Hong Leong Finance)



*Mr Jeremy Koh (Hong Leong Finance) aiming for an ace.*



*Mr Paul Kitamura (CDL Hospitality Trusts) sprinting to return a shot.*



*play*

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Check out the Hong Leong Olympics 2023 Scoreboard below. This is just the start; join in the upcoming friendly competitions, have fun, and help your team WIN! Keep a lookout for the next two Olympic events in June –Jigsaw & Darts (17 June) and Basketball (24 June).

**HL Olympics 2023 Scoreboard**

Hong Leong Group & Hotels – 7 points

Hong Leong Finance – 3 points

CDL and Companies – 2 points

CBM and Companies – 0 points

Proudly brought to you by the Hong Leong Group Sports & Recreation Club.



## Cristiano Ronaldo & Al-Nassr Football Club Delights Fans At Millennium Hail Hotel Saudi Arabia

*The Al-Nassr Football Club, fronted by the legendary Mr Cristiano Ronaldo (left) stayed at the Millennium Hail Hotel Saudi Arabia during its match against Al-Tai Football Club.*

What an exciting day it was when Al-Nassr Football Club, led by football superstar Mr Cristiano Ronaldo, visited Millennium Hail Hotel Saudi Arabia on 16 May to play against Al-Tai Football Club in the Saudi Pro League. Al-Nassr won the match 2/0 and Ronaldo scored one of the goals, much to the delight of fans.

It was an honour to host the renowned team, and especially to have the legendary Ronaldo in the house! The atmosphere was electric as fans gathered to catch a glimpse of their favourite players. The hotel staff worked tirelessly to ensure that the team's stay was comfortable and that their needs were well accommodated.

During this period, the hotel's social media platforms were abuzz with news on the visit and received a significant increase in engagement. Indeed, it was a memorable experience for many, especially for the football fans!



*The Al-Nassr football team checking into the hotel, where the hotel staff ensured that they had a safe and comfortable stay.*





## Celebrating The Stars Of Copthorne Hotel Aberdeen At The Oscars Staff Party

*A night to remember and to celebrate the efforts and success of the Copthorne Hotel Aberdeen team, who displayed resilience and determination in overcoming the pandemic challenges.*

Copthorne Hotel Aberdeen recently held its staff party on 30 April, the first since the pandemic, and it was a night to remember indeed. Themed as an Oscars Staff Party, the event was a celebration of the efforts and dedication of the team, and the hotel could not be prouder of the success it achieved since reopening in 2021.

The event was meticulously planned and executed, thanks to the outstanding efforts of Ms Rachael Christie and Mr Jack Mackie from Front Office. Their creativity, attention to detail, and hard work were instrumental in bringing the event to life and ensuring that every detail was taken care of.



*(L-R) Mr Jamie Snowdon, General Manager of Copthorne Hotel Aberdeen, appreciating the efforts of Ms Rachael Christie, Receptionist, and Mr Jack Mackie, FO and M&E Supervisor, in planning the memorable event.*



*Fit for the Oscars: the venue was set up beautifully, adding to the captivating ambience and delighting the staff who turned up dressed to the nines.*

The staff arrived dressed in their finest attire and ready to celebrate the night. The energy and enthusiasm of the team were infectious and contributed to making the night a memorable one. Mr Jamie Snowdon, General Manager of Copthorne Hotel Aberdeen, welcomed the staff to the Oscars Staff Party with a heartfelt speech, setting the tone for the rest of the evening.

The speech was followed by an exciting and glamorous Oscar Award Ceremony that celebrated 12 nominees and winners. The ceremony was a highlight of the night and added to the excitement and festivity of the event, with no department going home empty-handed.



*play*

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The success of the Oscars Staff Party reflects the hotel's commitment to providing exceptional experiences for guests and staff alike. As a team, they have faced unprecedented challenges due to the pandemic, and they are proud of the resilience and determination they have demonstrated in overcoming them.

The Oscars Staff Party was a night to remember, and the hotel would like to thank everyone who attended and contributed to making it such a great success. They look forward to celebrating many more successes at Copthorne Hotel Aberdeen in the future.



## A Double Celebration For Star Awards' Best Actress Huang Biren And Family

*Orchard Hotel Singapore was delighted to host Ms Huang Biren's celebratory dinner in April. Pictured here is Biren with distinguished chefs from The Orchard Café.*

It was a starry night at Orchard Hotel Singapore on 28 April when Ms Huang Biren and her family held a dinner at The Orchard Café to celebrate her daughter's birthday. The hotel also prepared a surprise cake to congratulate Biren on her Best Actress win at the Star Awards for the second consecutive year, much to her delight.

We're thrilled to share in the joy of her family celebration and our heartiest congratulations to Biren on clinching the Best Actress award yet again!



*Biren with her daughter Janelle, who celebrated her 13th birthday.*



*All smiles with Ms Amy Ang, Director of Marketing Communications at Orchard Hotel Singapore, as Biren poses with the cake thoughtfully arranged by the hotel.*





## Shining The Spotlight On Employee Well-Being & Mental Health

*Employees giving a thumbs up after the insightful and engaging session, where they learnt how to nurture their physical, emotional, and mental well-being.*

In today's fast-paced corporate world, prioritising employee well-being is essential for fostering a thriving and productive work environment. With a strong commitment to promoting healthy lifestyles and mental health care, City Developments Limited's (CDL) recent employee event, **Move Together & Feel Better**, was a resounding success.

Organised collaboratively by the Human Resources (HR) and Environmental, Health & Safety (EHS) teams, the transformative event provided a platform for employees to prioritise their well-being and embrace a holistic approach to their professional journey.

The invaluable insights and knowledge imparted by the esteemed speakers, and a very shiok "desk-ercise" yoga session led by Ms Lilian Tan, Group Chief Human Resources Officer and Exco member, inspired the 70 participants to take proactive steps in nurturing their overall health and to take some time out of their busy schedules to recharge.



*Participants gleaned valuable tips and insights from the session speakers and even engaged in some fun "desk-ercise" led by Ms Lilian Tan, CDL's Group Chief Human Resources Officer.*

Recognising the significance of mental health, the event placed strong emphasis on nurturing emotional well-being. Topics such as stress management, work-life balance, and building resilience were explored, empowering individuals to take charge of their emotional well-being both inside and outside the workplace.



*care*

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Additionally, the team introduced a new mobile app called MindFi, providing employees with mental health care right in their pockets. By destigmatising mental health discussions and offering support, we are committed to fostering a culture of openness, compassion, and understanding.

Heartfelt thanks to the HR and EHS teams for organising this meaningful event, with special thanks to Ms Vera Chen and speakers Ms Lilian Tan, Mr Allen Ang, Ms Trini Choo and Mr Victor Ng Kwok Loong, and of course to all participants who actively engaged and inspired one another throughout.



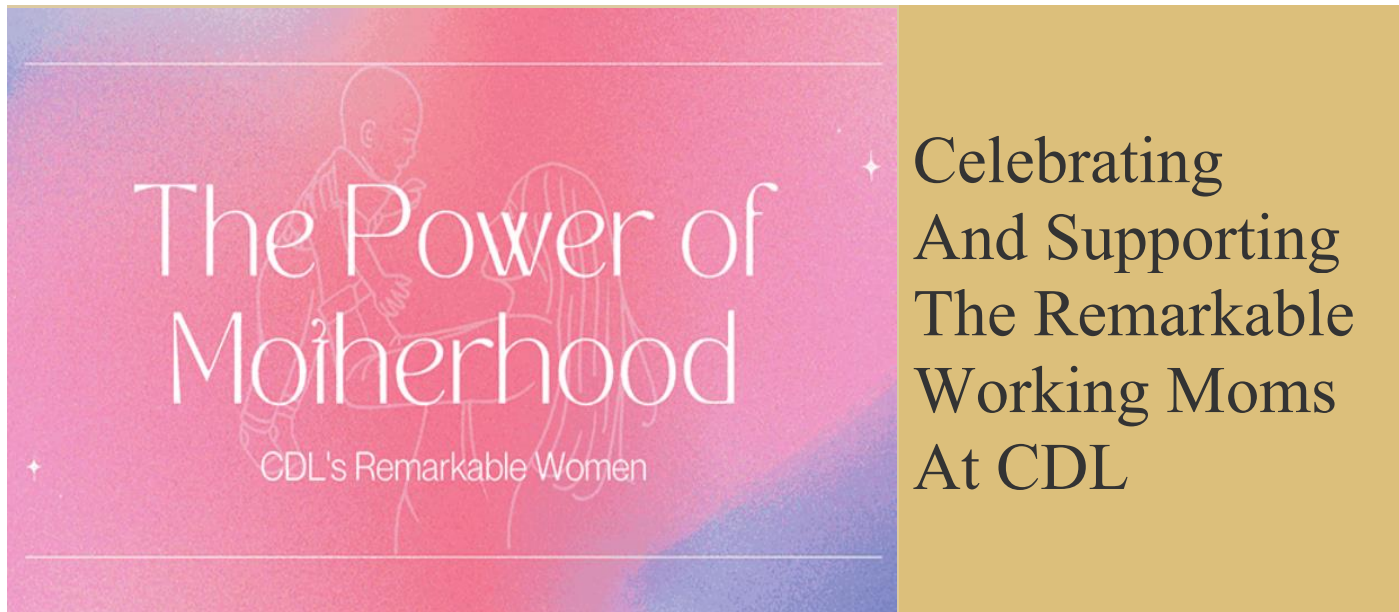
*A big thanks to the organisers, speakers and participants who made Move Together & Feel Better a resounding success, a significant step forward in building a healthy, happy and productive work environment.*

At CDL, we are committed to sustaining the momentum generated by the event by implementing long-term initiatives that promote employee well-being and mental health care. Through continued support, resources, and open dialogue, we aim to create a workplace where individuals feel valued, supported, and empowered to prioritise their overall well-being. Together, we can create a work environment where everyone thrives, bringing out the best in ourselves and in one another!





care



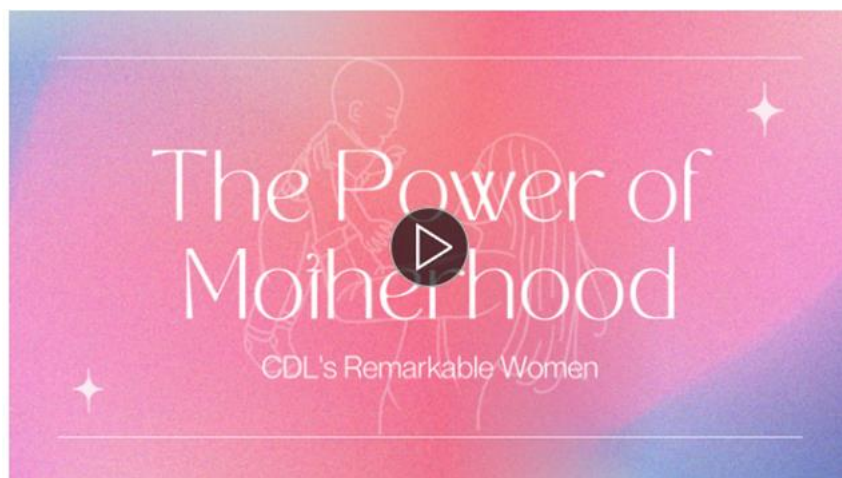
## Celebrating And Supporting The Remarkable Working Moms At CDL

*On Mother's Day, we celebrated CDL's commitment to empowering working moms, recognising the incredible contributions they make both within the company and their families.*

In May, we shone the spotlight on the remarkable working moms at City Developments Limited (CDL) and the company's commitment to fostering a supportive culture for mothers in the workplace.

At CDL, the recognition of the invaluable contributions made by working moms is deeply ingrained in the company's DNA. From the top-down, CDL has strived to create an inclusive environment that accommodates the unique needs of working mothers, enabling them to pursue their careers while nurturing their families.

In this special Mother's Day tribute, we hear from some of our own working moms on their experiences, challenges, and advice for other mothers in the workforce at balancing motherhood and their professional lives. The interview showcases the strength and resilience of our working mothers and highlights the strategies they use to balance the demands of motherhood and their careers, and how CDL has supported them through their journey. Additionally, they provided invaluable insights for other working mothers, who may be struggling as they try to find that balance.



*Delve into these inspiring stories from our working moms that demonstrate their strength and perseverance.*





*care*

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CDL's commitment to supporting working moms goes beyond policies and initiatives; it fosters a culture of empathy and understanding. Managers and colleagues at CDL exhibit a genuine willingness to accommodate the unique needs of working moms, recognising that the well-being of their employees directly correlates with their productivity and job satisfaction.

Moreover, we recognise that fostering an inclusive environment is not just about supporting individual working moms but also about challenging societal norms and perceptions. The company actively advocates for gender equality, promotes work-life integration for all employees, and continuously seeks opportunities to champion the cause of working parents within the larger community.

As we navigate the ever-evolving landscape of the modern workplace, CDL stands at the forefront, leading the way in creating an inclusive and supportive environment for working moms. By prioritising their well-being and providing the necessary resources and flexibility, CDL has proven that a thriving career and motherhood are not mutually exclusive.

As we continue on this journey, we remain steadfast in our mission to build a future where working moms can confidently pursue their dreams, supported by a company culture that values their unique perspectives and experiences.



## A True Spirit Of Hospitality: Working With Passion And A Sparkling Smile

*With her warm and bubbly personality, Gabriella loves feeding everyone and bringing a smile to their faces.*

### **Q. Please tell us more about yourself and how you joined the MHR family.**

Behind every successful organisation are many 'silent heroes' who work tirelessly behind the scenes. Today we have a chat with Ms Gabriella Csastyu, Canteen Assistant at the Millennium Gloucester Hotel, who always welcomes everyone with her sparkling smile and warm hospitality.

### **Q. Thank you for giving us the time to get to know you. Could you tell us where you are from and how long you have lived in the UK?**

I am from Hungary. I have been living in London for six years.

### **Q: What was your first job in London?**

I worked in Housekeeping and then finally became Canteen Assistant at the Millennium Gloucester Hotel two years ago.

### **Q: What is your favourite part of coming to work every day?**

I love to engage with people, as I like seeing everyone happy and relaxed. This job is my life. My motto is to give from my heart.



*Gabriella enjoys engaging with colleagues and often plays different types of music to make them feel welcomed and energised.*



*voices*

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**Q: That is very touching. You love playing music in the canteen. Do you have any favourites?**

I normally play Bachata music (a genre of music that originated in the Dominican Republic in the 20th century), but I do not really have a specific favourite song. I play songs from different countries when I see people from these countries coming into the canteen.

**Q: What is your favourite cuisine as you love feeding everyone?**

I love salad, as I do not eat potato, rice and pasta. I prefer feeding everyone else, it makes me happy.

**Q: Can you tell us one thing that no one knows about you?**

I love dancing and I enjoy going to the gym.

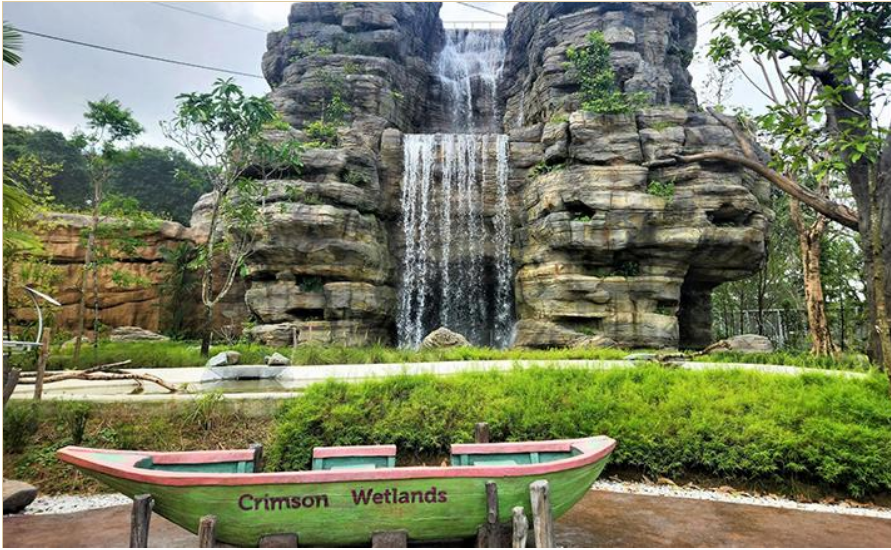
**Q: Why do you enjoy working at the Millennium Gloucester Hotel?**

I enjoy working here as Chef Amine motivates me at work, while I have fun working with Chef Franck and Chef Pradipta. We work well as a team. People at the hotel are approachable, I love engaging and interacting with them.

**Q. What advice would you give to the next generation who are looking to join hotels?**

If you do your job from the heart and do it with passion, you will enjoy the role and be successful.





## Bird Paradise: Avian Wonders Of The World Nest In Singapore's Newest Attraction

*Hong Leong Foundation is a proud sponsor of Crimson Wetlands, one of eight aviaries at the new Bird Paradise Park that opened on 8 May 2023. The habitat is inspired by the flooded savannahs of South America and features a 20m-tall waterfall as a tribute to the Waterfall Aviary of Jurong Bird Park. (Credit: Mandai Wildlife Group)*

**Hong Leong Foundation is no stranger to Mandai Wildlife Reserve, Singapore's wildlife and nature tourist destination that is home to several world-renowned wildlife parks.**

**A staunch supporter of environment and wildlife conservation, the Foundation has been contributing to various conservation initiatives at Mandai since 2004 starting with The High Flyers Show at the former Singapore Jurong Bird Park, the Fragile Forest Exhibit at the Singapore Zoo in 2007, and most recently, the Crimson Wetlands at the new Bird Paradise Park in May this year.**

**Let's take a brief avian adventure in the new Bird Paradise Park (formerly Jurong Bird Park) as it officially opened its doors to the world.**

Singapore's newest attraction, Bird Paradise opened its doors on 8 May 2023. Spanning around 17 hectares, guests can visit the park with its eight aviaries inspired by different parts of the world, such as Southeast Asia and Africa. Crimson Wetlands, sponsored by Hong Leong Foundation, is one of the eight aviaries.



*Key highlights of the 17-ha Bird Paradise includes the 8 large walk-through aviaries reflecting different biomes of the world such as dense African rainforests, South American wetlands, Southeast Asian paddy fields, Australian dry eucalypt forests, and more. (Credit: Mandai Wildlife Group)*



*Illustrated by local artist, Lee Xin Li, the heritage wall at the entrance of Bird Paradise pays homage to the legacy and storied 52-year history of Jurong Bird Park. (Credit: Mandai Wildlife Group)*





*getting to know you*

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Bird Paradise joins three other existing wildlife parks – Singapore Zoo, Night Safari, and River Wonders – at Mandai Wildlife Reserve alongside an all-new Rainforest Wild. It is the largest of its kind in Asia, and home to more than 3,500 birds from more than 400 species.

### ***Man-made waterfall, rice terraces***

Hong Leong Foundation Crimson Wetlands replicates the coastal wetland habitats of Latin America where scarlet ibises, roseate spoonbills and American flamingos call home. Flocks of these crimson feathered jewels dot Crimson Wetlands' landscape of reeds, waterlilies, sedges, and trees in crimson blooms.

As one enters Crimson Wetlands, they are greeted by a 20m-tall waterfall, inspired by the San Juan Curi waterdall in Colombia. It is also a tribute to the Waterfall Aviary of the former Jurong Bird Park.



*A flock of American Flamingos set against the backdrop of the 20m-tall waterfall in Crimson Wetlands. (Credit: CNA)*



*Siti Nurhalayah Tazelah, Junior Keeper, Animal Care, conditioning the Scarlet Macaws at Crimson Wetlands. The macaws are conditioned to gather at the sound of an electric whistle for future interactive keeper talks and close monitoring by the Animal Care Team. (Credit: Mandai Wildlife Group)*

Heart of Africa, the park's largest walk-through aviary at 1.55ha, draws inspiration from the forested valleys of continental Africa.

At a bee-eater's cliff, birds of the species may be seen diving and swooping to catch insects mid-air. Up to 80 species of birds are housed there, including eight different species of turacos.

Kuok Group Wings of Asia contains rice terraces, where Australian pelicans, black-faced spoonbills and milky storks wade in shallow waters. Visitors can watch birds feeding or participate in interactive sessions in this aviary.



*Heart of Africa, the park's largest walk-through aviary at 1.55ha, draws inspiration from the forested valleys of continental Africa. (Credit: The Straits Times)*



*Pied imperial pigeons in Kuok Group Wings of Asia. (Credit: The Straits Times)*



*getting to know you*

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### **2,000-seat amphitheatre**

The Sky Amphitheatre will host two new animal programmes – Predators on Wings and Wings of the World. The amphitheatre has a digital screen that was not previously available at Jurong Bird Park's show areas.



*The new Sky Amphitheatre in Bird Paradise. (Credit: The Straits Times)*



*Chandramohan, Manager, Animal Behaviour & Programmes, working with a White-backed Vulture as part of preparations for the new Predator on Wings presentation at the Sky Amphitheatre. (Credit: Mandai Wildlife Group)*

### **Food and beverage options**

Within Bird Paradise are seven F&B outlets, which range from casual eateries to themed dining restaurants.

The themed restaurants include Crimson Restaurant, which offers a bird's-eye view of Hong Leong Foundation Crimson Wetlands, and where guests can enjoy food from a menu curated by local celebrity chef Eric Teo.



*Crimson Restaurant offers a bird's-eye view of Hong Leong Foundation Crimson Wetlands. Guests will enjoy food from a menu curated by local celebrity chef Eric Teo. (Credit: Mandai Wildlife Group)*



*In Penguin Cove Restaurant, guests can help themselves to a buffet spread while watching penguins dive to a depth of 7m in two aquatic tanks. (Artist impression: Mandai Wildlife Group)*

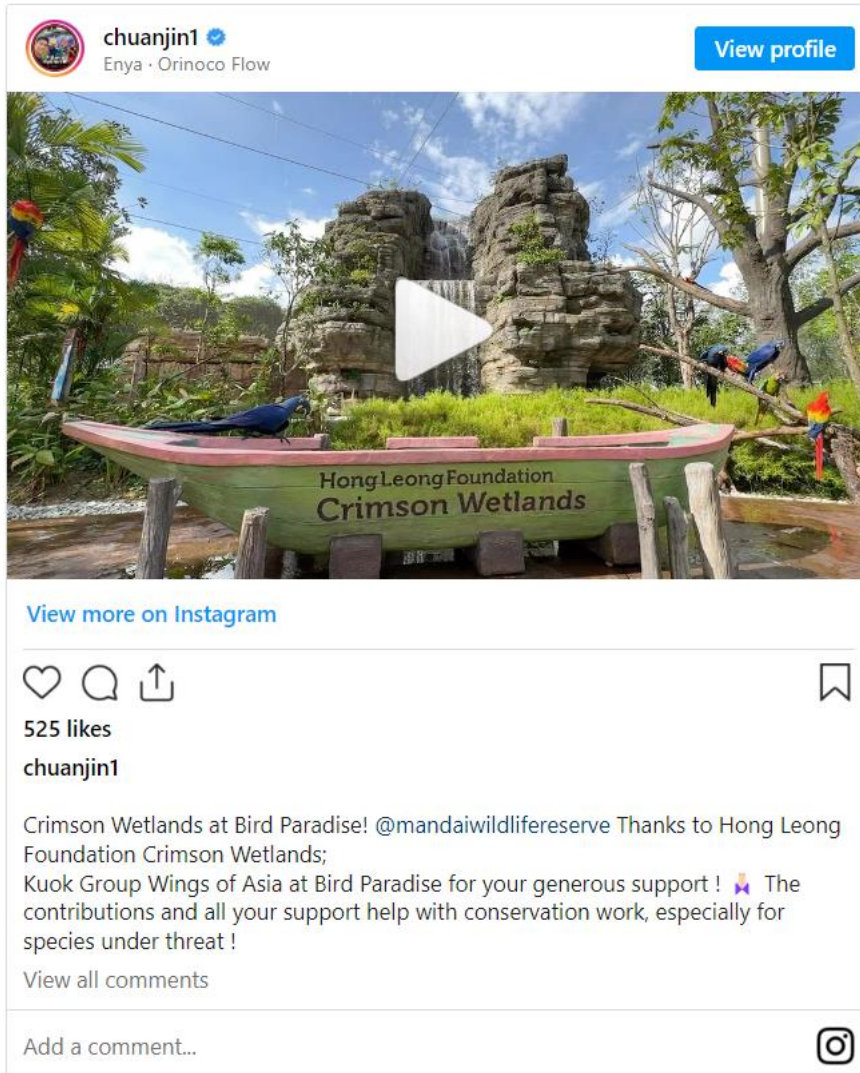
For more information and ticket prices, please visit <https://www.mandai.com/en/bird-paradise.html>



# Hi Life!

*getting to know you*

Here is a nice shout-out from Speaker of Parliament Mr Tan Chuan Jin who posted this video on his Instagram feed.





## Ms Tiffany Zimmer-Penton Appointed As General Manager Of The Biltmore Los Angeles

*In her new role as General Manager of The Biltmore Los Angeles, Ms Tiffany Zimmer-Penton will manage the operations of the iconic hotel, which celebrates its 100th anniversary this year.*

Congratulations to Ms Tiffany Zimmer-Penton who was appointed General Manager of The Biltmore Los Angeles in April 2023, just in time for the 100th anniversary of the iconic property. In her new role, Tiffany is responsible for the operations of the 683-room hotel with over 70,000 sq ft of meeting space. Prior to her appointment, Tiffany was General Manager at The Millennium Hotel, Minneapolis since 2022.

Tiffany's 20-year hospitality career began as an intern at the front office of Crown Plaza Heidelberg, Germany, in 1997. Since then, leadership roles for her include General Manager of Sheraton Bloomington Hotel in Minnesota; General Manager of Hyatt Regency Bloomington at Mall of America; Opening General Manager of Hyatt Centric Downtown Minneapolis; and Opening General Manager of the AC Hotel by Marriott, Minneapolis Downtown, where her performance brought awards for revenue, profit and owner confidence.

Tiffany spent two years as Regional Director, West Coast overseeing high-volume accounts for AAA Parking in Los Angeles. She was also a part of the opening team as the Director of Operations and Revenue Management for The Line Hotel LA, the 1st lifestyle hotel of its kind.

Born in Texas and raised in Germany, Tiffany earned a German Diploma in business administration with a major in tourism and travel management from the University of Applied Science in Worms, Germany. She is fluent in English and her native tongue, German. Tiffany is the proud wife and mom of two beautiful young daughters.



*congratulations / appointments*

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## M&C Hotels At Chelsea Football Club Voted Top 30 Best Places To Work In Hospitality

*The award recognises employers who put their people first and promote employee engagement and retention through training and development.*

For the 3rd consecutive year, Millennium & Copthorne (M&C) Hotels at Chelsea Football Club has been recognised as one of the Top 30 Best Places to Work in Hospitality by The Caterer, leading multimedia brand for the UK hospitality industry.

As the industry continues to face recruitment difficulties and a cost-of-living crisis that is affecting both employers and employees, this year's awards celebrate those putting their people first and prioritising their well-being. It highlights the employers who demonstrate exceptional skill at employee engagement and those who have promoted retention through the training and development of their teams.

The annual showcase of employment best practices celebrates companies across all sectors, large and small, established or entrepreneurial. The list is decided by the employees themselves, who fill out an anonymous survey compiled by awards partner Korero.

"For our team to feel able to come to work in a happy, supportive and appreciative environment is vital if we want to attract and keep the best talent. It's good for guests too – embedding consistency and creativity in our service provision. I couldn't be more proud", said Mr Mark Gregory-White, General Manager.

Congratulations to M&C Hotels at Chelsea Football Club on this achievement, a significant recognition given to you by those who know you best!





*congratulations / appointments*



## CDL Clinches Prestigious Accolade At Singapore Tourism Awards For Two Consecutive Years

*Natalie's exemplary service and attentiveness to shoppers is attested by the consistent stream of compliments amassed year after year and the pool of regular shoppers who would drop by the counter just to say hi to her.*

This year's Singapore Tourism Awards saw Ms Natalie Lim, Customer Service Ambassador at City Square Mall for the past 10 years, receive affirmation of her outstanding work with the 'Customer Service Excellence for Retail' award.

Organised by the Singapore Tourism Board (STB), the Singapore Tourism Awards celebrates individuals and organisations in the tourism sector for delivering outstanding experiences and demonstrating enterprise excellence. The Customer Service Excellence for Retail award recognises customer service professionals from retail establishments who have displayed distinctive and compelling customer experiences.

This prestigious accolade recognises Natalie's commitment in delivering delightful and inspiring customer experiences. A service leader who fervently believes that consistency is key and even the smallest actions make a difference, Natalie leads by example and rallies her colleagues to proactively engage in acts of thoughtfulness.

One notable occasion was during the December 2022 school holidays when the Meet-and-Greet passes for the mall's coveted PAW Patrol live shows were fully redeemed. In the queue, Natalie noticed a young boy in a wheelchair and immediately obtained approval for an exception to be made for him. With the help of a colleague, she made the necessary logistical arrangements to ensure his safe passage to the venue. The kind initiative brought immense joy to the child that day!

Ms Callie Yah, Executive Vice President and Head of Global Asset Management Division, said: "As Singapore's first award-winning eco mall, we constantly strive to provide a positive shopping experience for all. We are proud of the achievements of Ms Natalie Lim in the Customer Service Excellence for Retail award. With our Service Ambassadors winning this prestigious award for two consecutive years, this is testament to City Square Mall's continuous efforts to delight our shoppers and tenants by promoting a culture of service excellence."

Let's hear from Natalie and her thoughts on receiving the award:



*congratulations / appointments*

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**Q. Congrats on receiving the ‘Customer Service Excellence for Retail’ award! What does this award mean to you?**

Thank you so much for the well wishes! To be honest, I have never imagined that I would win it and getting into the finals is already a huge affirmation of my efforts. To me, winning the award tells me that I am heading in the right direction and to keep going.

**Q. Share with us about your role as Service Ambassador at City Square Mall. What do you enjoy about it and what motivates you in this role?**

I have been a Service Ambassador at City Square Mall for more than 10 years and counting. On a daily basis, my team and I ensure the smooth operations of the Customer Service Counter where we welcome shoppers from all walks of life and strive to create a delightful shopping experience for them. I feel very blessed as not everyone is lucky enough to love what they do. There is never a dull moment and more importantly, I find it fulfilling and meaningful to be able to help someone and make their day.

**Q. What is the essence of good customer service?**

Even the smallest thoughts, words and actions make a difference. Serve with passion and sincerity in the same way that you wish others would with your loved ones.

**Q. What are your most memorable experiences over the past 10 years as Service Ambassador?**

There are many, but one of the more recent experiences took place in February when a frantic elderly visitor from the United States approached the counter in tears. The shopper shared that her mobile phone was stolen and she had no means of contacting her friends who were arriving in Singapore the next day to continue their travels together.

I offered her a seat and some water to calm her down. As the shopper had hearing difficulties, we communicated mostly via pen and paper. I dialled her number using my mobile and when it was answered, we were all relieved to learn that it was left in a restaurant at Little India. I offered to accompany the shopper to retrieve it but she declined as she knew her way back and did not wish to trouble me further.

As it was raining, I loaned her an umbrella from the counter and walked her to the mall's entrance. The grateful shopper shared that she was glad for the opportunity to witness the helpful nature of Singaporeans. I was very touched and pleased that in my own little way, I have contributed to promoting City Square Mall and Singapore in a positive light.



## Grand Millennium Business Bay In Dubai Named 2023 Travelers' Choice Awards Best Of The Best

*The prestigious accolade is testament to Grand Millennium Business Bay's commitment to achieve excellence in the hospitality industry and to deliver exceptional service and experiences to guests.*

Grand Millennium Business Bay has been revealed as a winner of TripAdvisor's prestigious 2023 Travelers' Choice Best of the Best award. Located in Business Bay overlooking the Dubai Water Canal, the hotel has been awarded the highest level of recognition from one of the most distinguished and trusted leisure review platforms due to its consistent ranking within the top one percent of properties worldwide.

Being among the select few to receive the coveted Best of the Best distinction from TripAdvisor, which is awarded to less than one percent of its 8 million listings, this accolade represents the pinnacle of excellence in the hospitality industry. It serves as a testament to the property's unwavering dedication and efforts in cultivating a guest-centric culture, positioning itself as a game-changer within the hospitality industry, not only in the United Arab Emirates but on a global scale as well.

Consistently ranking as the #1 Hotel in Dubai since October 2022 on TripAdvisor, Grand Millennium Business Bay has proved its status as one of the Region's most renowned property by also securing the remarkable #3 position within the Top 10 Luxury Hotels in the Middle East. These accolades represent a significant triumph for both the hotel and Emirate, elevating Dubai's reputation as a number one destination renowned for hosting some of the world's most exceptional hotels.

Mr Andrea Strim, General Manager, quoted: "Receiving these prestigious accolades is a sincere testament to our commitment to achieve excellence and the bespoke experiences the team consistently deliver to guests and visitors. It truly reflects the outstanding personalised hospitality, and unforgettable moments consistently delivered by the team.

I extend my profound gratitude to our exceptional team members, business partners and our owning company, RTS Investments Group whose passion, professionalism, and innovation to creating extraordinary experiences have played a fundamental role in this extraordinary achievement. This milestone is not the culmination of our journey; instead, it serves as a foundation for further success and sustained excellence in the future."